NOTICE

of

STRATEGIC PLANNING COMMITTEE MEETING

Pursuant to the provisions of Section 84(1) of the Local Government Act 1999

TO BE HELD IN

COUNCIL CHAMBERS
PLAYFORD CIVIC CENTRE
10 PLAYFORD BOULEVARD, ELIZABETH

ON

TUESDAY, 14 FEBRUARY 2017 AT 7:00PM

MAL HEMMERLING
CHIEF EXECUTIVE OFFICER
Issue Date: Thursday, 9 February 2017

MEMBERSHIP

PRESIDING MEMBER - CR JOE FEDERICO

Mayor Glenn Docherty	Cr Marilyn Baker	Cr Samantha Blake
Cr Andrew Craig	Cr Denis Davey	Cr Shirley Halls
Cr Michael Joy	Cr Duncan MacMillan	Cr Dino Musolino
Cr Carol Muzyk	Cr Jane Onuzans	Cr Max O'Rielly
Cr Peter Rentoulis	Cr Adam Sherwood	Cr Gay Smallwood-Smith

CITY OF PLAYFORD STRATEGIC PLAN

1. Smart Service Delivery Program	
This program is about continuing to provide for the changing needs and expectations of our diverse community, delivering the services they require. It means making the most of our community's existing strengths, talents and diversity, and working smarter to connect our community with each other to contribute to overall wellbeing and the economic life of the City.	*Outcomes* 1.1 High quality services and amenities 1.2 Improved service delivery 1.3 Working smarter with our community 1.4 Enhanced City presentation, community pride and reputation
2. Smart Living Program	
This program is about Council playing its part to make the City more liveable and connected. As our older suburbs age and our population and urban footprint expands, we will find innovative ways to renew and 'future proof' the liveability of our neighbourhoods. It also means ensuring our community has access to smart technologies.	*Outcomes* 2.1 Smart development and urban renewal 2.2 Enhanced City presentation, community pride and reputation 2.3 Liveable neighbourhoods
3. Smart Jobs & Education Program	
This program is about Council leading by example and advocating to other organisations to support the diversification of our local economy and improve the employment prospects for our community. This includes providing the right environment for investment and business attraction and connecting our community up with the right skills and education for the transitioning economy.	*Outcomes* 3.1 Growth and diversification of local jobs matched with relevant education and training 3.2 Commercial and industrial growth 3.3 Sustainable economic transformation 3.4 International market connections
4. Smart CBD Program	
This program relates to Council's long term strategy for the redevelopment and expansion of the Elizabeth Regional Centre. In the longer term Elizabeth can expect to be home to a number of facilities and services such as hospitals, a university, significant retail services, medium to high density commercial offices, peak business organisations and high density housing.	*Outcomes* 4.1 Expanded range of local services 4.2 Growth and diversification of local jobs in the CBD 4.3 Greater housing choice 4.4 Increased social connections 4.5 Commercial growth
5. Smart Sport Program	
This program is about Council's long term vision to create the Playford City Sports Precinct providing local community, state and national level sporting facilities. It will create a focus on healthy communities and promote greater participation in sport and physical activity. It will also support the renewal of adjoining suburbs.	*Outcomes* 5.1 Enhanced community pride and reputation 5.2 Healthy and socially connected community 5.3 Access to elite sporting facilities
6. Smart Health	
In the longer term the Playford will see expansion of the area around the Lyell McEwin Hospital into a key precinct with tertiary training, research, allied health facilities and residential accommodation. It will have potential links to advanced manufacturing in assistive devices in health, aged and disability. This program is about raising the profile and amenity of the precinct and facilitating new investment.	*Outcomes* 6.1 Access to quality, local health services 6.2 Increased employment opportunities in health, disability and aged sectors

STRATEGIC PLANNING COMMITTEE CHARTER

1 Role

1.1 The Committee's role is to:

1.1.1 Act in an advisory capacity to the Council regarding all high level strategy.

1.1.2 Act as per the requirements legislated by the Development Act.

1.1.3 Monitor the performance of the Council.

2 Terms of Reference

2.1 The Committee's terms of reference are to consider all matters relating to Council's strategic planning and performance.

2.1.1 To provide advice to the Council in relation to the extent to which the Council's strategic planning and development policies accord with the Planning Strategy.

2.1.2 To assist the Council in undertaking strategic planning and monitoring directed at achieving the following as per section 101A2(b) of the Development Act:

a. orderly and efficient development within the area of the council; and

b. high levels of integration of transport and land-use planning; and

c. relevant targets set out in the Planning Strategy within the area of the Council; and

d. the implementation of affordable housing policies set out in the Planning Strategy within the area of the council.

2.1.3 To act as Council's delegate in all matters relating to -

a. Strategic Directions Report;

b. Council-initiated Development Plan Amendment; or

c. Ministerial initiated Development Plan Amendment.

2.1.4 To develop the Playford Plan, Council Plan, Annual Business Plan, Budget, Long Term Financial Plan and Asset Management Plans for Council consideration.

2.1.5 To consider on at least a quarterly basis reports on the performance of the Council.

2.1.6 Review and approve relevant policies where delegation permits.

3 Definitions

Act for the purpose of this policy means the *Local Government Act 1999.*

Chief Executive Officer (CEO) means the Chief Executive Officer of a council and includes a deputy or other person acting in the officer of Chief Executive Officer.

Committee includes Section 41 Committees, other Committees and Panels established by Council.

Council Member means the Principal Member or a Councillor elected by the electors of a particular ward, as a representative of the ward in the City of Playford.

Development Act 1993 is an Act to provide for planning and regulate development in the State; to regulate the use and management of land and buildings, and the design and construction of buildings; to make provision for the maintenance and conservation of land and buildings where appropriate; and for other purposes.

Executive Officer is a staff member appointed by the Chief Executive Officer to support a Section 41 Committee, other committee or advisory group.

Independent Members are members on a committee or panel who are not elected but have been appointed by the Council to undertake a similar role as Councillors on Council's Section 41 Committees or the Council Development Assessment Panel. They are external appointees.

Mayor is the person elected as the Principal Member of the Council to represent the local government area as a whole.

Staff includes Council staff, contractors, volunteers and all others who perform work on behalf of Council.

4 Delegations

4.1 The Committee has delegation for the following:

4.1.1 Approve Committee's Minutes as a true and accurate record of proceedings.

4.1.2 Develop and approve the Committee's Work Plan.

4.1.3 Appoint a Presiding Member from within the Committee

4.1.4 Consider and provide a response to LGA Circulars or other business of a strategic nature, in line with the Committee's role.

4.1.5 Determine all matters relating to Development Plan Amendments and Strategic Directions Reports as required by Section 25, 26 and 30 of the Development Act 1993.

4.1.6 Provide direction on Council responses to Ministerial correspondence in line with the Committee's Role, Terms of Reference and delegations as required.

4.1.7 Determine the Playford Position on Notices of Motion for ALGA and LGA Meetings, in the case that timing of the release of the ALGA or LGA Agenda falls outside a Council Meeting.

4.1.8 Consider and approve relevant policies submitted to the Committee in line with the Committee's Role and Terms of Reference. Nothing in this clause prevents the Committee from referring the policy to Council for consideration.

4.1.9 Hold Public Hearings associated with Development Plan Amendments.

4.2 Any other business referred to the Committee in accordance with its Role and Terms of Reference, or where the Committee does not hold the delegated authority, this business may be debated with a recommendation referred to the next Ordinary Council Meeting for consideration.

4.3 The Executive Officer in consultation with the Presiding Member may approve a deputation request for business that falls in-line with the Committee's Role and Terms of Reference. The Committee may resolve to seek further information on the business of a deputation, although no further resolution may be passed for the business of a deputation at the meeting the deputation was provided.

4.4 Petitions are not delegated to the Committee and are only to be presented to Council.

5 Meetings

5.1 The Committee Meeting will be held on the 2nd Tuesday of the month, starting at 7:00pm.

5.2 The Committee Meeting will be held in Council Chambers at the Playford Civic Centre, 10 Playford Boulevard, Elizabeth, unless otherwise determined by the Committee prior to the meeting.

5.3 Committee Meetings may be called, amended or cancelled by the Committee's Executive Officer of the Committee, in consultation with the Presiding Member.

5.4 The agenda will be prepared and distributed to all Committee Members on the Thursday prior to the meeting, with the preference being to distribute electronically.

5.5 Special Meetings of the Committee may be necessary from time to time and may be called in accordance with Section 82 of the Local Government Act 1999. Notice of a Special Committee Meeting may be at a minimum of four (4) hours notice, due to the urgency of the matters on the agenda.

6 Membership

6.1 The Committee shall comprise the Mayor and all Council Members.

6.2 The Presiding Member will be determined by the Committee.

6.3 The term of the Presiding Member will be one (1) year, after which they may stand for re-election.

6.4 The term of the Council Committee Members' appointment will be for a period not exceeding the next General Election.

7 Role of the Presiding Member

7.1 Oversee the conduct of Committee Meetings in accordance with the Local Government Act 1999 and Code of Practice for Council, Special and Committee Meetings.

7.2 Ensure all Committee Members have the opportunity to participate in debate and discussions in an open and encouraging manner.

7.3 Where a matter has been debated significantly and no new information is being discussed the Presiding Member may call the meeting to order and ask for the debate to be finalised and a motion be put forward.

8 Role of Committee Members

8.1 Actively participate in debate and discussion in a professional manner at all times.

8.2 Ensure the Member is prepared and informed of Committee Meeting matters prior to the meeting.

8.3 Utilise the skills and experience of the Committee Members to effectively carry out the Committee's role.

9 Role of the Executive Officer and Administrative Support

9.1 The Executive Officer is appointed by the CEO to support the administration and operation of the Committee.

9.2 The Executive Officer and relevant staff may provide advice during the meeting in order to aid informed decision making.

9.3 The Committee is appointed a Minute Taker.

10 Reporting and Review

10.1 Council will assess the on-going role and effectiveness of the Committee as part of the Committee Review following a General Election or as required by Council.

10.2 As determined by the Committee, it may communicate with Council Members and staff on issues of importance to the Council. This communication may be

delivered by the Presiding Member or Executive Officer in the form of a presentation to Council Members, a communiqué, a written memo or report to Council.

11 Supporting Documentation

- Local Government Act 1999
- Code of Practice for Council and Committee Meetings
- Code of Practice for Public Access to Meetings and Associated Meeting Documents
- Code of Conduct for Council Members
- Development Act 1993
- State Planning Strategy

12 Approval and Change History

Approval Date	Approval by	Change
27 Nov 2012	Council Resolution	Scheduled review.
25 Nov 2014	Council Resolution No. 1995	Alignment to Council Elections 2014, change to common format, meeting day changed to second Tuesday of month and other minor amendments; Presiding Member will no longer be Deputy Mayor and will be elected for a period of 12 months.
28 Jun 2016	Council Resolution No. 2604	Template & Committee Structure Review

City of Playford
Strategic Planning Committee Meeting

AGENDA
TUESDAY, 14 FEBRUARY 2017 AT 7:00PM

1 ATTENDANCE RECORD

1.1 Present

1.2 Apologies

1.3 Not Present

2 CONFIRMATION OF MINUTES

RECOMMENDATION

The Minutes of the Strategic Planning Committee Meeting held 13 December 2016 be confirmed as a true and accurate record of proceedings.

3 DECLARATIONS OF INTEREST

4 DEPUTATION / REPRESENTATIONS

Nil

5 STAFF REPORTS

Matters to be considered by the Committee and referred to Council

Matters which cannot be delegated to a Committee or Staff.

5.1 Supporting the advancement of the Horticultural Industry (Attachment) 11

Matters to be considered by the Committee Only

Matters for Information.

5.2 Quarterly Organisational Performance Report - Quarter 2 (Attachment).....22

6 INFORMAL DISCUSSION

Nil

7 INFORMAL ACTIONS

8 COMMITTEE WORKPLAN

8.1 Strategic Planning Committee Work Plan (Attachment).....113

9 CONFIDENTIAL MATTERS

Nil

10 CLOSURE

STAFF REPORTS

MATTERS TO BE CONSIDERED BY THE COMMITTEE AND REFERRED TO COUNCIL

Matters which cannot be delegated to a Committee or Staff.

5.1 SUPPORTING THE ADVANCEMENT OF THE HORTICULTURAL INDUSTRY

Responsible Executive Manager : Mr Sam Green

Report Author : Mr Luke Harris

Delegated Authority : Matters which cannot be delegated to a Committee or Staff.

Attachments : 1. HortEx Partnership Agreement

PURPOSE

Council to consider the future occupation of the Virginia Horticultural Centre facility and the associated level of support it provides to the horticultural industry.

STAFF RECOMMENDATION

1. Council commits to the continued use of the Virginia Horticultural Centre facility for the advancement of the horticultural industry

2. Council endorses entering into a Partnership Agreement between HortEx and the City of Playford including:

    a. Lease of the Virginia Horticulture Centre to HortEx at a peppercorn rent of $10 per annum
    b. City of Playford will provide $50,000 funding for the first year and then $25,000 pa indexed annually by CPI to support HortEx in driving the development and growth of the horticulture industry
    c. Council commits up to $50,000 pa additional funding to leverage, Private, Federal and/or State funding for projects as agreed between the City of Playford and Hortex
    d. The draft terms of Partnership Agreement outlined in Attachment 1
    e. A review of the agreement after 3 years

3. Any sub-occupancy of the Virginia Horticultural Centre will require agreement with the City of Playford

4. Should an agreement not be executed within 3 months of the Council decision, staff will be authorised to provide reasonable notice to HortEx to vacate the facility

EXECUTIVE SUMMARY

Council's 2016 - 2020 Strategic Plan highlights the importance of the horticultural industry and outlines that Council will support the up-skilling and sustainable growth of the food sector in the Adelaide Plains Food and Wine Region. The City of Playford needs to develop relationships and partnerships to continue to drive the development of the Horticultural Industry to ensure the creation of "local jobs for local people".

The existing Virginia Horticultural Centre, located adjacent to the Virginia Recreation Park was constructed in 1996 with funding predominantly provided by federal, state and local government. The original intentions of the centre were for: promotion / export linkages and economic activity, horticulture training development, research and development, community development, tourism and links with other SA initiatives.

In April 2014, Council sought Expressions of Interest 'to select and appoint an organisation to manage and operate the activities carried out in the Virginia Horticulture Centre'. From this exercise only one Expression of Interest (EOI) was received from HortEx Alliance Incorporated who, in its EOI proposed a peppercorn lease arrangement.

It is recommended that an effective way to support the horticultural industry is through a partnership agreement with HortEx to assist in driving the development and growth of the horticultural industry in the Northern Adelaide Plains.

The proposed support to the horticultural industry is divided up in to three parts:

1. $49,000 in-kind contribution for the use of The Virginia Horticulture Centre.
2. $50,000 annual support for the first year (16/17) reduced to $25,000 per annum thereafter.
3. Up to $50,000 per annum additional funding to leverage Private, Federal and/or State funding for projects as agreed between the City of Playford and HortEx.

The funding detailed above for the support to the horticultural industry would be allocated from Council's existing short term initiative funds due to its strong alignment to the delivery of the Strategic Plan which will result in a nil impact to Council's operating budget.

1. BACKGROUND

The Adelaide Plains Food and Wine Region is one of the most significant regions for horticultural production in Australia, producing over 60 different crops, including 33 varieties of vegetables, grapes, flowers and almonds. The region has approximately 1,300 growers with a diversity of business models. Horticultural production in Virginia and the Northern Adelaide Plains contributes approximately 6.5 percent to the state's economy and employs nearly half of the States vegetable industry.

The existing Virginia Horticultural Centre is located adjacent to the Virginia Recreation Park. The centre itself was constructed in 1996 for approximately $2,050,000 with funding provided by federal, state and local government. The original intentions of the centre were for: promotion / export linkages and economic activity, horticulture training development, research and development, community development, tourism and links with other SA initiatives. The business model highlighted the need to local government funding for an initial three year period after which the centre would become commercially viable and would break even.

Over time the centre lost its original direction and focus due to financial issues of the former tenants and the challenges involved within the horticulture industry. The previous tenant (Grow SA) vacated the premises in 2014 leaving the facility in a state which required Council undertake refurbishment at the cost of $51,000 (excluding GST).

In April 2014, Council sought Expressions of Interest 'to select and appoint an organisation to manage and operate the activities carried out in the Virginia Horticulture Centre'. From this exercise only one Expression of Interest (EOI) was received from HortEx Alliance Incorporated (HortEx) who, in its EOI proposed a peppercorn lease arrangement.

Council had never previously charged a rental amount for the facility and as a commitment to the continued use of the Virginia Horticultural Centre for the advancement of the horticultural industry; it was agreed through Council in August 2014 to lease the centre to HortEx for a period of two years at nil rent. It was noted that this effectively provided a $27,000 rental subsidy, with the arrangement to be reviewed at the end of the two year period. Despite a licence agreement not being agreed to and formalised, HortEx were granted access to the centre and have continued to occupy ever since.

In July 2016 HortEx were advised by Council that the current arrangement would require review from September 2016 due to HortEx having occupied the premises for a two year period as per the resolution from the August 2014 Council Meeting.

More recently, Council has been approached by the State Government to utilise the facility for approximately six months to assist with the recent flooding issues within the locality.

In light of the above request from the State Government as well as the initial two year occupancy period to HortEx now being expired, a decision is sought by Council as to how to proceed with the Lease, future use and management of the Virginia Horticulture Centre together with the levels of support/subsidy to provide.

2. RELEVANCE TO STRATEGIC PLAN

3: Smart Jobs & Education Program
Outcome 3.1 Growth and diversification of local jobs matched with relevant education and training
Outcome 3.3 Sustainable economic transformation
Outcome 3.4 International market connections

This decision will impact on the progress of the Smart Jobs & Education Program, as it represents opportunities for up-skilling and sustainable growth of the food sector in the Adelaide Plains Food and Wine Region and expanding international market connections.

3. PUBLIC CONSULTATION

There is no legislative requirement to undertake public consultation on this matter

4. DISCUSSION

4.1 The Agriculture, food and beverage sector is one of the six sectors that have been identified as having the most potential to grow jobs and attract new investment in northern Adelaide.
Look North – the Northern Economic Plan - highlights and recognises the importance of horticulture to the State and Northern Adelaide in Strategic Direction 1 Industry Growth, under the heading 'Agriculture, food and beverage'.
Council's 2016 - 2020 Strategic plan also highlights the importance of the industry and outlines that Council will support the up-skilling and sustainable growth of the food sector in the Adelaide Plains Food and Wine Region.
The City of Playford needs to develop relationships and partnerships to continue to drive the development of the Horticultural Industry to ensure the creation of "local jobs for local people".

4.2 The Adelaide Food and Wine Region plays a large part in the South Australian economy with the horticultural region being recognised on a global scale. The Virginia Horticultural Centre provides an opportunity to continue a strong horticultural presence in the region and should play a significant role within the industry

4.3 The building is currently occupied by HortEx, a not for profit organisation which aims 'to support and promote sustainable production systems in South Australia'. Furthermore, it is an alliance created to support horticultural industry groups to enhance sustainability, profitability and technical development. There are currently very few indicators to determine how well the centre is being run and how well the organisation has been advancing the industry in line with Councils vision. HortEx have now occupied the centre for a two year period rent free with Council currently bearing the costs of maintenance and outgoings albeit for electricity, cleaning and

public indemnity insurance which is being charged to and paid for by the lessee. It should be noted that historically the centre has only ever charged outgoings and not a rental amount.

4.4 The South Australian Centre for Economic Studies study "Promoting Economic Development: A Role for Metropolitan Local Councils" states "Given the special characteristics of localities and the fundamental role of local assets to drive growth, Council has an instrumental role in designing and implementing 'bottom-up' development strategies and also acting as administrative facilitators to the much needed 'place-based' solutions."

4.5 Discussions have been held with HortEx in recent months regarding the future arrangement of a licence agreement and the development of a Partnership Agreement. A partnership with HortEx would assist in driving the development and growth of the Horticultural Industry in the Northern Adelaide Plains by:

- Strengthening the representation, marketing and promotion of the industry
- Helping the industry to identify, consider and tackle future challenges
- Engaging with all sectors of the industry to identifying constraints in the development of the industry and develop solutions to address these constraints
- Provision of training and development
- Collection and analysis of relevant data to help increase innovative capacity of the industry
- Assisting the horticulture sector and other relevant stakeholders to increase innovation and adopt new technologies and address regional knowledge gaps relating to productivity and market access.
- Strengthen collaboration between the horticulture sector and government
- Assisting the industry to improve land and waste management practices and high value add capture opportunities

4.6 In recent months the surrounding communities have been subject to flooding from severe weather systems that have hit the area. Council was approached by the State Government to utilise the Centre for emergency response purposes. Due to the importance and urgency of being able to set up this recovery centre immediately, access was approved. HortEx has requested that they manage the lease of the facility. The Partnership Agreement acknowledges the ability for HortEx to sub-lease the facility to support the development of the Horticultural Industry, however, HortEx require the approval of Council before sub-leasing. Administration would use the following criteria in determining support for a sublease:

- Commercial entity not relating to Horticulture – Do not support
- Commercial entity supporting Horticulture – Support (commercial terms)
- Government/Not for Profit supporting Horticulture – Support (agreed terms)
- Government/Not for Profit supporting community during and post emergency – Support (no charge, except outgoings)

5. OPTIONS

Recommendation

1. Council commits to the continued use of the Virginia Horticultural Centre facility for the advancement of the horticultural industry

2. Council endorses entering into a Partnership Agreement between HortEx and the City of Playford including:

    a. Lease of the Virginia Horticulture Centre to HortEx at a peppercorn rent of $10 per annum
    b. City of Playford will provide $50,000 funding for the first year and then $25,000 pa indexed annually by CPI to support HortEx in driving the development and growth of the horticulture industry
    c. Council commits up to $50,000 pa additional funding to leverage, Private, Federal and/or State funding for projects as agreed between the City of Playford and Hortex
    d. The draft terms of Partnership Agreement outlined in Attachment 1
    e. A review of the agreement after 3 years

3. Any sub-occupancy of the Virginia Horticultural Centre will require agreement with the City of Playford

4. Should an agreement not be executed within 3 months of the Council decision, staff will be authorised to provide reasonable notice to HortEx to vacate the facility

Option 2

1. Council commits to the continued use of the Virginia Horticultural Centre facility for the advancement of the horticultural industry.

2. Council agrees to lease the facility to Hortex for a period of two years at a peppercorn rent of $10 per annum with the Lessee responsible for all outgoings. Any other terms of the agreement are to be negotiated between the parties.

3. Any sub-occupancy of the Virginia Horticultural Centre will require agreement with the City of Playford.

4. Should an agreement not be executed within 3 months of the Council decision, staff will be authorised to provide reasonable notice to HortEx to vacate the facility

Option 3

1. Council again seeks Expressions of Interest to select and appoint an organisation to manage and operate the activities carried out in the Virginia Horticulture Centre.

2. Council commits to the continued use of the Virginia Horticultural Centre facility for the advancement of the horticultural industry.

6. ANALYSIS OF OPTIONS

6.1 Recommendation Analysis

6.1.1 Analysis & Implications of the Recommendation

This option acknowledges the importance of the Virginia Horticulture Centre facility for the advancement of the horticulture industry with Council agreeing to continue to support the centre by providing a licence at a peppercorn rent of $10 per annum and financial contributions to drive the development and growth of the Horticultural Industry in the Northern Adelaide Plains.

HortEx can continue to operate from the facility and run programs as required to assist with enhancing the industry. Given the historic agreements and that expressions of interest have been recently held for the Virginia Horticulture Centre, the likelihood of achieving a full commercial rent in the foreseeable future is believed to be limited. Although leasing the property at a subsidised amount may have some appeal to prospective tenants, this would require another expression on interest process to be conducted and may not provide other options that are likely to advance the horticulture industry. As the building was constructed with the intention to provide a benefit to the community and particularly for the horticultural industry, the preferred option should be to encourage involvement of those organisations that can realise the potential for expanding the food and wine region in the future.

Option 1 is the preferred option as it will allow Council to enter into a formal agreement with HortEx to support the development of the horticultural industry and facility that they are currently occupying. It would provide clarity around the obligations of HortEx as the tenant of the site and in terms of what outgoings they should be responsible for and with the management of the centre. The agreement will clearly articulate what the expectations will be of HortEx and how the organisation should be managed to achieve the outcomes Council are looking for from this facility and for the advancement of the horticultural industry.

6.1.2 Financial Implications

	Current Year 2016/17 $'000	**Future Years 2017/18 $'000**	**Future Years 2018/19 $'000**
Operating Revenue	-	-	-
Operating Expenditure	$149,000	$124,000	$124,500
Net Operating Impact			

The proposed contribution to the horticultural industry is divided up in to three parts:

1. $49,000 in-kind contribution for the use of The Virginia Horticulture Centre. (Depreciation, outgoings and building maintenance).
2. $50,000 annual support for the first year reduced to $25,000 per annum thereafter for the following two years (indexed by CPI).
3. Up to $50,000 per annum additional funding to leverage Private, Federal and/or State funding for projects as agreed between the City of Playford and HortEx.

No rent has been received by Council for the Virginia Horticulture Centre both historically and at present. In effect, Council is currently subsidising annual depreciation of $32,773 together with the approximate annual maintenance cost of $13,350 (based on 1.5% of the State Government Valuation) Furthermore, Council are currently paying other outgoings from recurrent budget allowance, estimated to be approximately $3,000 (excluding those paid by HortEx) making the current in-kind subsidy to the Horticultural Industry by Council of approximately $49,000 per annum.

The funding detailed above for the support to the horticultural industry would be allocated from Council's existing short term initiative funds which will result in a nil impact to Council's operating budget.

6.2 Option 2 Analysis

6.2.1 Analysis & Implications of Option 2

This option also acknowledges the importance of the Virginia Horticultural Centre facility for the advancement of the horticultural industry, however does not commit Council to provide additional ongoing financial support or additional funding to leverage Private, Federal and/or State funding for projects.

The capacity of HortEx to achieve the objectives of the partnership agreement in relation to driving the development and growth of the Horticultural Industry in the Northern Adelaide Plains would be diminished given the reduction in the level of financial support.

6.2.2 Financial Implications

Option 2 does not provide *financial* support to the horticultural industry and thus will result in no change to Council's current financial position.

6.3 Option 3 Analysis

6.3.1 Analysis & Implications of Option 3

This option acknowledges the importance of the Virginia Horticultural Centre facility for the advancement of the horticultural industry, however at this time does not commit Council to provide additional ongoing financial support or additional funding to leverage Private, Federal and/or State funding for projects.

An Expression of Interest (EOI) would be sought to manage and operate the activities carried out in the Virginia Horticulture Centre. If Council were to receive an EOI, negotiations on an agreement to advance of the horticultural industry would be undertaken.

Given the historic agreements and that an EOI has been recently held for the Virginia Horticulture Centre, the likelihood of achieving more favourable horticultural outcomes in the foreseeable future is believed to be limited.

6.3.2 Financial Implications

Option 3, at this time, does not commit Council to any support of the horticultural industry and thus will result in no change to Council's current financial position.

City of Playford and HortEx Partnership Agreement:

The City of Playford is committed to the development of A Smart and Connected Community. A key strategic direction articulated in the City of Playford's Strategic Plan is "Securing Playford's Position in the Global Market"

> *The City of Playford will capitalise on its strategic geographical position and demographics to work with other local government bodies, the State and Commonwealth governments, applied research bodies and other regions to establish a diverse industry base and expand its defence, advanced manufacturing, horticulture, health and ageing industry sectors to provide local jobs for local people, capitalising on the digital economy, as the foundation for a rising standard of living for the community.*

The Adelaide Plains Food and Wine Region is one of the most significant regions for horticultural production in Australia, with the Virginia and Northern Adelaide Plains contributing approximately 6.5 percent to the state's economy and employing nearly half of the state's vegetable industry.

Look North – the Northern Economic Plan - also highlights and recognises the importance of horticulture to the State and Northern Adelaide in Strategic Direction 1 Industry Growth, under the heading 'Agriculture, food and beverage'.

The City of Playford needs to develop relationships and partnerships to continue to drive the development of the Horticultural Industry to ensure the creation of *"local jobs for local people"*. This document summaries the partnership agreement between the City of Playford and HortEx. Both parties acknowledge that this is not an exclusive partnership relationships and the City of Playford and Hortex may enter into other partnership arrangements to progress the development of the Horticulture Industry.

Objectives

The City of Playford and HortEx partnership, through active engagement, will strive to drive the development and growth of the Horticultural Industry in the Northern Adelaide Plains by:

- Strengthening the representation, marketing and promotion of the industry
- Helping the industry to identify, consider and tackle future challenges
- Engagement with all sectors of the industry to identifying constraints in the development of the industry and develop solutions to address these constraints
- Provision of training and development
- Collection and analysis of relevant data to help increase innovative capacity of the industry
- Assisting the horticulture sector and other relevant stakeholders to increase innovation and adopt new technologies and address regional knowledge gaps relating to productivity and market access.
- Strengthen collaboration between the horticulture sector and government

- Assisting the industry to improve land and waste management practices and high value add capture opportunities

Timeframe of Agreement

The partnership agreement is to run for 3 years.

Facility

The Virginia Horticulture Centre was established to enhance the horticulture industry through promotions, training and development, research, community development, tourism and to develop linkages with other State initiatives. The Virginia Horticulture Centre provides an opportunity to establish a focal point to play a significant role within the industry.

To support the horticultural industry the City of Playford will lease the Virginia Horticulture Centre to HortEx under a "pepper corn" rent arrangement. The table below summarises the financial contribution associated with the lease of the facility on an annual basis.

	HortEx Contribution	Council Contribution
Depreciation		$33,000
Annual Maintenance		$13,000
Power, Cleaning, Insurance	$15,600	
Outgoings (?)		$3,000
Total	**$15,600**	**$49,000**

Sub-lease arrangements:

HortEx can sub-lease the facility to organisation(s) that support the horticultural industry subject to Council's agreement. HortEx can retain the associated income from sub-lease arrangements to support the operations of HortEx.

HortEx will provide to Council at no cost a "Hot Desk" arrangement to facilitate the working partnership between Council and HortEx.

Industry Development Grant:

In addition to the provision of the facility the City of Playford will provide an additional $50,000 for the first year and then $25,000 pa indexed annually by CPI to support HortEx in achieving the objectives of the Partnership agreement.

The City of Playford agrees to commit up to $50,000 pa additional funding to leverage Private, Federal and/or State funding for projects as agreed between the City of Playford and HortEx to achieve the objectives of this agreement.

In-kind Outcomes

	HortEx	Council
Branding	All HortEx activities jointly badged with Council logo	
Governance	Council representative on a Management Group to oversee Partnership Agreement	
Reporting	Provision of Audited Financial Statements annually Provision of 3 year Business Plan	
	Provision of representation base details – total number of farmers/organisations represented, annually Training and development – total number of training and development programs held, their intended outcomes and attendance – Quarterly.	
Information Sharing	Provision of Horticultural Industry and Value Chain Analysis	Provision of Horticultural Industry and Value Chain Analysis
Engagement	Facilitate engagement between Council and Industry representatives	Council will consult where appropriate with HortEx and other industry groups as relevant in regard to significant horticultural issues
Industry Support	Provide intelligence in relationship to new developments	Case management of significant developments In-kind support to progress specific issues (as agreed)

STAFF REPORTS

MATTERS TO BE CONSIDERED BY THE COMMITTEE ONLY

Matters for Information.

5.2 QUARTERLY ORGANISATIONAL PERFORMANCE REPORT - QUARTER 2

Responsible Executive Manager : Mr Sam Green

Report Author : Mr Luis Lafosse

Delegated Authority : Matters for Information.

Attachments : 1. Quarterly Organisational Performance Report 2016-17 - Quarter 2

Purpose

To inform Council of the organisation's performance against the Strategic Plan for the second quarter of 2016/17.

STAFF RECOMMENDATION

The "Quarterly Organisational Performance Report – 2016/17 Quarter 2" be received by Council.

Relevance to Strategic Plan

1: Smart Service Delivery Program
Outcome 1.1 High quality services and amenities
Outcome 1.2 Improved service delivery
Outcome 1.3 Working smarter with our community
Outcome 1.4 Enhanced City presentation, community pride and reputation

2: Smart Living Program
Outcome 2.1 Smart development and urban renewal
Outcome 2.2 Enhanced City presentation, community pride and reputation
Outcome 2.3 Liveable neighbourhoods

3: Smart Jobs & Education Program
Outcome 3.1 Growth and diversification of local jobs matched with relevant education and training.
Outcome 3.2 Commercial and industrial growth
Outcome 3.3 Sustainable economic transformation
Outcome 3.4 International market connections

4: Smart CBD Program
Outcome 4.1 Expanded range of local services
Outcome 4.2 Growth and diversification of local jobs in the CBD
Outcome 4.3 Greater housing choice
Outcome 4.4 Increased social connections
Outcome 4.5 Commercial Growth

5: Smart Sport Program
Outcome 5.1 Enhanced community pride and reputation
Outcome 5.2 Healthy and socially connected community

Outcome 5.3 Access to elite sporting facilities

6: Smart Health

Outcome 6.1 Access to quality, local health services

Outcome 6.2 Increased employment opportunities in health, disability and aged sectors

Relevance to Public Consultation Policy

The Organisational Performance Report is principally for internal management purposes and there is no requirement to consult with the community.

Background

The *Local Government Act 1999* requires accountability to the community in terms of both financial management and service delivery. Monthly financial reports are produced separately to the Organisational Performance Reports. The City of the Playford therefore produces this Quarterly Organisational Performance Report to provide an update made in the applicable quarter towards the services and projects funded in the 2016/17 Annual Business Plan, the achievement of the strategic outcomes set out in the Strategic Plan and delivery of services.

Current Situation

Performance reporting assists with the continuous improvement of Council in the achievement of strategic goals and in the delivery of improved services to the community. It also assists business units in the achievement of specific performance targets which are set through organisational planning. The Organisational Performance Report is one of the primary means through which Councillors are provided with information pertaining to Council's strategic performance.

This report aligns our performance reporting to Council's 2016 Strategic Plan Update, adopted in July 2016.

The 2016 Strategic Plan Update incorporates the social and economic programs needed to transform the City of Playford into a Smart City, Connected Community. It details the work that needs to take place over the next four years, leveraging technology to help fulfil the community's vision for Playford to be prosperous, liveable and happy.

There are six programs that collectively build the future of the City:

- Smart Service Delivery;
- Smart Living;
- Smart Jobs & Education;
- Smart CBD;
- Smart Sport; and
- Smart Health.

This Quarterly Performance Report is structured to give an update on the services and projects that are being undertaken by Council in support of each Strategy. Each service or project update includes the following information:

- Service / Project name;
- Community outcome / Project description;
- Links to strategic outcomes / lighthouse projects;
- The last quarter:
    - Highlights; and
    - Issues and counter measures.
- Milestones (projects only); and
- Senior Manager contact.

During the last financial year, Service Standard metrics have progressively been developed to ensure that service levels are accurately defined, measured and reported on to enable a consistent and quality level of service being provided to the community.

In addition, Rolling Targets were introduced to the Service Standard Metrics from Quarter 1, 2016/17. Previously the targets were based on 2013/14 measures. The drawback with this is that the targets are sometimes set too high or low due to temporary variations (particularly if they are based on additional funding or grants). With the introduction of Rolling Targets, you will now see a moving target (line) that will automatically adjust to the performance averaged based on the last three years of data which will ensure the targets remain realistic, achievable and relevant.

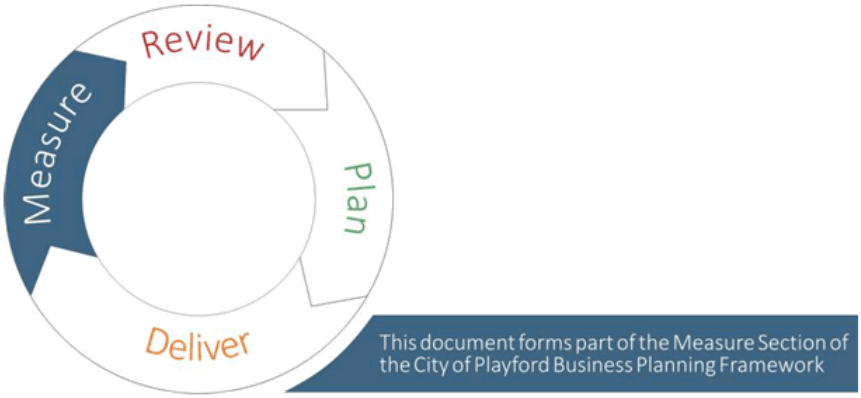
Included at the back of each Quarterly Performance Report is a summary of the status of the Strategic Projects portfolio for this year. This summary is provided to communicate any minor variations that have been made to the portfolio during the quarter, as well as summarise any major variations that Council have endorsed year to date.

Future Action

Council will continue to be presented with Quarterly Reports that give an update on the services and projects for the applicable quarter.

QUARTERLY ORGANISATIONAL PERFORMANCE REPORT

QUARTER 2 2016/17



Title	Quarterly Organisational Performance Report. Quarter 2 2016-17
Author	Strategy & Policy
Business Unit	Strategy & Corporate
Date	January 2017
Link to City of Play ford's Strategic Plan	Smart Service Delivery, Smart Living, Smart Jobs & Education, Smart CBD, Smart Health, Smart Sports,
Link to Strategic Outcome	
Document Classification	
Link to other Document	Service Standards, Strategic Plan, Asset Management Plan 2016, Long-Term Financial Plan 2016
Endorsed by	
Endorsement Date	

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PURPOSE

The City of Playford produces this Quarterly Organisational Performance Report to provide an update of progress made in the applicable quarter towards the services and projects funded in the 2016/17 Annual Business Plan and the achievement of the strategic outcomes set out in the Strategic Plan.

Performance reporting assists with the continuous improvement of Council and the achievement of strategic goals and the delivery of improved services to the community. As such this report has a dual audience: our community and our Council Members.

As a public document, this report meets the City of Playford's objective of providing transparency in its operations to the community. The report gives details of how we are progressing as an organisation against the services that we have committed to deliver to the community and tracks the utilisation of these services by the community. It also provides an update on projects that are being undertaken in support of the Strategic Plan.

The *Local Government Act* identifies one of Council's roles as being "to keep the council's objectives and policies under review to ensure that they are appropriate and effective"[1]. This Organisational Performance Report acts as the mechanism for Council Members to fulfil this obligation in terms of the performance monitoring of progression against our strategic goals.

Internally the report will be used to assist with decision making, planning and evaluation in relation to our progress against the Annual Business Plan and the Strategic Plan over the next four year period.

[1] Local Government Act 1999. Members of Council – Chapter 5. Role of members – part 3. Roles of members of councils (1) (ii)

ABOUT THIS REPORT

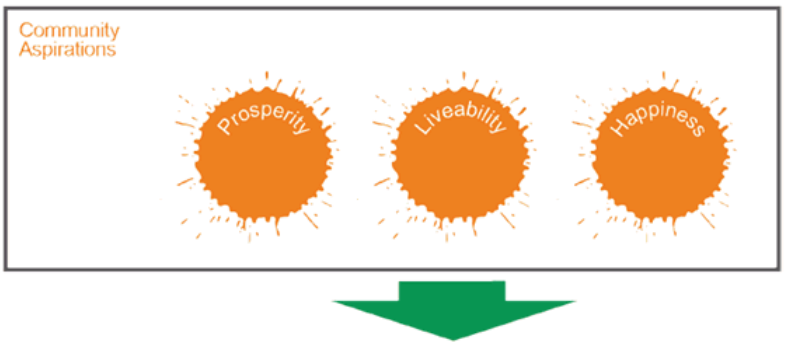
In January 2014, Council adopted a new Strategic Plan in response to the Playford Community Vision 2043 and to articulate Council's role in the achievement of a liveable, prosperous and happy City for our Community.

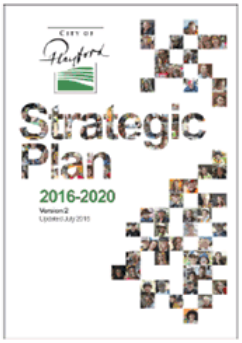
Five long term strategies were developed to describe Council's overarching direction and priorities:

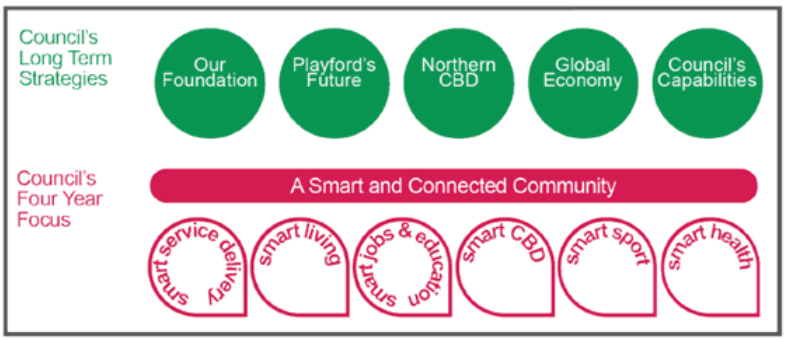
Strategy 1 – Our Foundations – services, city presentation and community pride
Strategy 2 – Securing Playford's future and building value
Strategy 3 – Elizabeth, Adelaide's Northern CBD
Strategy 4 – Securing Playford's position in the global economy
Strategy 5 – Building our capabilities

In June 2016, Council revisited its Strategic Plan and found these long term strategies to still be relevant, however endorsed a refreshed version to provide a more focused approach to delivering results against those long term strategies. The original "lighthouse projects" from the previous version have been refined and are now described in terms of six "smart programs", which identify where Council will focus its efforts in the next four years. These Smart Programs will build on Council's ongoing commitment to continuous improvement by looking for smarter, more innovative and efficient ways to meet our community needs. The six Smart Programs are:

- Smart Service Delivery
- Smart Living
- Smart Jobs & Education
- Smart CBD
- Smart Sport
- Smart Health







This quarterly report aligns our performance reporting to the refocused Strategic Plan, 2016-2020 and is structured to give an update on the services and projects that are being undertaken by Council in support of each Smart Program. Each service or project update includes the following information:

- Service / Project name
- Community outcome / Project description
- Links to strategic outcomes
- The last quarter
  - Highlights
  - Issues and counter measures
- Milestones (projects only)
- Senior Manager contact

The services that Council provide make up our core service delivery to the community and as such the majority are aligned to the Smart Service Delivery Program. This is reflected in this Quarterly Report with the Smart Service Delivery section containing the highest number of updates compared to other sections.

Services and Projects have been aligned to the Smart Program to which they most contribute to, however their relevance to other Programs is noted in the Index on page 7 and in their respective update section.

Service Standard metrics have been developed to ensure that service levels are accurately defined, measured and reported on to enable managers and Council Members to provide a consistent and quality level of service to the community.

Rolling Targets were introduced to the Service Standard Metrics from Quarter 1, 2016/17. Previously the targets were based on 2013/14 measures. The drawback with this is that the targets are sometimes set too high or low due to temporary variations (particularly if they are based on additional funding or grants).

With the introduction of Rolling Targets, you will now see a target (line) that will automatically adjust to the performance average based on the last three years of data which we believe will ensure the targets remain realistic, achievable and relevant.

INDEX

This Index provides an A-Z listing of all Services and Projects, and includes the page number of the respective update as well as the primary and secondary strategies that they relate to.

Page N°	SERVICES AND MEASURE	Smart Strategy Program					
		Smart Service Delivery	Smart Living	Smart Jobs & Education	Smart CBD	Smart Sport	Smart Health
73	Business Support and Industry Development			◆			
14	Club Development and Access to Sporting facilities	◆					
15	Community Development	◆					
17	Community Inclusion	◆					
18	Community Venues	◆					
20	Customer Service	◆					
58	Development Services	◆					
22	Environmental Health	◆					
24	Environmental Sustainability	◆					
26	Event Management	◆					
27	Graffiti	◆					
29	Health Initiatives and Playford Community Food Cooperatives	◆					
31	Illegal Dumping	◆					
32	Immunisation	◆					
33	Kerbside Waste	◆					
35	Library	◆					
37	Parks and Reserves	◆					
38	Rapid Response	◆					
39	Regulatory Services	◆					
41	Rural Road Maintenance	◆					
42	Sportsfield Maintenance	◆					
43	Stormwater Network Maintenance	◆					
45	Urban Streetscape Maintenance	◆					
47	Volunteer Strategy and Development	◆					

Page N°	PROJECTS	Primary Smart Strategy Program					
		Smart Service Delivery	Smart Living	Smart Jobs & Education	Smart CBD	Smart Sport	Smart Health
59	Adapting Northern Adelaide		◆				
79	Angle vale Sports Complex Car Parking		◆				
61	City Wide Stormwater Management Planning		◆				
80	Dauntsey Reserve Floodlighting					◆	
74	Developing Greenhouses			◆			
49	Disability Discrimination Act (DDA) Program		◆				
50	Elizabeth Park Upgrade		◆				
62	Growing Council's Water Business		◆				
84	Lyell McEwin Health Precinct						◆
51	New Footpath Program		◆				
76	Northern CBD				◆		
64	Peachey Road Stage 3		◆				
65	Playford Alive		◆				
81	Playford City Sports Precinct					◆	
67	Playford Open Space Strategy		◆				
68	Playford Projects – Infrastructure Negotiations		◆				
69	Recycled Water - Infrastructure Upgrade		◆				
52	Road Safety Audits		◆				
53	Road Upgrades Program – Black Spot		◆				
54	Road Upgrades Program – Roads to Recovery		◆				
55	Rural Road Sealing Program			◆			
56	School & Pedestrian – Crossing Facilities		◆				
71	Stormwater Infrastructure Upgrade Program – NEXY Basin		◆				

PERFORMANCE MEASURES

Organisational Performance Measures have been set by Council to monitor our achievements against our overall strategic goals and to provide focus areas for staff in their day-to-day service delivery. The measures relate to the areas of community interest, organisational accountability and key organisational priorities and fulfil our obligations under Section 123 of the *Local Government Act (1999)*.

The annual Resident Satisfaction Survey acts as the primary mechanism for gathering the results of our work in these areas.

Indicator	Measure	2016/17 4 Year Target	2013/14 Result	2014/15 Result	2015/16 Result
Overall Council Satisfaction	Overall customer satisfaction with the City of Playford as an organisation	3.70	3.35	3.57	3.76
City-wide Presentation	Customer satisfaction with level of appearance of public realms	3.65	3.50	3.57	3.56
Customer Service[1]	Satisfaction rating with the level of customer service and experience	Maintain (41)	3.90	3.76	3.95
Accountability	Satisfaction rating with Council being open and accountable to the community in its operations	3.60	3.00	3.32	3.25
Community Engagement	Satisfaction rating with how Council invites community participation in decision making	3.35	2.80	3.23	3.16
Managing Growth	Customer rating for how Council plans for the future	3.60	3.30	3.55	3.56
Efficiency and Effectiveness	Customer satisfaction with value for money[2]	2.85	2.60	3.00	2.94

Note: due to a change in methodology, mean scores taken from 2014 and earlier have been recalculated to fit a 5-point scale in order to compare against 2015 results.

[1] Customer service refers to the way Council deals with, takes care of and responds to its customers
[2] Value for money refers to the value residents believe they get from their rates or fee for services

EXECUTIVE SUMMARY

This Quarterly Organisational Performance Report aligns our performance reporting to Council's Strategic Plan 2016-2020 adopted in June 2016.

The second quarter of 2016/17 has seen the successful delivery of our core services and progress made on a number of Council's significant projects in support of our Strategic Plan. The Plan identifies six smart programs which collectively build the future of our City.

Our **Smart Service Delivery Program** will create a solid foundation on which to rebuild and reposition our City. Our services and amenities will be delivered to a high quality, while enhanced city pride and improved reputation will raise the profile of the area and make Playford a more attractive place for people to live, work and do business.

During the quarter, the City of Playford hosted a number of community events on key health and wellbeing topics, and the Grenville Centre held its annual Christmas Day lunch for over 100 vulnerable people. A Live Life Get Active free, daily fitness activity at Fremont Park attracted good attendance and a high number of meal pack sales were made to ensure that our community has access to healthy, low cost food options.

Over 7,000 people participated in Civic Events, with the Playford Community Carols again proving popular. A survey undertaken at the event showed that with a mean score of 4.25 out of 5 some 99% of those surveyed were at least satisfied with the event.

Our Customer Care Team had a focus on improving the number of abandoned calls and queue waiting times. This resulted in the lowest abandonment rate recorded for a quarter, in addition to a 56-second average queue wait time.

A number of activities took place to enhance the appearance and presentation of the City. There was a decrease in the number of customer requests received related to streetscapes compared to the same time last year, demonstrating that the urban streetscape maintenance program is able to more effectively maintain footpaths and roads to safety standards.

Stormwater network maintenance was also carried out during the quarter, with a focus on the Waterloo Corner precinct resulting in the successful reinstatement of a drainage easement and complementary works on the side to address a localised issue.

The kerbside waste household diversion rate continues to be above target, and the continued increase of participation in the organics program will continue to have a positive pressure on these diversion rates.

The Library Service continued to see a good number of visits and a focus on increasing programming and events throughout the rest of the year will only add to these visitor numbers. The public PCs remain well used, with a 20% increase in usage this quarter from the previous year.

Council's New Footpath Program delivers new paved footpaths at various locations throughout the City and during the quarter works at Trinity Estate was completed and 25% of the paths on the 2016/17 program list were completed.

Six major Road Safety Audits were undertaken including at Craigmore Road, Midway/ Spruance Roads, President Avenue, Supple Road, Ryan/Tozer Roads and Uley Road. The results of these roads audits will provide a means of prioritising and improving road safety across the City.

Our **Smart Living Program** supports the ongoing development and renewal cycle of the city, to improve the presentation and community pride in these areas, ensuring that our residential growth and renewal provide the liveable neighbourhoods and urban amenity required for a growing population.

During this quarter, tanks and fencing were completed at North Lakes Golf Course as part of Council's Water Business project. The Peachey Road Stage 3 project continued with 70% of works complete including pavement, kerbing, irrigation and landscaping work taking place around Edgecombe, Petherton and Whitington Roads.

As part of the Playford Alive project, the Smith Creek Trail upgrade commenced during the quarter. A new 3m shared path from Curtis Road to Stebonheath Park will be constructed, with works also including lighting, shelter and seating. Detailed designs for the Eyre Sports Park at Penfield were also completed and tenders are now being sought.

Our **Smart Jobs and Education Program** ensure that our local workers have the right training and skills to take advantage of growth of jobs in new industries.

Stretton engaged 168 businesses during the quarter, an increase of 15 from Quarter 1. Five businesses were supported to secure State Government funding of $522,000 under the NEP's Small Business Development Fund, and a Green Industries SA grant to deliver $1,300,000 of new investment and create 23 new jobs. This brings the total project investment in Quarters 1 and 2 to $2,533,000 (inclusive of grant funding) which will create 44 new jobs.

Our **Smart CBD Program** focusses on the redevelopment of the CBD to a smart city, as we provide an expanded and diversified range of local services, introduce greater housing choice and stimulate development in the City.

During this quarter the progression of the Northern CBD infrastructure and Plaza work progressed with the first phase almost complete and the Plaza construction to commence in early 2017. Construction work on Stage 1 of Fremont Park continued and is 85% complete.

Our **Smart Sport Program** shines the light on Playford through high level sport and high quality sports facilities which have the ability to change perceptions about our City, leading to enhanced community price and an improved reputation and profile. This quarter saw the construction of the Playford Tennis Centre continue, however negotiations for the management of the Centre with SA Tennis were discontinued due to their withdrawal. Work was underway to prepare the Playford City Lawn Bowls Centre for construction.

Our **Smart Health Program** ensures our growing and evolving community has access to quality, local health services. The health, disability and aged sectors are predicted to experience significant jobs growth, and this strategy enables us to be well-placed to create employment opportunities for our community. During this quarter work continued to facilitate the development of facilities, infrastructure and services around the Lyelll McEwin Hospital including the completion of the Bulldogs Roundabout upgrade; the completion of the traffic and carpark study brief; lease agreement for the Mark Road carpark agreed in principle by the Hospital; and completion of the masterplan process for the Vita North site by ACH Group.

Council has progressed in delivering the key services and projects outlined in the 2016/17 Annual Business Plan. Going forward we will focus on our core service delivery to ensure we are delivering to the agreed community outcomes for our Service Standards. In addition key projects will be progressed to support the achievement of our Strategic Plan, ultimately working towards our Community's Vision for Playford to be liveable, prosperous and happy.

STRATEGIC UPDATE

Smart Service Delivery Program

The Smart Service Delivery Program is about continuing to provide for the changing needs and expectations of our diverse community, delivering the services that they require. It means making the most of our community's existing strengths, talents and diversity, as well as working smarter to connect our community with each other to contribute to overall community wellbeing and the economic life of the City. Council will increasingly need to use innovative problem solving approaches and smart technological solutions to ensure we make the best use of our available resources to meet these demands.

Outcomes

1.1 High quality services and amenities
1.2 Improved service delivery
1.3 Working smarter with our community
1.4 Enhanced City presentation, community pride and reputation

The following section gives an update on the status of strategic or capital projects being undertaken as well as an update on the services that are undertaken in support of this Program.

The following **services** are undertaken in support of the Smart Service Delivery Program

SERVICES
Club Development and Access to Sporting facilities
Community Empowerment
Community Inclusion
Community Venues
Customer Service
Environmental Health
Environmental Sustainability
Event Management
Graffiti Operations
Health Initiatives and Playford Community Food Cooperatives
Illegal Dumping
Immunisation
Kerbside Waste
Library Services
Parks and Reserves
Rapid Response
Regulatory Services
Rural Road Maintenance
Sportsfield Maintenance

Stormwater Network Maintenance
Urban Streetscape Maintenance
Volunteer Strategy and Development

The following **projects** are undertaken in support of the Smart Service Delivery Program

PROJECTS
DDA Discrimination Act Program
Elizabeth Park Upgrade
New Footpath Program
Road Safety Audits
Road Upgrades Program – Black Spot
Road Upgrades Program – Roads to Recovery
Rural Road Sealing Program
School & Pedestrian – Crossing Facilities

SERVICE

CLUB DEVELOPMENT AND ACCESS TO SPORTING FACILITIES

Community Outcome

Engage with clubs/user groups to maximise opportunities for effective management, administration, compliance and utilisation of Council's social capital assets for community access and benefit.

Strategic Outcome

1.1. High quality services and amenities

Community Measures

Outcome

There is optimum utilisation of sporting facilities

Measure

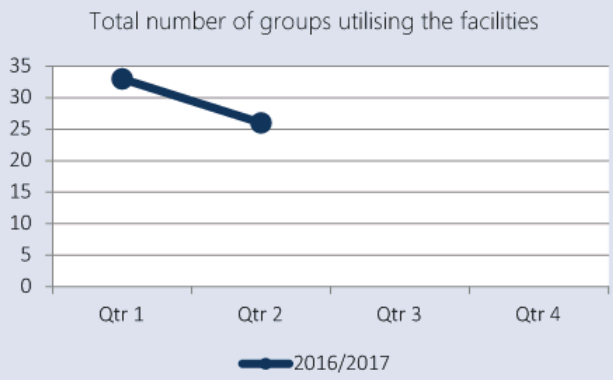
Total number of groups utilising the facilities as % of population

Rolling Target

N/A

Result

26



Highlights

A Sport & Recreation Officer was appointed to coordinate the club development program and administer community sport building licences including evaluation of the KPI criteria for utilisation.
Central District Rugby League, Northern Wolves Soccer and Rose & Crown Cricket clubs signed tenancy offers for the Eyre Sports Park.

Senior Manager **Paul Alberton**

SERVICE

COMMUNITY DEVELOPMENT

Community Outcome

Support knowledge and skills development of communities and families

Strategic Outcome

1.1. High quality services and amenities; #6.2. Increased employment opportunities in health, disability and aged sectors

Community Measures

Outcome

Community has access to community development programs

Measure

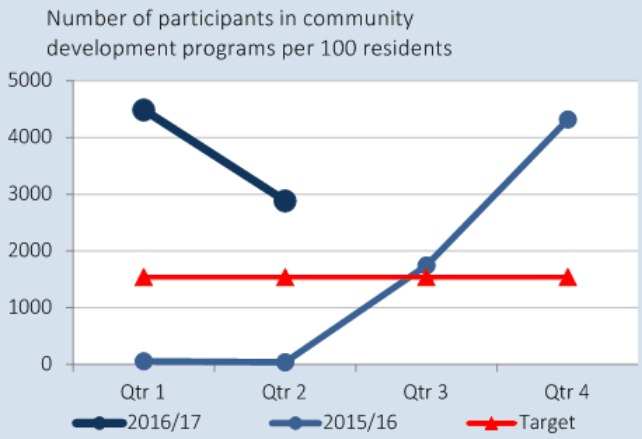
Number of participants in community development programs

Rolling Target

1,542

Result (More is good)

2,884



Highlights

Participation numbers have decreased this quarter due to the conclusion of programs in the lead up to the Christmas break and the one week closure of programs in December. There is no comparative data to the same time last year as this is a new measure.

Membership of the Playford Youth Network is at an all time high with 101 members on the mailing list. A skate competition was held in November and attracted 250 participants and spectators.

$30,381 was distributed in Community Development Grants in this period.

The Elizabeth Rise Community Centre is continuing to increase the range of programs on offer including a six-week Teenage Years Parenting Course, visits from the mobile library along with a very successful community market with 150 people attending.

Ten young people who were mentored through the Wheels in Motion program were successful in gaining their 'P' drivers licence.

The first Aboriginal and Torres Strait Islander Art Exhibition was held in the Civic Centre in October with 15 artists displaying and selling their art throughout the exhibition.

A joint project of Council, Anglicare, Blakes Crossing Christian College and Lend Lease saw the completion of a 70 metre mural in the new Blakes Crossing Adventure Playground.

Outcome
Generate training and employment opportunities for Playford residents

Measure
Number of training and employment opportunities taken up as a percentage of the number of training and employment opportunities provided

Rolling Target
New

Result (More is good)
91

Highlights

This quarter 50 Training and Employment opportunities were created via the following categories:
Internal: Live Work Participants - 16, Work for the Dole participants - 4, Work Experience Placements (Secondary) -2, Work Experience Placements (University) - 2, Work Experience Placements (other Registered Training Organisations) - 3, Work Experience Placement (other) - 10, Trainees appointed by Council - 5, Cadets appointed by Council - 1, Volunteer / Work for the Dole who go on to employment outside Council - 1.
External:
Work Experience Placements (Industry Participation Policy (I.P.P.)) – 2 (for 3 weeks),
Employment Outcomes: Short term employment opportunities secured – 1, Ongoing Employment opportunities secured – 2, Participants who go in to further training – 1.
The first empoyment outcome achieved through the Industry Participation Policy is a Playford resident who initally engaged in one week's work experience followed by a job offer of eight weeks.

Senior Manager **Sam Hellams**

SERVICE

COMMUNITY INCLUSION

Community Outcome

Connecting older or vulnerable people to the community through community services and programs

Strategic Outcome

1.1. High quality services and amenities

Community Measures

Outcome

Community services and programs provide opportunities for connecting older or vulnerable people to the community

Measure

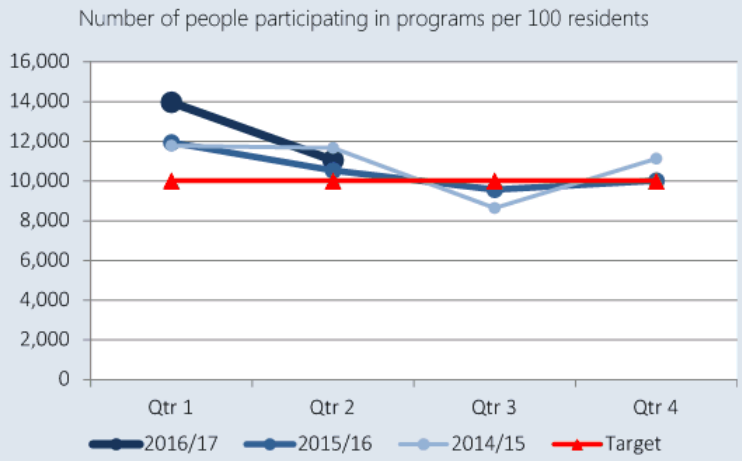
Number of people participating in community programs

Rolling Target

10,022

Result (More is good)

11,050



Highlights

Participation numbers remain significantly higher than the target and higher than the same quarter last year. 266 new referrals were recieved through My Aged Care, with all now receiving their requested service. In addition to regular programs, a number of community events were held on key health and wellbeing topics including family violence, dementia, mental health, and International day of People with Disability. The Grenville Centre once again successfully hosted Christmas Day lunch for over 100 vulnerable people. All events received customer satisfaction ratings above 95%.

Outcome

People feel connected with the community

Measure

Degree of social inclusion among the people participating in community services and programs

Rolling Target

4.16

Result (More is good)

4.80

Highlights

510 surveys were completed by people accessing Community Inclusion services. An overall result of 4.80 out of 5 was achieved for measures relating to customer satisfaction, increased connection to community, improved nutrition, achieving desired health and wellbeing outcomes, and meeting identified goals.

Senior Manager **Sam Hellams**

SERVICE

COMMUNITY VENUES

Community Outcome

City of Playford's own community venues which are accessible to the community, are well equipped to cater for a diverse range of events and offer a high quality experience

Strategic Outcome

1.1. High quality services and amenities

Community Measures

Outcome

The usage of Council owned community venues is maximised

Measure

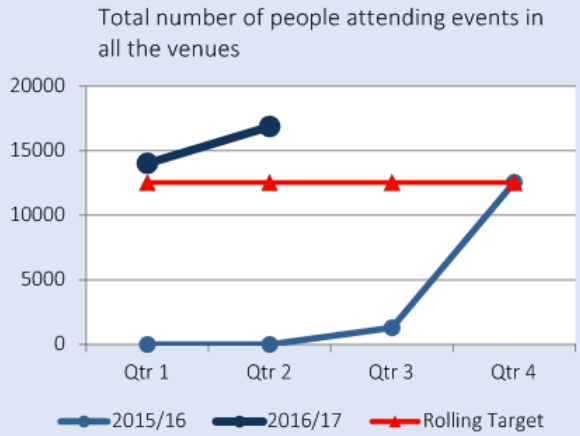
Total number of people attending events in all the venues as % of population

Rolling Target

12,545

Result (More is good)

16,873



Highlights

Quarter two realised a 20 % increase in people attending community venues over the previous period. This correlated with a stabilisation of the number of events being held within the facility.The data demonstrates that events are attracting a greater numbers of attendees per event. Quarter two typically generates higher volume attendances at performances due to end of year community events. During this period a greater number of internally curated events such as performance theatre "Fawlty Towers dining experience' and Greg Hart 'Me and My Guise' has offered the community a broader range of entertainment opportunities with both attracting capcacity numbers.

Northern Sound System has continued to increase the number of live music events throughout this period with an expansion in the genres offered to the community. Attendance at 'Flight' gigs has shown a decrease during this period however 'hip hop' perfromances have attracted significant numbers.

The increase in attendance numbers across community venues has been influenced by targeted marketing, promotion and audience development campaign. Consideration could also be given to the broader curation of the space with community expectations in mind.

Outcome

Community feels that Council owned community venues are well equipped and offer high quality experience

Measure

Community members' satisfaction with the community venues

Rolling Target

4.76

Result (More is good)

4.71

Highlights

Overall, the Community Venues service received a high satisfaction score of 4.71 out 5. Service attributes including venue air conditioning, customer service, and accessibility, venue set-up, hire cost, venue cleanliness, lighting and catering all received satisfaction scores rated as very satisfied. This suggests all respondents are at least highly satisfied with these elements. While considered highly satisfied, the air conditioning situated at the Civic Centre fluctuates in temperature, and control to an optimum level can be difficult resulting in the lowest scores among variables. As such this could be considered an area to improve in order to exceed customer expectations. Asset Operations are currently undertaking building improvement work and installing an upgraded system which will alleviate the situation.

Senior Manager **Gareth Dunne**

SERVICE

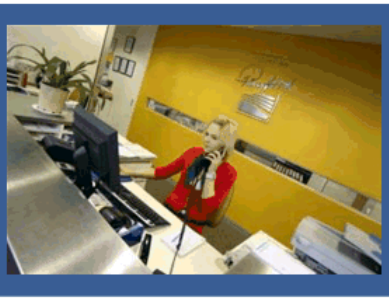
CUSTOMER SERVICE

Community Outcome

Provision of efficient, prompt and accurate customer information and transactional services.

Strategic Outcome

1.1. High quality services and amenities



Community Measures

Outcome

Timely response to customer calls

Measure

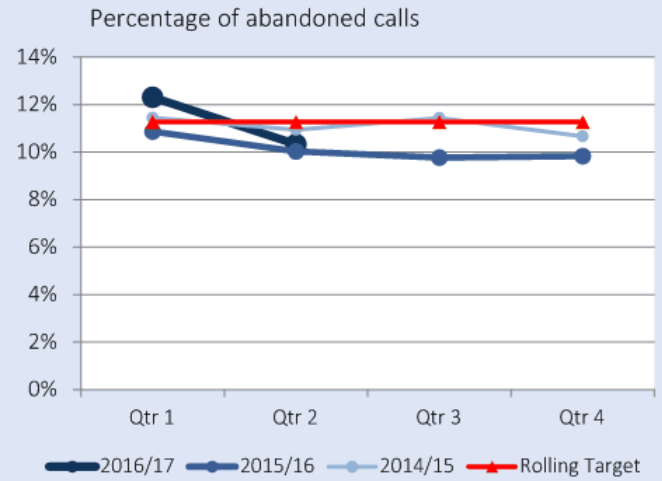
Percentage of abandoned calls

Rolling Target

11.27%

Result (Less is good)

7.75%



Highlights

Quarter 2 has been a quieter month for the Customer Care Team, with the Christmas shutdown and a 5% reduction in the number of calls this quarter compared to last year. However the team did encounter additional complexities and challenges as a result of unseasonal weather which generated a 10% increase in the number of customer requests received compared to last year.

The Customer Contact Team have been focusing on reducing the number of abandoned calls and queue waiting times. As a result the team have achieved the lowest abandonment rate recorded for a quarter, 7.75%, as well as achieving a 56 second average queue wait time (se graph below).

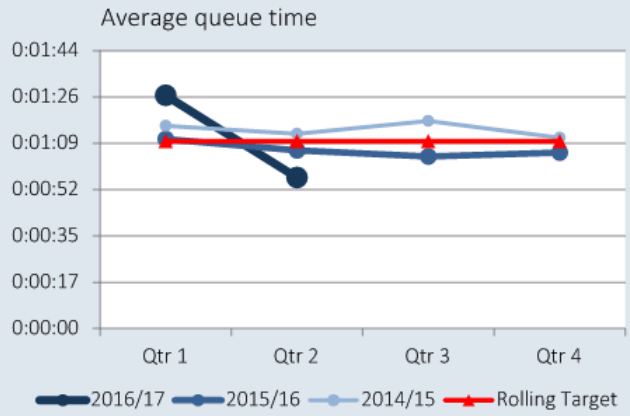
The trend in using online and indirect methods of payments continues, with a 3% increase compared to last year and an approximate 7% reduction in the number of face-to-face payments over the counter.

Outcome
Timely response to customer calls

Measure
Average queue time

Rolling Target
00:01:10

Result (Less is good)
00:00:56



Highlights

A much improved queue result for customers. The installation of screens showing key data into the call centre has assisted the staff to see the results on a daily basis and is assisting to create the awareness and focus on our customers.

Senior Manager **Gareth Dunne**

SERVICE

ENVIRONMENTAL HEALTH

Community Outcome

Enhance the quality of life of our community through the assessment, improvement and prevention of factors that pose a risk to human health. Three components to Environmental Health services: Public Health, Food Safety and Waste Water Compliance.

Strategic Outcome

1.1. High quality services and amenities

Community Measures

Outcome

Food businesses comply with required standard of safety

Measure

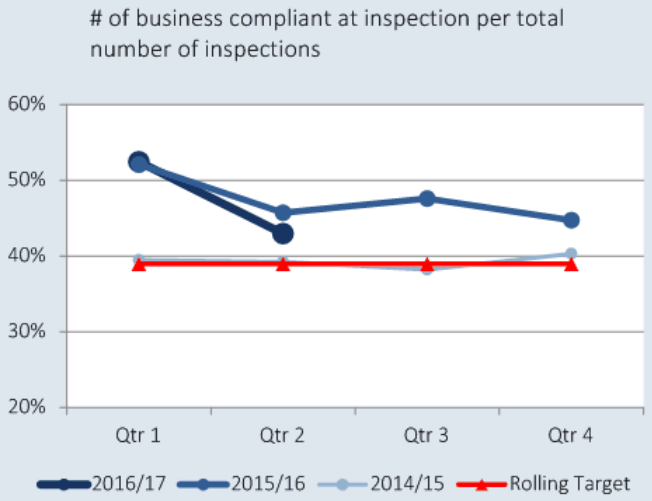
Number of businesses compliant at inspection per total number of inspections

Rolling Target

38.17%

Result (More is good)

42.96%



Highlights

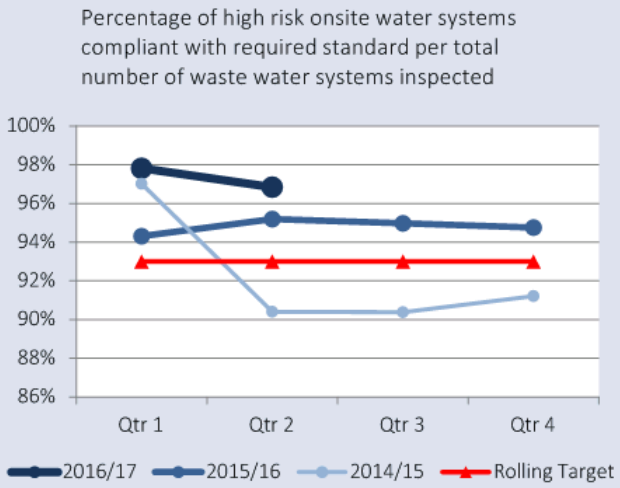
As a result of changing our food premises inspection from all types of food premises to only those that were undertaking the most riskiest of activities, the number of complying businesses has reduced. Under the new scheme it only takes one small issue for the business to be non-compliant. However, with the change in priorty to high risk businesses, this has allowed the team to focus on those businesses that are manufacturing food that is safe for the community to consume.

Outcome
Ensure specific waste water systems are operating in accordance with the required standard

Measure
Number of high risk onsite waste water systems compliant with required standard per total number of waste water systems inspected

Rolling Target
92.99%

Result (More is good)
96.84%



Highlights

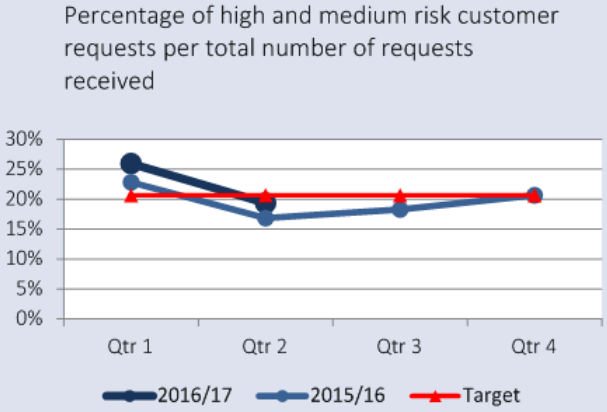
The number of onsite waste water systems that are compliant remain higher than the rolling target. There have been a number of systems that are not being serviced this reporting quarter. This is ususally due to houses being sold and new owners not being aware of their obligations to ensure they maintain their wastewater system in a compliant state. Education and notification to the owners of these systems usually results in postive outcomes.

Outcome
Minimise risk to public health

Measure
Number of (high and medium risk) customer requests per total number of requests received

Rolling Target
20.64%

Result (Less is good)
19.37%



Highlights

There has been a significant reduction in the number of high and medium risk customer complaints being recieved from the community during this reporting quarter.

Senior Manager **Andrew Nesbitt**

SERVICE

ENVIRONMENTAL SUSTAINABILITY

Community Outcome

To enhance environmental outcomes and protect environmental assets in collaboration with our Community

Strategic Outcome

1.1. High quality services and amenities

Community Measures

Outcome

Community is actively involved in enhancing the local environment

Measure

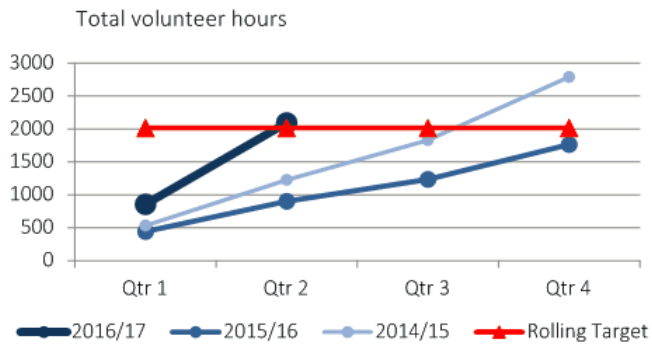
Total volunteering hours per population

Rolling Target

2,014 hours

Result (More is good)

1,239 hours



Highlights

Volunteer involvement has now passed the entire annual target for the Environmental Sustainability area. This is a result of an active partnership with the Green Army as well as several projects which are actively working with volunteers. These include mapping Council's biodiversity assets and continuing to provide Citizenship Plants to our new citizens.

Outcome

Community is actively involved in enhancing biodiversity

Measure

Number of plants distributed to the community per population

Rolling Target

16,117

Result (More is good)

N/A

Highlights

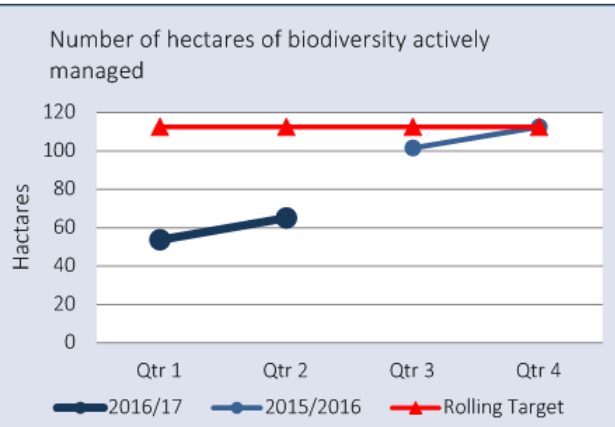
While plant distribution occurs toward the cooler winter months, the plants sown in our Nursery are growing on schedule. Working with volunteers has allowed the sowing numbers to be high, so the anticipation is for this target to be surpassed.

Outcome
Maintain biodiversity (mapped)

Measure
Per square metre biodiversity reserves quality maintained at a low/medium/high standard

Rolling Target
112.53

Result (More is good)
65.08



Highlights

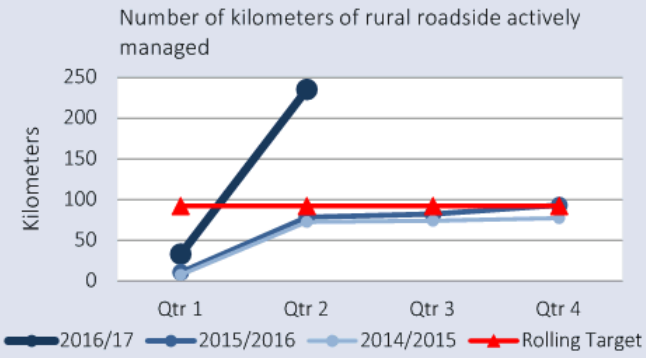
Biodiversity asset mapping is continuing and will continue for the remainder of the financial year, with this being a focus for 2016/17. Standard site maintenance will continue on our currently active biodiversity sites.

Outcome
Improved the long term health of native flora

Measure
Number of kilometres of rural roadsides maintained at a low/medium/high standard, as a total kilometre of Council region

Rolling Target
92.29km

Result (More is good)
235km



Highlights

A concerted effort on Chilean Needle Grass, Bridal Creeper and Cape Tulip control in Quarter 2 has seen the target for roadside maintenance passed for the year. Each of the three are significant pest plants which Council actively controls and works with landholders via partnerships with Natural Resource Management.

While roadside management is on track, some of our vulnerable areas have seen damage occurring over the past quarter, primarily through contractors working for utilities. Council staff will be reviewing contract terms and determining options for restoration and recuperation of costs.

Senior Manager **Andrew Nesbitt**

SERVICE

EVENT MANAGEMENT

Community Outcome

Provide event management services for events that celebrate and promote the sense of being part of the community

Strategic Outcome

1.4. Enhanced City presentation, community pride and reputation;#5.1. Enhanced community pride and reputation

Community Measures

Outcome

Community actively participate in events that celebrate and promote the City

Measure

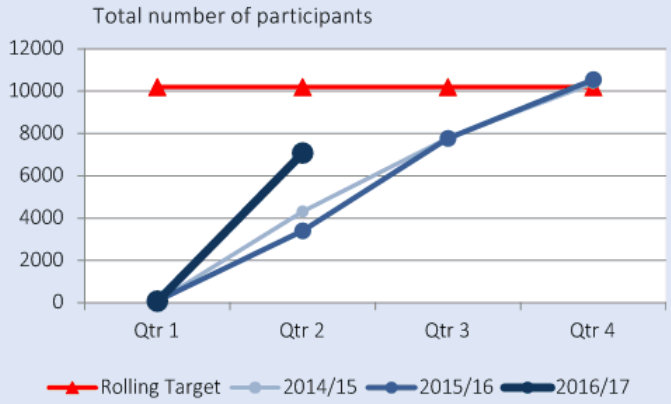
Total number of participants as percentage of population

Rolling Target

10,102

Result (More is good)

7,078



Highlights

A total of 7,078 people participated in Civic Events over the last quarter. The Playford Community Carols proved to be successful and continues to grow with a 46% increase from 3,250 participants in 2015, to 7,000 in 2016. This is largely due to more favourable weather conditions in 2016, along with a targeted advertising campaign including print advertising, and promotion via Council's social media channels.

In addition the event was sponsored by Fairmont Homes, Playford Town Centre, Network Seven and Ochre Digital. Due to the increase in sponsorship the Community Carols event was able to include significant value-adds, such as increased fireworks display and higher quality entertainment.

For the first time, a survey administered by volunteers with iPads was implemented to garner feedback from approximately 63 randomly selected attendees at Carols. The following results were apparent: 99% indicated the event was at least 'OK', translating to a mean score of 4.25 out of 5; 79% were satisfied with performers; 62% satisfied with food and food options; and 70% satisfied with the activities available. When asked what we could improve, themes included: more food stalls and variety to mitigate queue times; larger space; and more activities for children that did not stop beyond 7pm

This feedback will be taken into consideratiom with future events, and our survey methodology will be reveiwed to increase our sample size.

The Citizenship Ceremony held in November saw 78 conferees, with 97 confirmed guests. This number remains steady in comparison to previous conferee numbers.

Senior Manager **Daryl Buckingham**

SERVICE

GRAFFITI

Community Outcome

A clean and attractive city with a reduction in overall visible graffiti. This is achieved by proactively removing graffiti from Council assets and engaging community in graffiti reduction initiatives.

Strategic Outcome

1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 5.1. Enhanced community pride and reputation

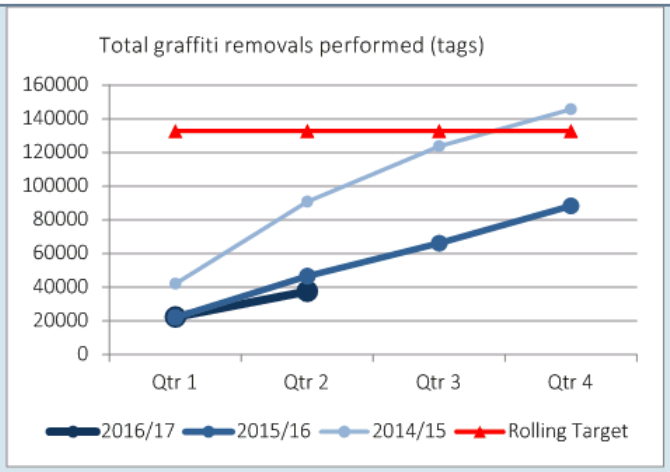
Community Measures

Outcome
Clean and attractive City

Measure
Number of graffiti removals performed (tags)

Rolling Target
132,708

Result (Less is good)
37,529



Highlights

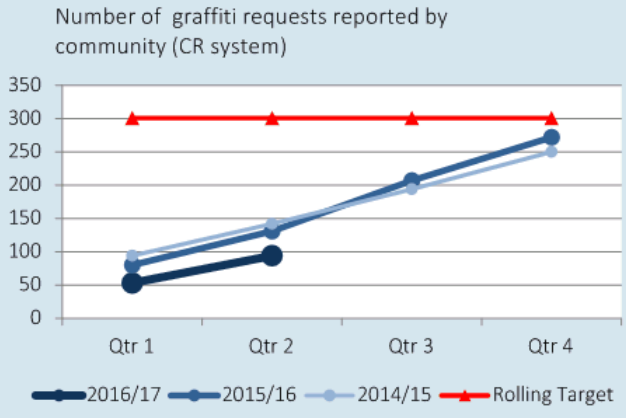
As in Quarter 1, there has been a decline in the number of requests reported by the community and a decrease of 33% from the same time last year.

Outcome
Clean and attractive City

Measure
Number of graffiti requests reported by community (CR system)

Rolling Target
301

Result (Less is good)
94



Highlights

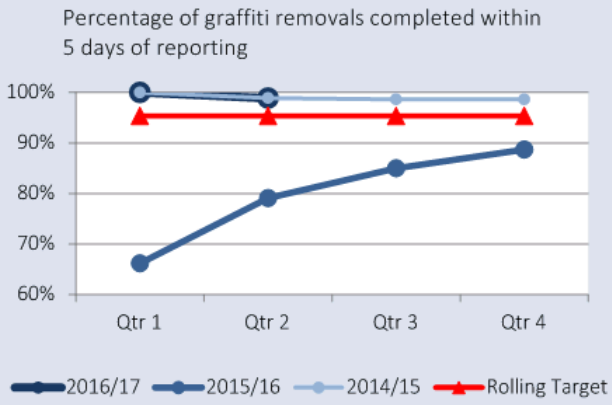
As in Quarter 1, there has been a decline in the number of requests reported by the community. A decrease of 33% from the same time last year and a 35% decrease from last quarter due to employees proactively report graffiti for removal

Outcome
A proactive and rapid response to graffiti removal

Measure
Percentage of graffiti removals completed within 5 business days of reporting

Rolling Target
95%

Result (More is good)
98.85%



Highlights

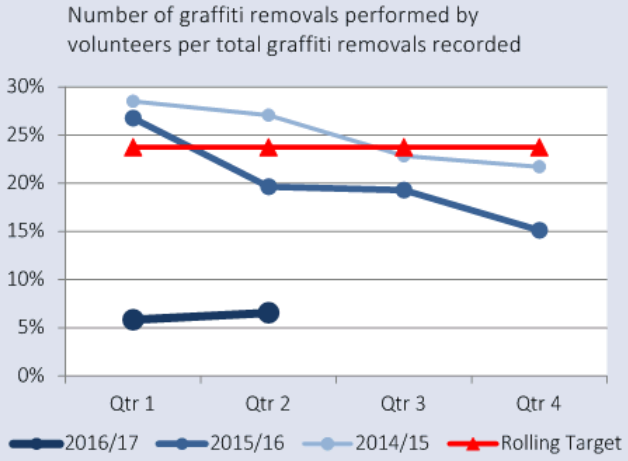
Quarter 2 saw a continued high percentage rate of removals by employees and volunteers within the allocated five business days of reporting, which is above the rolling target.

Outcome
Community is actively involved in graffiti removal

Measure
Number of graffiti removals performed by volunteers per total graffiti removals recorded

Rolling Target
24%

Result (More is good)
6.56%



Highlights

Employees are providing a rapid response to reported graffiti and a planned approach to servicing the whole of the Council area which has reduced the need for a full complement of volunteers. Currently there are four volunteers working with City Operations staff to remove graffiti.

Senior Manager **Andy Slager**

SERVICE

HEALTH INITIATIVES AND PLAYFORD COMMUNITY FOOD COOPERATIVES

Community Outcome

Support the community to actively participate in maintaining and improving their health and well-being by adopting healthy lifestyle with a focus on healthy eating and physical activity

Strategic Outcome

1.1. High quality services and amenities

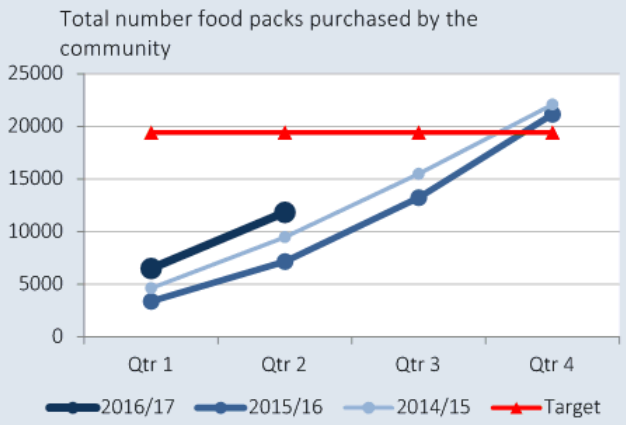
Community Measures

Outcome
Community is choosing healthy and affordable food

Measure
Total number food packs purchased by the community as percentage of population

Rolling Target
19,431

Result (More is good)
11,828



Highlights

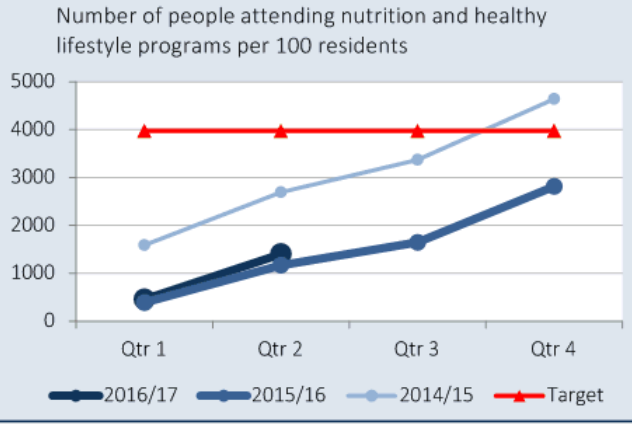
High numbers of foodl pack sales continue to ensure that our community has access to healthy low cost food options. Two new meal packs were introduced this quarter driven by customer demand. We continue to see new customers in store weekly with most users becoming Food Coop Members and recieving the additional member benefits. In December we finalised and distributed orders for 100 Christmas Hampers again providing an affordable option for families over Christmas.

Outcome
Awareness and promotion of healthy lifestyle

Measure
Total number of people attending nutrition and healthy lifestyle programs

Rolling Target
3,976

Result (More is good)
1,402



Highlights

Participation in healthy lifestyle activities has increased this quarter with the inclusion of the participant numbers from the sucessful Live Life Get Active free daily fitness program in Fremont Park. With a second Live Life Get Active camp due to commence in 2017 in partnership with Anglicare we are on track to exceed our annual targets for participation. We are also experiencing increasing numbers in other programs due to the continuous commitment to improve and diversify our program deliver methods. In this quarter, this included Nutrition November which saw the CHEV (Community Health Education Vehicle) used to deliver programs in Fremont Park. Secombe St Reserve continues to see an increasing number of young people particiating in free coaching that has included the involvement of Football Federation SA players providing positive role models to the participants.

Senior Manager **Sam Hellams**

SERVICE

ILLEGAL DUMPING

Community Outcome

The collection and disposal of illegally dumped rubbish in urban and rural areas throughout the City.

Strategic Outcome

1.1. High quality services and amenities

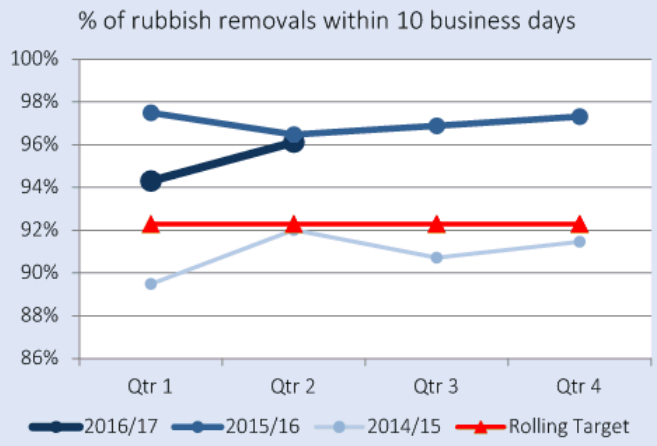
Community Measures

Outcome
Responsive service

Measure
Percentage of removal of reported illegally dumped rubbish within 10 business days

Rolling Target
92%

Result (More is good)
96.12%



Highlights

City Operations continue to deliver on the 10-day Service Standard with only a small number of request not being removed within this timeframe. City Operations continue to work with Council's Health & Regulatory Services Team to help educate our community on the hardwaste collection service.

Senior Manager **Andy Slager**

SERVICE

IMMUNISATION

Community Outcome

Provision of immunisation services to minimise the incidence of vaccine preventable diseases. Four components for Immunisation: School, New Arrival Refugee Immunisation (NARI), Public and Business Services

Strategic Outcome

1.1. High quality services and amenities; 5.2. Healthy and socially connected community

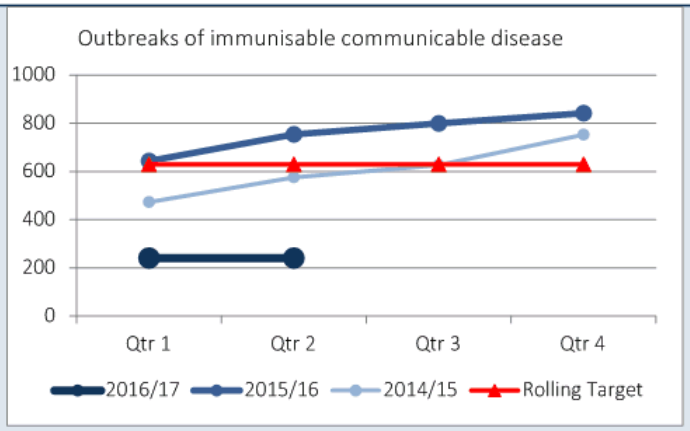
Community Measures

Outcome
Minimise incidence of communicable disease

Measure
Number of outbreaks of immunisable communicable disease

Rolling Target
630

Result (Less is good)
N/A



Highlights

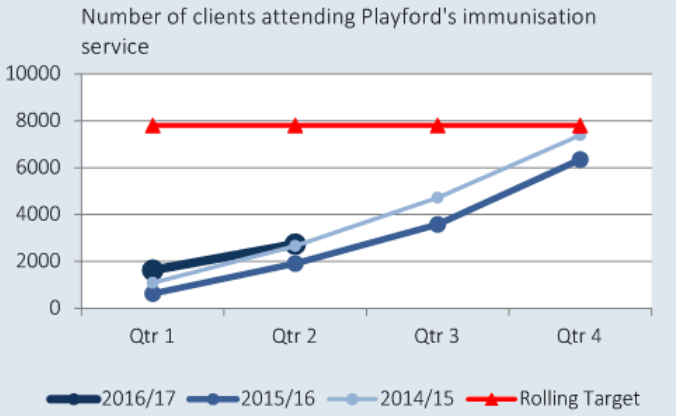
The Communicable Diseases Control Branch (CDCB) within SA Health have ceased providing reports regarding outbreaks of diseases to all councils. We are seeking an ongoing relationship with the CDCB to ensure that these reports continue in the near future.

Outcome
Utilisation of Council's Immunisation Service

Measure
Number of clients attending Council's Immunisation Service

Rolling Target
7,805

Result (More is good)
2,740



Highlights

There was a reduction in the number of clients attending Council's immunisation service for the last quarter. This was as a result of not undertaking a New Arrivals Vaccination Program during the month of December along with the shut-down of the service during the Christmas period and the finalisation of the school vaccination program for 2016.

Senior Manager **Andrew Nesbitt**

SERVICE

KERBSIDE WASTE

Community Outcome

To maintain public health, we provide our community with the ability to dispose of waste in an environmentally responsible manner. The kerbside waste management service includes household waste, recycling, green organics and hard waste.

Strategic Outcome

2.2. Enhanced City presentation, community pride and reputation; 1.4. Enhanced City presentation, community pride and reputation; 1.1. High quality services and amenities; 5.1. Enhanced community pride and reputation

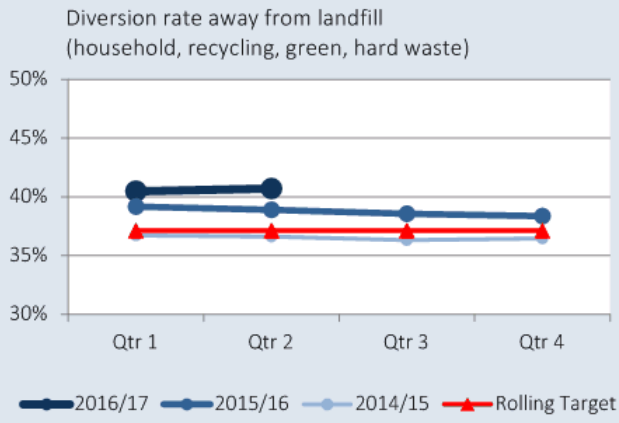
Community Measures

Outcome
Environmental responsibility

Measure
Diversion rate away from landfill (household, recycling, green, hard waste)

Rolling Target
37.12

Result (More is good)
40.70



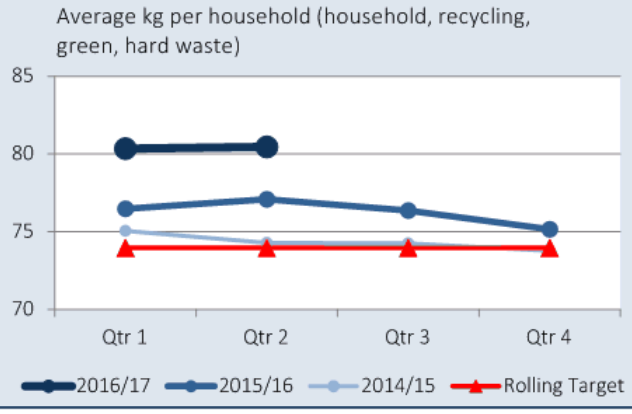
Highlights

The household diversion rate continues to be above target throughout Quarter 2. A continued increase in participation in the organics program can expect to continue exerting a positive pressure on diversion rates. Additionally a promotion of the hardwaste service appears to be showing increasing use of the service which results in a positive shift in diversion rates.

Outcome
Environmental responsibility

Measure
Total tonnage per resident (household, recycling, green, hard waste)

Rolling Target
73.9 kg/hh/qtr
Result (Less is good)
80.6 kg/hh/qtr



Highlights

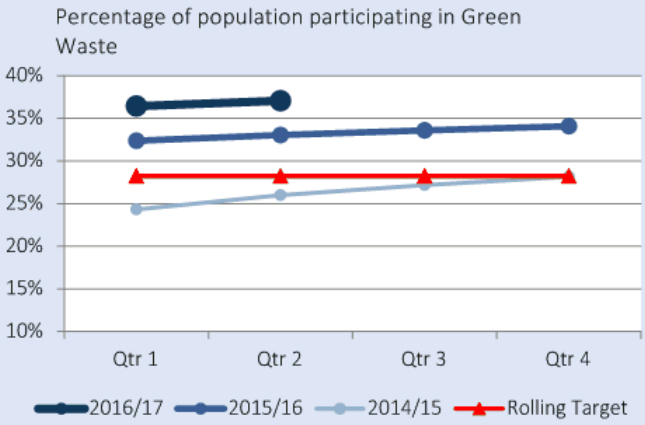
The disposal rates by households continue above target in Quarter 2. As this appears to be driven by greater use of the organics service and is associated with a positive direction in disposal rates, this is considered an acceptable deviation from target.

Outcome
Environmental responsibility

Measure
Percentage of population participating in Green Waste

Rolling Target
28.2%

Result (More is good)
37.7%



Highlights

Participation in the green organics program is continuing on an upward trend, exceeding the rolling target.

Senior Manager **Andrew Nesbitt**

SERVICE

LIBRARY

Community Outcome

The Library Service provides access to information, technology, educational programs, cultural engagement, local history, social interactions, entertainment and leisure to the local and state communities.

Strategic Outcome

1.1. High quality services and amenities

Community Measures

Outcome
Access to information

Measure
Items borrowed

Rolling Target
370893

Result (More is good)
N/A

Highlights

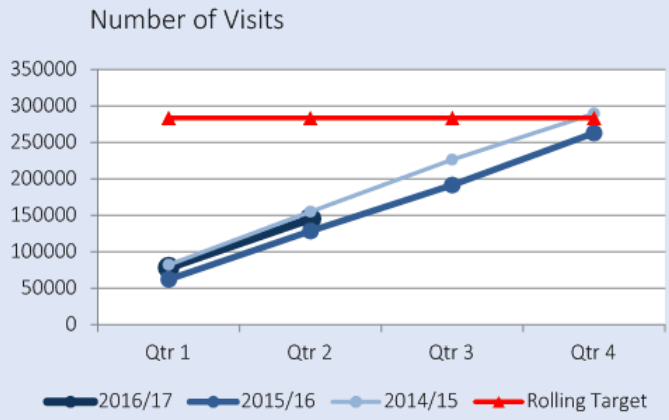
Due to Public Library Services changing systems during Quarter 2, the data was unable to be extracted at this point of time. A process is currently in place to rectify this issue for future reporting.

Outcome
Use of services

Measure
Visits

Rolling Target
283,551

Result (More is good)
145,279



Highlights

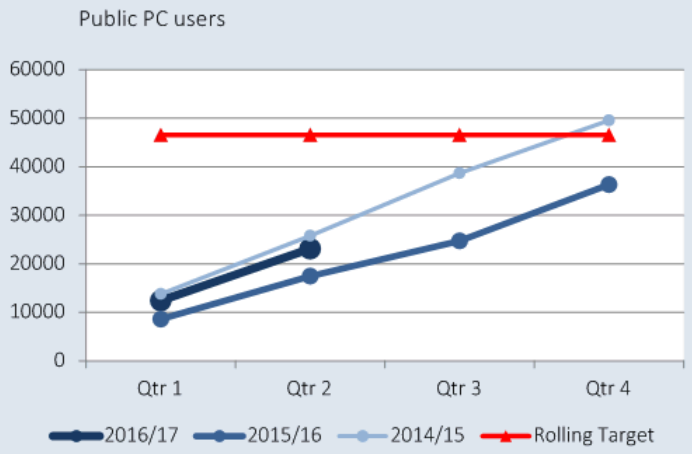
The number of visitors to the Library Service is on par with the same time last year. A focus on increasing programming and events this year will provide the community with more free or low cost activities which has the potential to increase the visitations to the Library service.

Outcome
Access to technology

Measure
Public PC users

Rolling Target
46570

Result (More is good)
23,109



Highlights

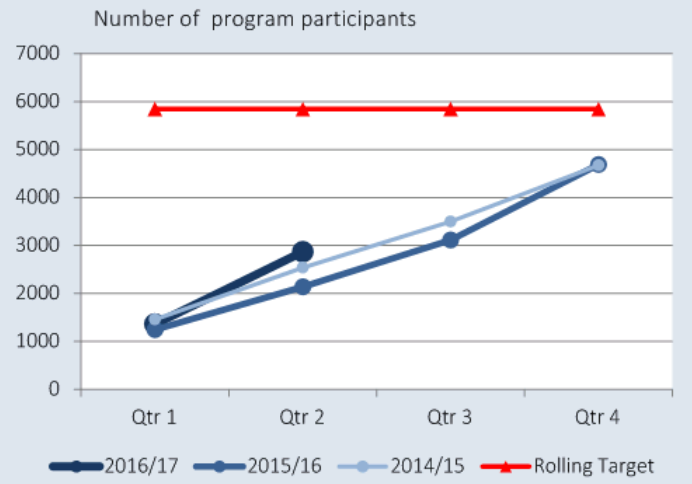
The public PCs continue to be a popular resource within the library. Quarter 2 has seen a 20% increase in usage from the previous year. With the planned refurbishment of the library in Quarter 3 there will be additional PCs that the community will have access to upon its completion. This outcome is progressing on track to reach the annual target.

Outcome
Access to education and leisure

Measure
Program participants

Rolling Target
5,846

Result (More is good)
2,869



Highlights

There has been a 67% increase in the number of program participants this quarter compared to the second quarter of 2015/16. A survey was conducted during December to identify programs and events that the community would like to attend and/or participate in. These results will be analysed and then considered for future events and programs delivered to the community through the Library.

Senior Manager **Gareth Dunne**

SERVICE

PARKS AND RESERVES

Community Outcome

Parks and reserves provide opportunities for social interaction and physical activity, which contribute to mental and physical benefits and positively impacts on health and wellbeing of Playford residents and visitors

Strategic Outcome

1.1. High quality services and amenities;#2.2. Enhanced City presentation, community pride and reputation

Community Measures

Outcome

Open space offers facilities and amenity that are well maintained and fit for purpose (Quality/Amenity)

Measure

How well the open space amenity meets Open Space Hierarchy standard

Rolling Target

N/A

Result

N/A

Highlights

The following maintenance works were undertaken during the quarter:

Activity	YTD
High end landscape maintenance undertaken	68 reserves
M^3 of mulch applied in how many reserves	$64m^3$ applied to one reserve
Number of trees planted and where	23 Trees (Replacement trees in Curtis Wetland and Playford Town Park)
Number of times irrigated reserves were maintained	13
Irrigated reserves mown	Six times (fortnightly)
Park Rubbish Bin Collection	Regional Parks - twice per week All other Parks & Reserves - weekly

The following reserves were handed over to Council for maintenance during this quarter:
- Stretton Town Park bins
- Eyre Estate - (two reserves)

Senior Manager **Andy Slager**

SERVICE

RAPID RESPONSE

Community Outcome

A rapid response to urgent situations that represent an immediate risk to our community in a public space. The primary objective is to make the situation safe. Work may then be referred onto other teams to be completed.

Strategic Outcome

1.1. High quality services and amenities;
1.4. Enhanced City presentation, community pride and reputation

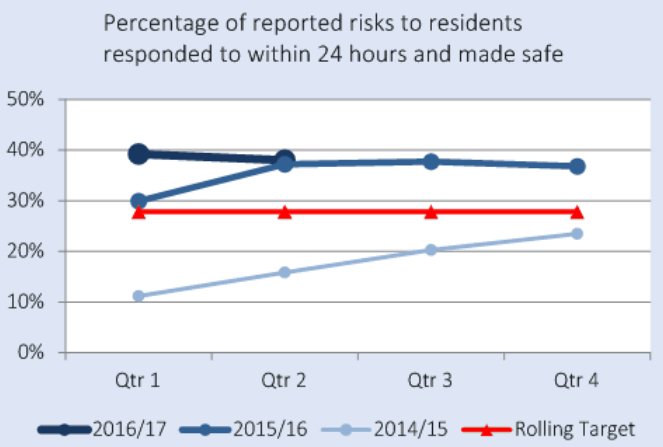
Community Measures

Outcome
Rapidly mitigate risk

Measure
Reported risks to residents are responded to within 24 hours and made safe

Rolling Target
27.84%

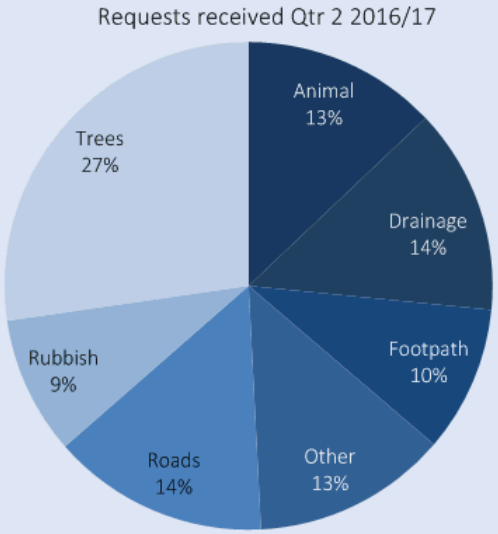
Result (More is good)
38.01%



Highlights

Compared to last quarter, there has been a 2% decrease in the number of tasks responded to within 24 hours with the amount of tasks being very similar in number. Bees, dead animals, SEP lids, pot holes and fallen branches have been the highest attended tasks this quarter.

In comparison to same time last year, there has been an increase in 49% of tasks assigned to Rapid Response, with drainage and tree issues being the highest contributors.



Senior Manager **Andy Slager**

SERVICE

REGULATORY SERVICES

Community Outcome

Enhance the quality of life of our community by maintaining several key regulatory requirements to minimise the risk to public safety

Strategic Outcome

1.1. High quality services and amenities

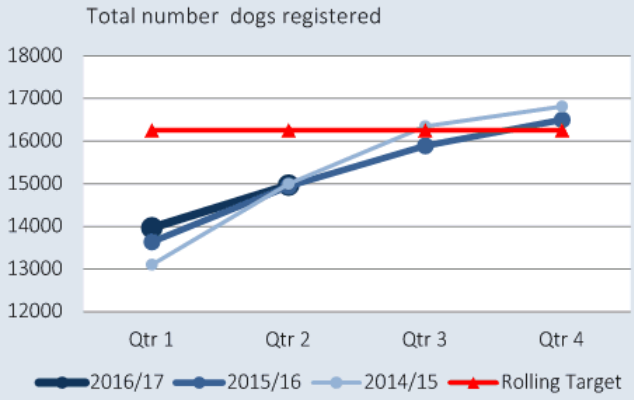
Community Measures

Outcome
Responsible management of animals by the community

Measure
Dog registration rate

Rolling Target
16,259

Result (More is good)
14,968



Highlights

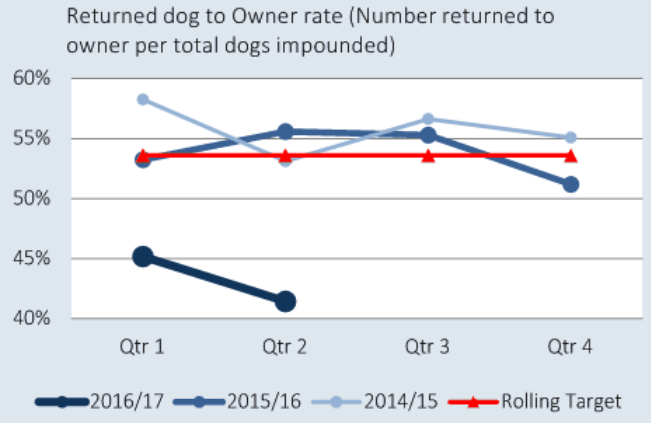
The number of dogs registered over this period is consistent with previous years. There is normally a quiet period after the 31 August cut off. With new initiatives with both Marketing and the Animal Welfare League we are hoping to increase these numbers. Microchipping days and dog park events will be used to encourage dog owners to register their dogs.

Outcome
Responsible management of animals by the community

Measure
Returned dog to owner rate (number returned to owner per total dogs impounded)

Rolling Target
53.60%

Result (More is good)
41.44%



Highlights

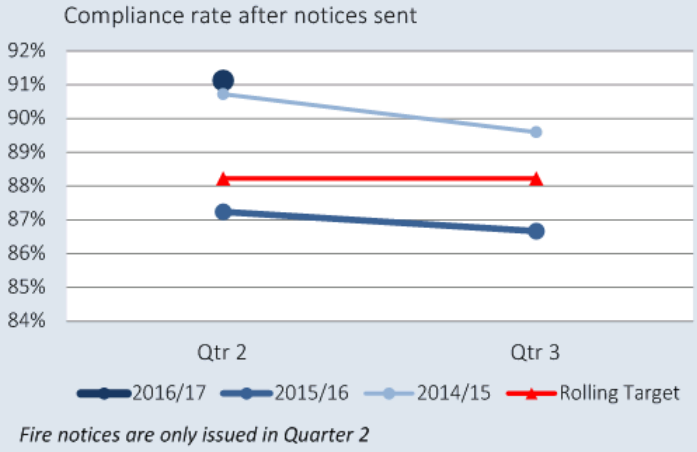
The return to owner rate has dropped and many dogs being impounded are repeat offenders. Owners are aware of the potential cost of recovering their dog, which results in abandoned pets at the pound. The team has recently purchased additional microchip scanners to improve our identification of lost dogs, and return them direct to owners.

Outcome
Risk of fire reduced for the community

Measure
# of compliance after notification per total number of notifications sent after inspections

Rolling Target
88.23%

Result
91.13%



Fire notices are only issued in Quarter 2

Highlights

The rate of compliance for Fire Notices has increased this year. This is possibly a result of the proactive television adverts by CFS and also the recent large fire conerns and extreme weather events. Past education and proactive initiatives have also contributed. With the end of fire danger season in April, a further breakdown of the Bushfire Prevention Targeted Works program will be provided in the next quarter report.

Senior Manager **Andrew Nesbitt**

SERVICE

RURAL ROAD MAINTENANCE

Community Outcome

A programmed, proactive approach to undertake regular road maintenance in rural areas, based on risk. This is to enable a safe and connected community.

Strategic Outcome

1.1. High quality services and amenities; 1.2. Improved service delivery; 1.4. Enhanced City presentation, community pride and reputation; 2.2. Enhanced City presentation, community pride and reputation

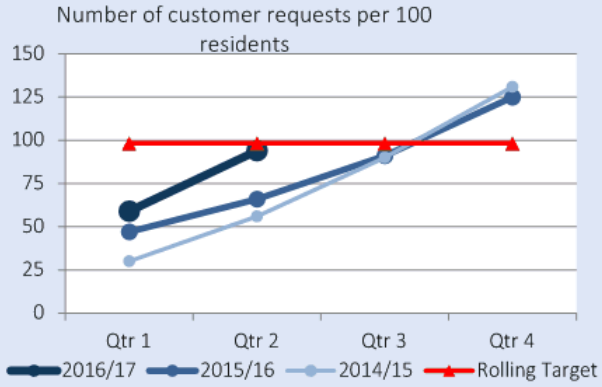
Community Measures

Outcome
Number of reported events and complaints

Measure
Number of customer requests reported

Rolling Target
98

Result (Less is good)
92



Highlights

This quarter has seen a reduction of 26 CRS' logged (as compared to the previous) relating to the Rural Road environment. Better weather during this period has slowed the pace at which roads degrade and allowed for more maintenance activities leading to the lower number of CRS'. This data is still in its infancy and will in time give better information surrounding long term trends.

Senior Manager **Andy Slager**

SERVICE

SPORTSFIELD MAINTENANCE

Community Outcome

The service provides fit for purpose sportsfield and furnishings that offer an opportunity for the community to engage and participate in sporting activities and a healthy lifestyle.

Strategic Outcome

1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 5.3. Access to elite sporting facilities; 5.2. Healthy and socially connected community

Community Measures

Outcome
Fit for purpose maintenance
Measure
Number of sportsfields assessed by participants as fit for purpose

Highlights

The following maintenance activities took place during the quarter:

Activity	YTD
Ovals mowed or rolled as required (weekly)	15 sportsground sites
Fertiliser program completed for quarter	Yes – 14 Sportsground site completed
Cutting oval surrounds every six weeks	15 sportsground sites cut twice
Scarifying of ovals	Two sportsground sites
Vertidraining of ovals	One sportsground site x three times
Turf renovations (re-turfing in square metres laid)	149m2
Season changeover	Nil
Oval inspections, litter removal and irrigation inspections undertaken on a weekly basis.	15 sportsground sites
Mulching	$32m^3$ spread on Angle Vale Oval

Senior Manager **Andy Slager**

SERVICE

STORMWATER NETWORK MAINTENANCE

Community Outcome

The stormwater network provides for the collection and transportation of stormwater throughout the City of Playford. Maintenance of the network mitigates the risk of flooding to properties; prevents localised flooding and property damage.

Strategic Outcome

1.1. High quality services and amenities; 2.2. Enhanced City presentation, community pride and reputation

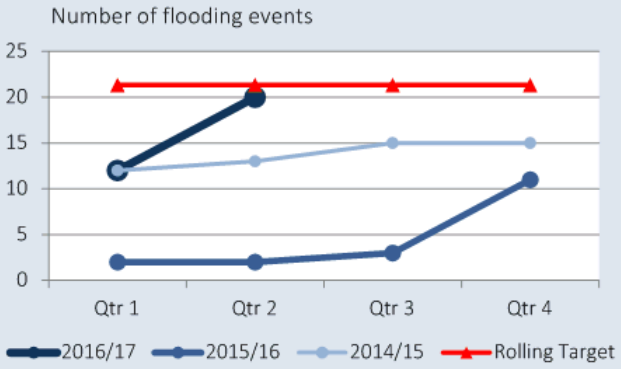
Community Measures

Outcome
Reduce risk of flooding to properties

Measure
Adherence to regular maintenance schedule (Number of flooding events)

Rolling Target
21

Result (Less is good)
20



Highlights

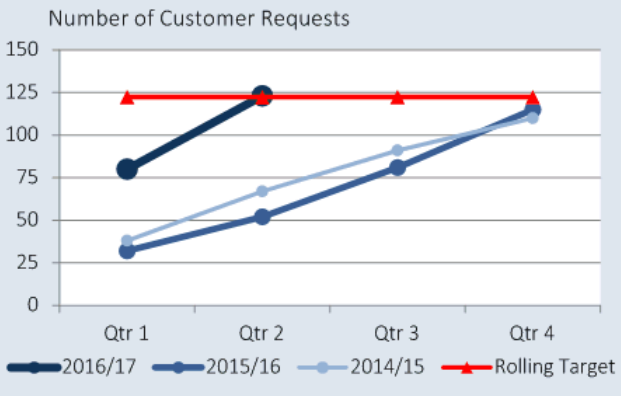
Gross Pollutant Taps (GPTs) cleaned: 16
Side Entry Pits (SEPs) cleaned : 88
Piped drains (jet vacced): 20

Outcome
Responsible service

Measure
Number of Customer Requests

Rolling Target
122

Result (Less is good)
123



Highlights

This past quarter has seen: 6197 lineal metres of swale drains; 673 lineal metres of piped drains; and 340 lineal metres of open drains maintained and inspected.

There has been a focus on the Waterloo Corner Precinct with a successful reinstatement of a drainage easement and complementary works either side to address a localised issue. The bulk of these works are now complete with final works estimated to be completed by mid-February

Senior Manager **Andy Slager**

SERVICE

URBAN STREETSCAPE MAINTENANCE

Community Outcome

Streetscape is the term given to the collective appearance and usage of all footpaths, pedestrian zones, verges, kerbs, signage, roads, gardens and trees along a street. Safety and City presentaton is achieved by providing safe pedestrian access, a safe

Strategic Outcome

1.1. High quality services and amenities; 1.2. Improved service delivery; 1.4. Enhanced City presentation, community pride and reputation; 2.2. Enhanced City presentation, community pride and reputation; 2.3. Livable neighbourhoods

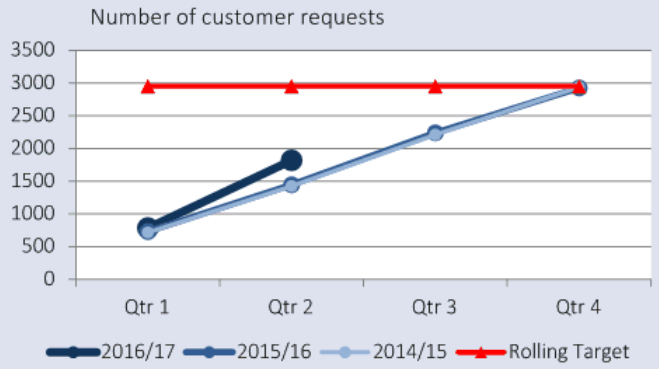
Community Measures

Outcome
Number of reported events and complaints

Measure
Number from Customer Request System

Rolling Target
2,990

Result (Less is good)
1,819



Highlights

A decrease of 10 % in the number of customer requests recieved related to streetscapes as compared to same time last year. This demonstrates that the team was able to maintain footpaths and roads to safety standards.
The table below summarises the customer requests as well as different activities the team has been doing throughout this quarter:

Activity	YTD
Precincts maintained - Elizabeth 2, Davoren Park 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13 & Smithfield 1, 2, 3	17
Potholes repaired	898
Footpath maintenance (m^2) (paving lifted and relayed and concrete footpath replaced)	1157 m^2
Footpath renewal/replacement (m2) (damaged footpath was removed/ replaced)	
Linemarking (m)	7756 m
Rubble path installed (lineal metres/lm)	702 l/m
Signs repaired/ replaced	798
Trees planted	88
Garden bed maintenance occurred in how many suburbs (hedging/ pruning, minor weed spraying, hand weeding, irrigation maintenance, rubbish removal)	15 suburbs
Completed verge mowing cycles	
Number of shrubs planted in how many suburbs (Replacement plants on Elizabeth Way and John Rice & Philip Highway Roundabout New plantings)	398 shrubs in two suburbs
Immature tree maintenance has occurred in how many suburbs (maintenance has included mulching, tree staking, pruning and spraying)	Seven in Munno Para (Playford Alive), Munno Para West, Smithfield, Smithfield Plains, Blakeview, Blakeview (Blakescrossing), Elizabeth Grove
CRS requests	34
m^3 of mulching occurred in how many suburbs	Nil

Senior Manager **Andy Slager**

SERVICE

VOLUNTEER STRATEGY AND DEVELOPMENT

Community Outcome

Building strong communities through volunteering and provide a range of resources and services to support volunteering activity

Strategic Outcome

5.1. Enhanced community pride and reputation; 5.2. Healthy and socially connected community; 1.1. High quality services and amenities; 1.2. Improved service delivery

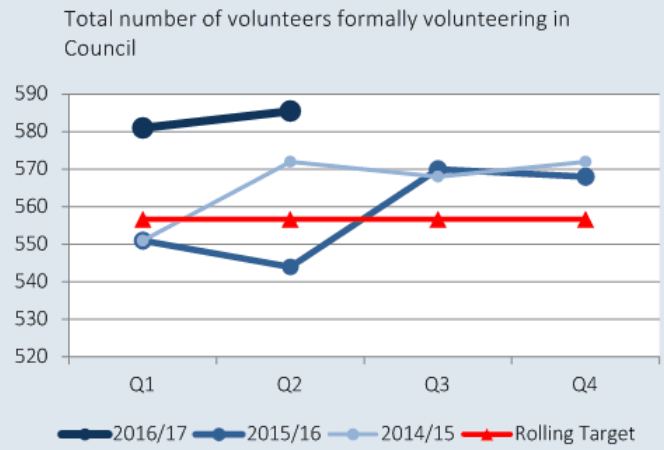
Community Measures

Outcome
Community is actively involved in volunteering

Measure
Total number of volunteers formally volunteering in Council

Rolling Target
557

Result (More is good)
586



Highlights

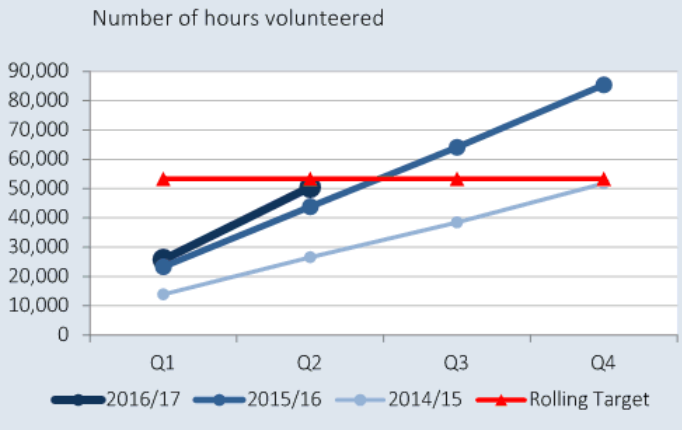
There was a small increase in volunteer numbers due to the second intake of the Environment Team Biodiversity Mapping project. Volunteer retention rate is high with very limited vacancies available across programs.

Outcome
Community is actively involved in various services of the Council

Measure
Total number of hours volunteered

Rolling Target
53,381

Result (More is good)
50,496



Highlights

Volunteer hours are down this quarter because of the Christmas closure however this is minimal overall due to volunteer involvement in events such as Playford Christmas Pageant, Playford Alive Community Fun Day, Carnival in the North and Playford Christmas Carols. Seventy City of Playford staff and volunteers participated in the Playford Christmas Pageant which was an increase from previous years..

Outcome
Volunteers are satisfied with the support and opportunities of volunteering provided by the council

Measure
Volunteers satisfaction with the Council

Rolling Target
97%

Result
99%

Highlights

99% volunteers indicated that they are at least 'satisfied' with their position over the last 12 months, an increase of 2% from 2015. This year's score translates to a Mean Score of 4.15. The increase in survey participation from 37% in 2015 to 46% in 2016 provides a more accurate sample. An increase was reported across the majority of survey areas with the most notable being the response to "What is your motivation to volunteer?" The top three responses were: personal satisfaction 44%; to do something worthwhile 13%; and increase employability/gain work experience 10%. Feedback received throughout the year would have indicated that increasing employability would be considerably higher, coupled with 48% of respondents either looking for work, students, not currently employed or are engaged in the workforce. What this demonstrates that while the the initial motivation may be as a pathway to employment among others the overall satisfaction is derived from helping the community. 87% of respondents indicated that they "contribute to the City of Playford's goals and objectives" which demonstrates that volunteers are connected to the organisation. This is reinforced by 95% indicating that they would recommend volunteering at the City of Playford to their family and friends.

Senior Manager **Sam Hellams**

PROJECT

DISABILITY DISCRIMINATION ACT (DDA) PROGRAM

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities; #4.4. Increased social connections

Project Description

Under the Disability Standards for Accessible Public Transport (DSAPT) 2002, Council's are required to progressively upgrade their infrastructure to ensure that all bus stops are DDA compliant by 2022. As of June 2016, City of Playford is approximately 30% of the way through its program.
This project will allow for a further 50 to 60 bus stop pads to be upgraded to DDA compliance during 2016/2017, which keeps Council on track to reach 100% compliance by 2022.

PROJECT OUTCOME

The completion of new or upgraded bus stops or bus pads and kerb ramps throughout the City, starting with locations along arterial roads or major pedestrian routes.

THE LAST QUARTER

Highlights

Completed 50% of the DDA as required

Issues and counter-measures

Nil.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Commence 2016/17 program.	Complete 50% of the sites included in the DDA program.	Complete delivery of physical works required as part of the 2016/17 DDA program.	Complete project handover documentation and other project close-out tasks.	
✓	✓			

SENIOR MANAGER

Paul Alberton

PROJECT

ELIZABETH PARK UPGRADE

SMART STRATEGY PROGRAM

2. Smart Living

Strategic Outcome

1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 2.1. Smart development and urban renewal; 2.2. Enhanced City presentation, community pride and reputation; 2.3. Livable neighbourhoods; 4.3. Greater housing choice; 5.1. Enhanced community pride and reputation

Project Description

Northway is a joint urban renewal project between Renewal SA and the City of Playford involving upgrades to streets and housing in the area of Elizabeth Park with 500 homes in need of improvement. Almost half the homes involved are owned by the SA Housing Trust.
The project aims to achieve a sustainable mix of affordable homes within a revitilised neighbourhood. With over four stages, up to 250 new homes, incluidng 173 allotments for sale on the open market, and 76 for social housing. More than 100 homes will be renovated with 27 of these offered for sale.
The project is entering its final stage and Council will complete the remaining streetscape works including street trees, verge improvements, footpaths, pram ramps and road reseals.

PROJECT OUTCOME

The project will complete its final stages of the project including the following: footpaths, street, trees, verge improvements, pram ramps and road reseals.

THE LAST QUARTER

Highlights

Detailed design of works is nearing completion. Construction of dwellings are taking longer than expected and thus Council's works nead to adjust. This project will go out to tender in Quarter 3.

Issues and counter-measures

Market conditions determine when Council commences public realm improvements. If dwelling completions are delayed, so will Council works, however we will counter this by staging the works.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Commence detailed design for preperation to go out to tender.	Complete detailed design ready for tender.	Appoint contractor and commence construction.	Complete all works associated with the Northway Project.	The key activities include the following; - complete detailed design - tender and appointment of contractor - carry out physical works
✓	✓			

SENIOR MANAGER

Fred Pinxteren

PROJECT

NEW FOOTPATH PROGRAM

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities; 4.4. Increased social connections

Project Description

The City of Playford has a large number of footpath assets throughout the City, servicing the community by creating a connected pedestrian transport network. Historically much of the footpath construction within the City has been by developers or developer funded as it has taken place during construction of a major residential development.

An analysis of the resulting footpath network finds key connecting routes lacking formal paths. The high number of customer requests for new footpaths indicates the community's desire for these missing links to be completed.

PROJECT OUTCOME

This project will deliver new paved footpath at various locations throughout the city. The construction of missing link footpaths will connect key existing footpath assets substantially improving the interconnectivity of the network throughout the City. This will improve city presentation, public safety and ensure Council's footpath network is maintained to an acceptable standard.

THE LAST QUARTER

Highlights

Works at Trinity Estate completed and 25% of the paths on the list have been completed.

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Commence the program.	Complete 25% of the sites included in the 2016/17 new and enhanced footpaths program.	Reach practical completion on 75% of the sites included in the 2016/17 new and enhanced footpaths program.	Complete project handover documentation and other project close-out tasks.	
✓	✓			

SENIOR MANAGER

Paul Alberton

PROJECT

ROAD SAFETY AUDITS

SMART STRATEGY PROGRAM
2. Smart Living

Strategic Outcome
2.1. Smart development and urban renewal;#2.3. Livable neighbourhoods

Project Description
To undertake a number of road safety audits across the city on roads and intersections that have an incidence of road collisions

PROJECT OUTCOME

The results will provide a means of prioritising and improving road safety across the city.

THE LAST QUARTER

Highlights

Six Road Safety Audits (RSAs) have now been completed including: Craigmore Road (Vivian - Medlow); Midway Road/Spruance Road; President Avenue; Supple Road; Ryan/Tozer Roads; and Uley Road (Beatrix - Gawler/One Tree Hill Roads).
The next group for auditing include: Cornishman's Hill Road; Kentish Road; Humbug Scrub Road (Para Wirra - Council boundary); Gawler/One Tree Hill Road intersections; Crosshill Road; and Curtis Road (Heaslip - Angle Vale).

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Road Safety Auditors have been requested to provide submissions for the first six locations to be audited.	Completion of six RSA's - being the major ones required. Tozer/Ryn Audit provided the basis for a Black Spot Application to be lodged for Federal Funding Program in 2017/18.	Completion of all RSA's this financial year..	Review and consideration of all sites for safety maintenance and upgrade requirements for future budgets.	Complation and undertake actions required.
✗	✓			

SENIOR MANAGER

Greg Pattinson

PROJECT

ROAD UPGRADES PROGRAM - BLACK SPOT

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities

Project Description

Road safety for motorists, passengers, cyclists and pedestrians is very important to the City of Playford, and Council is committed to providing the best possible road and road networks to the community. Council partners with the State Government, specifically the Motor Accident Commission and its Road Safety Fund to identify intersections and areas within the City's road network

PROJECT OUTCOME

The Black Spot upgrades will deliver traffic safety devices and signage at identified 'black spot' intersections, providing the community with safer road infrastructure. We will be upgrading Midway/ Innes/ Seaborough Road, Elizabeth Park intersection and Ryan/Supple Road, Waterloo Corner intersection.

THE LAST QUARTER

Highlights

Practical completion reached for the Midway Road safety upgrade project and concept design to progress to detailed design for Ryan/ Supple Road.

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Design works completed for Midway Rd.	Reach practical completion for the Midway Road safety upgrade project Concept design to progress to detailed design for Ryan/ Supple Rd.	Reach practical completion for the Midway Road safety upgrade project Concept design to progress to detailed design for Ryan/ Supple Rd.	Complete construction and complete project handover and all project closure tasks.	
✓	✓			

SENIOR MANAGER

Paul Alberton

PROJECT

ROAD UPGRADES PROGRAM - ROADS TO RECOVERY

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities

Project Description

Roads to Recovery is a Federal Government infrastructure program that focuses on local road infrastructure. Peerless Road has been identified by the City of Playford as a priority site that requires an upgrade. Peerless Road is located in Munno Para West, formally a rural area within the City of Playford. During its transition from rural to urban, Munno Para West was subject to rapid development in a disconnected and non-strategic manner.

PROJECT OUTCOME

The objective of this project is to upgrade Peerless Road to the appropriate Council standard with the intention of improving the asset's life.

THE LAST QUARTER

Highlights

The project was taken to market via an open tender, and SEM Civil were the successful contractor.

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
The design for the Peerless Rd upgrade was completed.	Engage a contractor to undertake road construction and other infrastructure works.	Complete at least 50% of the construction program.	Reach practical completion on the Peerless Rd upgrade project.	
✓	✓			

SENIOR MANAGER

Paul Alberton

PROJECT

RURAL ROAD SEALING PROGRAM

SMART STRATEGY PROGRAM
1. Smart Service Delivery

Strategic Outcome
1.1. High quality services and amenities

Project Description
Due to the growth of the City, traffic loads are increasing in areas that have previously seen minimal traffic. These areas, located in the more rural parts of the City of Playford, typically consist of unsealed roads. Due to the increase in traffic in these areas, the unsealed roads are beginning to deteriorate quickly resulting in extra work for the maintenance crews.
In order to increase community safety and reduce maintenance costs, some of the roads displaying quick deterioration will be sealed. The decision on which roads to seal will take into account the current traffic loading, development conditions, the cost of maintaining the road and crop sensitivity. There is a significant amount of work involved in sealing previously unsealed roads including design, base preparation, drainage works, sealing and traffic control. The roads will be sealed using spray seal as it represents value for money and will improve road life, safety and comfort for road users, noise production and dust pollution.

PROJECT OUTCOME

The roads resealed will be decided based on the criteria above. Designs for three roads were completed as part of this project in the 2015/16 financial year, meaning that the construction process can commence this calendar year.
Based on opinions of probable cost provided by the design consultant, it is planned that construction will be carried out on Martin Road and Downer Road, Virginia and Hodgson Road Bolivar. At the same time as the construction works, there will be designs produced for the next three roads on the priority list after consultation with stakeholders. This will allow for construction in summer, the ideal season from a timing point of view, for years to come.

THE LAST QUARTER

Highlights

Tender submissions were recieved and evaluated, and Neo Infrustruture have been engaged and commenced construction Hodgson Road.

Issues and counter-measures

Nil.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Designs submitted for tender.	Contractor appointment to undertake the works. Commence construction on Hodgeson Rd.	Hodgson Road. practical completion Commence construction on Downer Road.	Downer Rd. practical completion. Martin Rd practical completion	
✓	✓			

SENIOR MANAGER

Paul Alberton

PROJECT

SCHOOL & PEDESTRIAN - CROSSING FACILITIES

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities

Project Description

Council regularly receives requests to review pedestrian facilities around schools and other high volume pedestrian areas on Council roads. This usually occurs when the safety of pedestrians may be compromised by the number of vehicles travelling through the area.
Requests for these facilities are regularly received from schools, parliamentarians, focus groups (eg. Disability Committee), Elected Members and the general public.
This project allows for the provision or upgrade of crossings on an as needs basis.

PROJECT OUTCOME

This project will deliver signalised facilities including:

- Flashing light (Koala) school Crossings,
- Pedestrian crossings (PAC),
- Wombat crossings, including a Koala crossing on Sommerset Drive Craigmore.

THE LAST QUARTER

Highlights

The scope of works and survey have been completed.

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Received first crossing location from Transport Planner.	Confirm the scope of works, obtain engineering survey and seek quotes for engineering services	Engage consultant, completed design documentation for tender, appoint a contractor to undertake construction.	Commence and complete construction, and reach practical completion on Somerset Grove crossing.	
✓	✓			

SENIOR MANAGER

Paul Alberton

Smart Living Program

The Smart Living Program is about Council playing its part to make the City more liveable and more connected. This means that as our older suburbs age and our population and urban footprint expands, we will find innovative ways to renew and 'future proof' the liveability of our neighbourhoods. This also means ensuring our community has access to smart technologies that further add to their quality of life.

Outcomes

2.1 Smart development and urban renewal
2.2 Enhanced city presentation, community pride and reputation
2.3 Liveable neighbourhoods

The following section gives an update on the status of strategic or capital projects being undertaken as well as an update on the services that are undertaken in support of this Program.

The following **service** is currently undertaken in support of the Smart Living Program:

Development Services

The following **projects** are undertaken in support of Strategy 2:

Adapting Northern Adelaide
Citywide Stormwater Management Planning
Growing Council's Water Business
Peachey Road Stage 3
Playford Alive
Playford Open Space Strategy
Playford Projects Infrastructure Negotiations
Recycled Water – Infrastructure Upgrade
Stormwater Infrastructure Upgrade Program – NExy Basin

SERVICE

DEVELOPMENT SERVICES

Community Outcome

Responsive services that facilitate safe and desired city development by assessing development, providing advice and ensuring that development is compliant.

Strategic Outcome

4.3. Greater housing choice; 4.5. Commercial growth; 5.1. Enhanced community pride and reputation

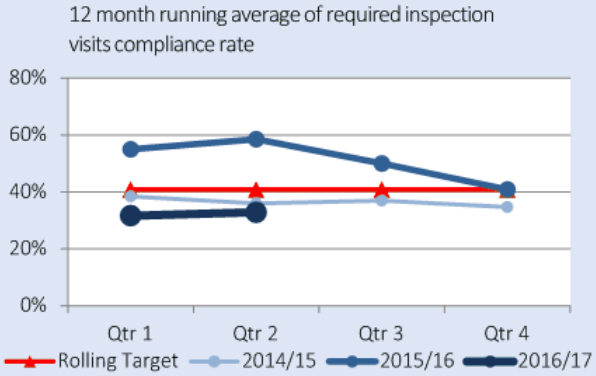
Community Measures

Outcome
Safe development (Compliance)

Measure
12 month running average of required inspection visits compliance rate

Rolling Target
47.39

Result
32.86%



Highlights

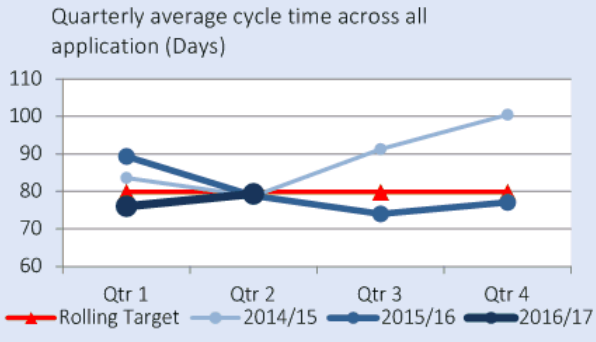
The building inspections compliance rate has increased slightly through the Q2 period. The Team is developing strategies to improve compliance rates including engagement with building companies to increase the notifications and subsequent opportunities for Council to inspect. The Team has focussed heavily on swimming pool compliance over the summer period, substantially reducing the backlog of pool inspections. The Building Fire Safety Committee is undertaking regular quarterly inspections of non - residential buildings and has been receiving good cooperation from building owners to resolve issues identified by the Committee.

Outcome
Responsive service (DA cycle time)

Measure
Quarterly Average cycle time across all application (Days)

Rolling Target
93 days

Result
79 days



Highlights

The time taken to receive a determination for a development application remains on target. The Team have been actively engaging with key applicants to increase take-up of digital lodgement and processing to improve service quality and streamline lodgement and issuing of consents in a paperless environment.

Senior Manager **Andrew Smith**

PROJECT

ADAPTING NORTHERN ADELAIDE

SMART STRATEGY PROGRAM

2. Smart Living; 4. Smart CBD; 3. Smart Jobs & Education

Strategic Outcome

2.1. Smart development and urban renewal; 2.3. Livable neighbourhoods; 1.3. Working smarter with our community; 1.4. Enhanced City presentation, community pride and reputation

Adapting Northern Adelaide
Planning for our changing climate

Project Description

To coordinate the implementation of the Northern Adelaide Regional Climate Change Adaptation Plan via the Strategic Priorities of Council for Smart living, Smart jobs and Education and a Smart CBD and City. Key areas of focus include: Implementation of priority climate adaptation actions, continued efforts to reduce emissions, and supporting a Northern Adelaide Green Industries Region network and programme.

PROJECT OUTCOME

Recognition of City of Playford commitment to maximising green industry opportunities and taking steps to adapt to climate impacts towards the Community Vision for Playford to be a great place to live, work and play.

Integrated approach to manage cumulative impacts of increased irrigation and increased evaporation from climate change and the expansion of the Virginia Pipeline Scheme.

New urban development to demonstrate green infrastructure that delivers energy and resource efficiency, cooler precincts, lower utility costs and improved quality of life.

Support advanced manufacturing in green industries in the region, particularly in renewable energy systems and components manufacturing, energy efficient technologies, waste to recycling technologies and potentially in electric vehicle technologies, systems and components.

THE LAST QUARTER

Highlights

The Adapting Northern Adelaide Steering Committee, which includes key stakeholders from the councils, State Government (Northern Economic Plan and DEWNR Climate Change), and a representative from the University of SA - Research Node for Low Carbon Living, was established and the first meeting held.

The Climate Change Sector Agreement was signed with the State Government, and an Adaptive Economy Forum considered the question of "Where would collective action be best directed?" with the outcomes expected to be considered with the Department of State Development as part of the Northern Economic Plan implementation.

.

A National Disaster Resilience Grant application was made towards improving flow monitoring and flood alerts across the Smith's Creek and Adams Creek catchments.

Issues and counter-measures

Nil

MILESTONES

2015-16 Outcome	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
The ANA 3 Year Rolling Action Plan describes 13 priority actions with further sub tasks and targets.	Finalise and commence Governance arrangements to oversee Adapting Northern Adelaide Climate Change Sector Agreement.	Develop an ANA network of participating businesses . Host Adaptive Economy Forum and Energy Speed Networking event .	Implement outcomes of Adapting Economy Forum Develop a SA Brand Host Energy Speed Networking event Define Green Industries Program performance measures and reporting standards.	Engagement re Community Safety During Heatwaves. Virginia Farmers Association skills sharing workshop Prepare funding request for regional vegetation cover & heat islands Support the Strategic Land Review	Demonstrated committment to high priority climate risks and integration of climate adaptation, emission reductions, green industry and growing economic opportunities.
	✘	✓			

SENIOR MANAGER

Greg Pattinson

PROJECT

CITY WIDE STORMWATER MANAGEMENT PLANNING

SMART STRATEGY PROGRAM

Strategic Outcome

1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 2.3. Livable neighbourhoods; 3.2. Commercial and industrial growth

Project Description

Stormwater is also a focus of the Citywide Stormwater Management Planning project, which will consolidate Council's Strategic Directions for Stormwater Infrastructure and complement development in the identified growth area as well as integrating with neighbouring Councils' plans. This report will guide future decision-making, resource allocation and cost apportionment between Council and developers to address current stormwater issues and ensure suitable infrastructure is provided to our growing community. The project will run over several years.

PROJECT OUTCOME

The project will identify areas at risk of flooding, identify the solution to resolve flooding risk and prioritise the works program to address risks to the community.

THE LAST QUARTER

Nil

Highlights

The draft brief for consultancy services has been developed and sent to neighbouring councils for feedback. A draft project plan has been developed.

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
No Milestone	Draft project for consultancy services developed.	Define project scope and agreement from funding partners.	Engage consultants and commence investigations.	Project is defined and funding is secured from the Stormwater Management Authority.

SENIOR MANAGER

Greg Pattinson

PROJECT

GROWING COUNCIL'S WATER BUSINESS

SMART STRATEGY PROGRAM

1. Smart Service Delivery; 2. Smart Living; 5. Smart Sport

Strategic Outcome

1.1. High quality services and amenities; 1.2. Improved service delivery; 1.4. Enhanced City presentation, community pride and reputation; 2.2. Enhanced City presentation, community pride and reputation; 5.1. Enhanced community pride and reputation

Project Description

Supply and install ground level tanks at Argana Park and Ridley Reserve where irrigation pumps already exist. This will enable Council the flexibility to delivery recycled water during the day to these sites for evening irrigation. Reducing the irrigation demand on Councils recycled network of a night time will enable Council to supply water to potential future customers.
Expand councils retic network and run connection through to Elizabeth Downs School, connecting another Department for Education and Child Development (DECD) school. Extend Council retic pipe from Andrew Farm Pump Station along Smith Creek to the newly proposed Penfield Eyre District Sporting precinct.
Council also proposes to supply recycled water to the North Lakes Golf Course from the Stebonheath Curtis Managed Aquifer Recharge (MAR) scheme for irrigation purposes. Currently the North Lakes Golf course uses Council T2 groundwater allocation for irrigation purposes. By connecting the Golf Course to Council's recycled water network Council will be able to redirect and better utilise the groundwater allocation across the City. All the above mentioned projects align to Council Strategic Plan 2016-2020.

PROJECT OUTCOME

Project 1 - Construction of tanks for irrigation purposes at two existing major sporting precincts.
Project 2 – Expansion of Councils Recycled pipe network (reticulation line) to new customers.
Project 3 – Tanks and recycled water connection into North Lakes Golf Course.

THE LAST QUARTER

Highlights

Tanks and fencing were completed at North Lakes Golf Course and a new reticulation main to Trility Pty connection point in Munno Para West.

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Comence works at North lakes Golf Course.	Contractor to have new recycled pipe installed into Yorktown Road and Philip Highway medians and to the newly proposed Eyre Penfield Sports precinct.	All expansion directional drilling works of new recycled pipe to be completed.	Tanks at two location to be supplied and Installed.	Key project outcomes include; • New Water Supply Agreement with DECS – for Elizabeth Downs School. • Recycled pipe expansion Directionally drilling approximately 2.5km of recycled pipe. • Attain easement and approval for construction of new irrigation infrastructure at

				North Lakes Golf Course. • Retrofitting new irrigation infrastructure into existing sporting sites.
✓	✓			

SENIOR MANAGER
Jonathan Roberts

PROJECT

PEACHEY ROAD STAGE 3

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 2.1. Smart development and urban renewal; 2.2. Enhanced City presentation, community pride and reputation; 5.1. Enhanced community pride and reputation

Project Description

The Peachey Road Upgrade commenced in 2012 and has been broken up into four stages subject to funding. The upgrade involves the following sections:

- Womma Road to Swallowcliffe Road (Stage 1) - completed
- Davoren Road to Smith Creek (Stage 1) - completed
- Whitington Road to Davoren Road (Stage 2) - completed
- Petherton Road to Whitington Road (Stage 3) - currently under construction

PROJECT OUTCOME

To complete the construction of the Peachey Road Upgrade from Womma Road, Davoren Park to Smith Creek, Smithfield Plains. The upgrade will achieve the following:

- wider footpaths for families to walk and ride giving increased connectivity
- improving stormwater quality and visual amenity through water sensitive urban design
- an avenue of trees planted in the verges and protuberances
- narrowed roadway to improve traffic and pedestrian safety and enhance the median strip
- new planted protuberances to formalise parking and reduce traffic speeds
- improved traffic control

THE LAST QUARTER

Highlights

Current works are at 70% completion. Key achievements this quarter are:;completion of pavement (deep lift road construction component) between Petherton Road and Edgecombe and western side from Edgecombe to Whitington Rdkerbing; footpath irrigation; landscaping of median (turf grass roll out) from Edgecombe to Petherton; verge and street trees; and the reopening of the western side Peachey Road from Whitington to Edgecombe.

Issues and counter-measures

Recent improved weather conditions are ensuring works are progressing as proposed and there are currently no unforseen issues.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Expected at least 50% of Stage 3 road reconstruction works to be completed however rain delays has only been able to achieve 40% completion.	Aim to achieve 75% completion of the upgrade.	Complete construction of the entire Stage 3.	Commence 12 months defects and maintenance period.	To complete the Stage 3 Peachey Road Upgrade works and commence Stage 4 works that will flow into the 2017/18 financial year.
✘	✘			

SENIOR MANAGER

Fred Pinxteren

PROJECT

PLAYFORD ALIVE

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 2.1. Smart development and urban renewal; 2.2. Enhanced City presentation, community pride and reputation; 2.3. Livable neighbourhoods; 4.3. Greater housing choice; 4.4. Increased social connections; 5.2. Healthy and socially connected community; 5.3. Access to elite sporting facilities; 6.1. Access to quality, local health services

Project Description

Playford Alive is one of the biggest urban renewal projects in Australia combining an extensive program of physical and social renewal that is rejuvinating around 1,000 hectares of land in the north of Adelaide. This year's program continues to follow staged development being constructed by our project partners. These involve stormwater improvements, upgrading street lighting to meet current standards, streetscaping including verge improvements and street trees and minor local roads upgrades.

Early concept planning to local reserves will also be incorporated. In addition to this, Eyre At Penfield, also a masterplanned community with AV Jennings, will construct 2,000 new residential lots that will be home to in excess of 5,000 residents. The development will incorporate a significant district level playing field consisting of:

- Two football/cricket ovals
- One senior soccer/junior pitches
- Community clubrooms
- Associated carparking, landscaping, pathways and playground equipment

PROJECT OUTCOME

To deliver streetlighting upgrades, commence Smith Creek Linear Park works connecting from Curtis Road to Stebonheath Park, and continue with planned streetscape upgrades to verges as per redevelopment works conducted by Renewal SA.

In addition to commencement and completion of Stage 1 works for the Eyre Sports Park Disrict level playing fields.

THE LAST QUARTER

Highlights

The Smith Creek Trail Upgrade has commenced construction. The works involve the construction of a 3m shared path from Curtis Road connecting through to Stebonheath Park. The works also include lighting, shelter, seating, drinking fountain and ascoiated landscaping.

CCTV cameras have been installed on the Stretton Centre for the Town Park. All works are complete and connected to Council's existing CCTV/Security network.

Detailed designs for the Eyre Sports Park at Penfield, including the community clubrooms, are complete. Tenders have been sought.

A signed offer of tenancy agreement for soccer, cricket and rugby club to move to Eyre Sports Park was completed. Development approvals and formal announcements were also completed in December.

Issues and counter-measures

There are currently no unforseen issues to highlight at this point in time.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
To complete the streetlighting upgrades in the Davoren Park upgrade areas to current lighting standards. Complete detailed design and documentation phase for the Smith Creek Linear Park project and go out to tender. Complete concept design phase for the Eyre Sports Park facility.	Continue to deliver of project outcomes for the renewal of Playford Alive via streetscape, verge improvements and street tree plantings. Evaluate tender for Smith Creek Linear Park Project and appoint contractor. Install CCTV cameras on the Stretton Centre for surveillance of the Town Park. Complete detailed design phase and commence Stage 1 works for the Eyre Sports Park.	Continue the delivery of project outcomes for the renewal of Playford Alive via streetscape, verge improvements and street tree plantings. Complete all works associated with the Smith Creek Linear Park and commence 12 months defects liability period and maintenance. Continue with the construction of Stage 3 works including the cricket/football oval, community clubroom, associated car parking and landscaping.	Continue to deliver of project outcomes for the renewal of Playford Alive via streetscape, verge improvements and street tree plantings. Continue with the 12 months defects liability period and maintenance of the Smith Creek Linear Park Project. Complete the construction of Stage 1 of the Eyre Sports Park facility.	To deliver all outcomes listed in the deliverables for the Playford Alive Project and the Eyre Sports Park District Level Reserve.
✓	✓			

SENIOR MANAGER

Fred Pinxteren

PROJECT

PLAYFORD OPEN SPACE STRATEGY

SMART STRATEGY PROGRAM

1. Smart Service Delivery

Strategic Outcome

1.4. Enhanced City presentation, community pride and reputation; 1.4. Enhanced City presentation, community pride and reputation

Project Description

The City of Playford has a high proportion of open space. These spaces need to be managed in a strategic manner so that available resources can be utilised in a way that provides the maximum benefit to the community. The project will anlayse Council's existing open space and provide guidance for its future management.

PROJECT OUTCOME

The outcome of this project will be a Strategy that will help guide Council in its management of open space to achieve equitable access to well-designed, functional, safe and appealing open spaces.

THE LAST QUARTER

Highlights

The project team has been formed, reference group identified and the project scope amended. Background information has been identified.

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
No milestone	Detailed project plan prepared. Identification / gathering of all available data.	Initial analysis and recommendations. Appointment of a consultant to undertake aspects of the project (as/if required)	- Finalisation of project outputs. - Communication of project findings to key stakeholders.	
	✓			

SENIOR MANAGER

Greg Pattinson

PROJECT

PLAYFORD PROJECTS - INFRASTRUCTURE NEGOTIATIONS

SMART STRATEGY PROGRAM

Smart Living; Smart Jobs & Education

Strategic Outcome

2.1. Smart development and urban renewal; 3.3. Sustainable economic transformation

Project Description

Following the rezoning of the Playford Growth Areas, Council is required to undertake detailed and complex work to understand the nature of flooding in the Council area and devise mitigation strategies through the creation of Stormwater Management Plans (SMPs). This work is undertaken in conjunction with Landowners as they ultimately will sign on to the final deeds, which outline the works and contributions required for land parcels to be developed.

PROJECT OUTCOME

Delivery of Final Deeds for the Playford Growth Areas

THE LAST QUARTER

Highlights

Documentation prepared and 70% SMP commissioned for Playford North Extension West, Playford North Extension East and Virginia.

Negotiations with DPTI commenced with favourable dicussion occurring regarding infrastructure use and potential solutions. Negotiations with Renewal SA commenced with clarity achieved around potential stormwater solutions. Stakeholder Impact Assessment complete

Issues and counter-measures

Infrastrucutre Scheme opportunities delayed due to DPTI delays. Council has remained in contact with DPTI and are anticipating an EOI to be released in Quarter 3.

A decision made to engage a cost estimator across the whole project rather than at discrete intervals.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Undertake comprehensive project review Produce detailed project plans	Complete SMP Concept Plans for PNE East and PNE West Produce SMP Concept for Virginia Engage costing and land value for Angle Vale SMP Investigate Infrastructure Scheme opportunities with DPTI Draft deed process plan Produce Change Management plan Produce Stakeholder Impact Assessment	Engage DPTI for PNE West Produce base model for PNE West / Produce 70% design for PNE East Engage SMP validation engineer Finalise Costing for Angle Vale North Begin Concept Development for Angle Vale South East / West Model Virginia SMP 70%	Validate and finalise SMP for PNE East Produce 70% design for PNE West subject to DPTI engagement Costing for PNE East Initial drafting of final deed Virginia 85% Design + Validation	Progression of SMP's such that costing can be determined for inclusion in the final deeds. Initial draft of final deeds undertaken such that information can be fed into the deed with amendments made as info becomes available
✗	✓			

SENIOR MANAGER

Derek Langman

PROJECT

RECYCLED WATER - INFRASTRUCTURE UPGRADE

SMART STRATEGY PROGRAM

1. Smart Service Delivery; 2. Smart Living; 5. Smart Sport

Strategic Outcome

1.2. Improved service delivery; 1.4. Enhanced City presentation, community pride and reputation; 5.1. Enhanced community pride and reputation; 1.3. Working smarter with our community; 2.2. Enhanced City presentation, community pride and reputation

Project Description

Council is proposing to utilise an existing drilled 8 inch T1 well, which is located at the Andrews Farm site. This project involves equipping the T1 well with downhole equipment and associated mechanical electrical equipment so that bore water can be extracted from the well and delivered to the existing Managed Aquifer Recharge (MAR) pumping station infrastructure located at this site.
Council plans on improving the security of their Water Business by sourcing treated recycled water from Trility Pty Ltd to supplement the stormwater which varies in volumes depending on seasonal rainfall. The site proposed for the injection and storage of the Water Infrastructure Systems Virginia (WRSV) recycled water is at the Stebonheath / Curtis Managed Aquifer Recharge (MAR) scheme located on the corner of Curtis and Stebonheath Road in Munno Para. This new recycled main is designed as a dual purpose main that will take winter water from (WRSV) over a 4-5 month period and then reuse the same pipe line to supply recycled water to customers for non-potable irrigation over the remaining 7 months. The new pipeline will enable Council to supply recycled water to future customers in the Munno Para West area. As part of the WRSV project, Council are required to drill and establish an 225mm observation bore on land next to the Stebonheath Curtis MAR facility. The bore will be utilised for taking ongoing water samples. The optimal location for a new onsite monitoring well at this location still needs to be finalised by Council.

PROJECT OUTCOME

Project 1 - Construction of bore head work at Davoren Road Andrews Farm MAR.
Project 2 - New pipeline to transfer treated recycled water from WRSV network to Stebonheath/Curtis MAR.
Project 3 - Construction of observation bore next to Stebonheath Curtis MAR capture basin.

THE LAST QUARTER

Highlights

A reticulation pipe has been directionally drilled from MAR compound to Trility Pty connection point located on Fradd Road in Munno Para West.

Issues and counter-measures

No issues, project on track to be completed by the end of Quarter 4.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Contractor undertake directional drilling from existing pipe network located on Curtis Road through to Fradd Road in Munno Para.	Contractor to successfuly complete all directional driling works.	Davoren Road T1 bore to have all down hole bore equipment installed and site commissioned.	T2 observation bore to be installed and fully operational.	Overall Project Outcomes: • Water Supply Agreement with Trility PTY for purchase of Recycled winter water. • Directionally drilling 3km of Retic Pipe extension. • Utilising T2 water transfer for nexy to Andrews Farm site. • New customer connections to Mark Oliphant School, Golf Course & Stretton Centre. • Retrofitting an extra operational well into the existing Andrews Farm existing MAR site. • Construction of new T2 observation well.
✓	✓			

SENIOR MANAGER

Jonathan Roberts

PROJECT

STORMWATER INFRASTRUCTURE UPGRADE PROGRAM - NEXY BASIN

SMART STRATEGY PROGRAM
1. Smart Service Delivery

Strategic Outcome
1.1. High quality services and amenities

Project Description

Smith Creek is a major water course within the City of Playford, running from the east of the city and discharging to the Gulf St Vincent to the west. Playford is preparing a stormwater management plan for the city which considers the Smith Creek Catchment.
The 30 year plan has identified urban growth within the Smith Creek Catchment. Any future development will have a major impact to the floodplain of Smith Creek and therefore will require mitigation.
The Stormwater Management Plan has identified a council owned parcel of land adjacent to the Northern Expressway (NEXY) that will assist with flood mitigation via the construction of a detention basin to accommodate future upstream development.
An existing Managed Aquifer Recharge (MAR) facility exists at this site. The construction of a larger detention basin will complement the harvesting capabilities of the site.

PROJECT OUTCOME

The project deliverables will be the construction of a large detention basin and associated infrastructure:

- Redirect Smith Creek into the detention basin with low flow channel
- Increase the embankment height
- Weir overflow
- Inlet and Outlet structures
- Provide protection for a 1 in 4 year ARI critical storm
- Increase the harvesting capacity of the MAR facility

THE LAST QUARTER

Highlights

This project was taken to market via an open tender process, with a preferred supplier identified.

Issues and counter-measures

There were a number of tender clarifications which are being addressed.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Received designs	Appoint a contractor to undertake the works	Commence works on site	Construction program 80% complete	
✓	✓			

SENIOR MANAGER

Pail Alberton

Smart Jobs and Education Program

Our Smart Jobs and Education Program is about Council leading by example and advocating to other organisations to support the diversification of our local economy and improve the employment prospects for our community – both in the immediate future as we face the closure of GM Holden and in the longer-term as the local industrial base transitions. This includes providing the right environment for investment and business attraction. It also means connecting our community up with the right skills and education they need to play their part in the transitioning economy.

Outcomes

3.1 Growth and diversification of local jobs matched with relevant education and training
3.2 Commercial and industrial growth
3.3 Sustainable economic transformation
3.4 International market connections

The following section gives an update on the status of strategic or capital projects being undertaken as well as an update on the services that are undertaken in support of this Program.

The following **service** is undertaken in support of the Smart Jobs and Education Program:

Business Support and Industry Development

The following **project is** undertaken in support of the Smart Jobs and Education Program:

Developing Greenhouses

SERVICE

BUSINESS SUPPORT AND INDUSTRY DEVELOPMENT

Community Outcome

Facilitate business and industry development opportunities and liaise with other government and community supported agencies to generate local employment and to help businesses relocate or existing businesses to expand and prosper

Strategic Outcome

3.2. Commercial and industrial growth; 3.4. International market connections

Community Measures

Outcome

Supporting local businesses and developing industry

Measure

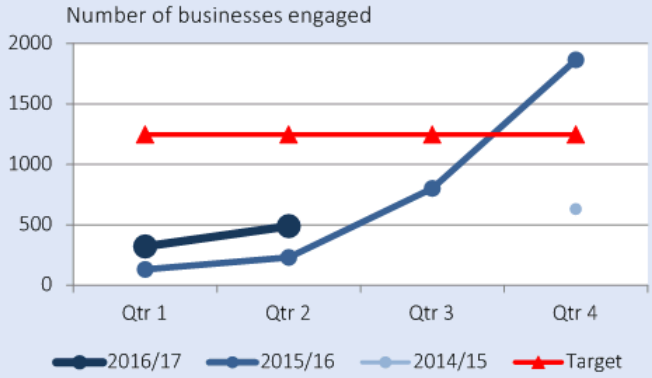
Number of businesses supported per total number of businesses in Playford region

Rolling Target

1248

Result

489



Highlights

Stretton engaged 168 businesses during Q2; this is an increase of 15 businesses from the 1st quarter 2016-17. The increase is attributed to more targeted engagement with businesses across multiple industries.

We have supported 5 businesses in Q2 to secure State Government funding of $522,000 under the NEP's Small Business Development Fund and a Green Industries SA grant to deliver $1,300,000 of new investment and create 23 new jobs. This brings the total project investment in Q1 and Q2 to $2,533,000 (inclusive of grant funding) which will create 44 new jobs.

The team continues to work with Industry Capability Network (ICN), to actively engage with businesses to help them maximise their capability profiles and awareness of new project opportunities. The Stretton Centre also promoted Council's procurement policy at the October "Meet the Buyer" event which attracted over 200 business registrations.

The Northern Adelaide Jobs portal supports local businesses connect with local job talent. During Q2, Northern Adelaide Jobs had 146,820 job views and facilitated 1,049 job applications. The site is experiencing significant growth on the last quarter.

Senior Manager **Dermot Cussen**

PROJECT

DEVELOPING GREENHOUSES

SMART STRATEGY PROGRAM

Smart Jobs & Education

Strategic Outcome

3.1. Growth and diversification of local jobs matched with relevant education and training; 3.3. Sustainable economic transformation

Project Description

Investigation and preparation of a strategy and potential Development Plan
Policy changes to encourage the development of new greenhouses and establish greenhouse cluster(s).

PROJECT OUTCOME

Increased numbers of greenhouses and horticultural activity in the Virginia Horticulture District.

THE LAST QUARTER

Highlights

A briefing paper on the key issues related to the Virginia and Northern Adelaide Plains Horticuture District was prepared. The paper included the range of issues including greenhouses. There was a range of possible strategies and actions discussed some of which are being pursued. However, it was concluded that fomal changes to Development Plan policies would not be productive in implementing greenhouse clusters(s), given the already significant growth in greenhouses that is occuring in the area.

Issues and counter-measures

Nil

MILESTONES

2015-16 Outcome	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
As per project outcome above	No activity	Concluded that there would be little benefit in pursuing a DPA given that under current Development Plan policies there is already significant growth in greenhouses in the District. Changes to policies may not have any significant benefit to growth of the industry.	N/A	N/A	
		✓			

SENIOR MANAGER

Greg Pattinson

Smart CBD Program

The Smart CBD Program relates to Council's long term strategy for the re-development and expansion of the Elizabeth Regional Centre. In the longer term, Elizabeth can expect to be home to a number of facilities and services such as hospitals, specialist health services, a university, major art gallery, significant retail services, medium to high density commercial offices, peak business organisations, the head offices for various organisations and high density housing in the form of multi-storey apartments. Over the next four years the first stages of this longer term plan will be realised.

Outcomes

4.1 Expanded range of local services
4.2 Growth and diversification of local jobs in the CBD
4.3 Greater housing choice
4.4 Increased social connections
4.5 Commercial Growth

The following section gives an update on the status of strategic or capital projects being undertaken as well as an update on the services that are undertaken in support of this Program

There are currently no **services** undertaken in support of the Smart CBD Program:

The following **project** is undertaken in support of the Smart CBD Program:

Northern CBD

PROJECT

NORTHERN CBD

SMART STRATEGY PROGRAM

4. Smart CBD

Strategic Outcome

1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 2.1. Smart development and urban renewal; 2.2. Enhanced City presentation, community pride and reputation; 3.1. Growth and diversificationof local jobs matched with relevant education and training; 3.2. Commercial and industrial growth; 3.3. Sustainable economic transformation; 3.4. International market connections; 4.1. Expanded range of local services; 4.2. Growth and diversification of local jobs in the CBD; 4.3. Greater housing choice; 4.4. Increased social connections; 4.5. Commercial growth; 5.1. Enhanced community pride and reputation

Project Description

Inclusive of:
Northern CBD (continuing from 2015/16)
Northern CBD Stage 1 civil construction
Fremont Park – development & infrastructure (continuing from 2015/16)
Fremont Park Stage 2
CBD Strategic Directions
Ice Rink – part of CBD

PROJECT OUTCOME

Multi-faceted project delivering the Stage 1 Infrastructure and Plaza, along with the buidings on the created sites, and upgrade of Fremont Park.

THE LAST QUARTER

Highlights

Northern CBD Stage Infrastructure and Plaza construction is progressing. The first phase is almost complete, with plaza construction to commence early 2017.

Negotiations are progressing with several developers for positive outcomes on allotments with the first project land sale being Lot 5 for a medical hub.

The Fremont Park Stage 1 construction is progressing and is 85% complete. Project Stage 1b and 1c awarded resulting in a continuous build, minimising community disruption to the park.

Issues and counter-measures

State Government decision of whether to support the Ice Rink pushed into 2017.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Preliminary works completed on site ready for main Stage1 Infrastructure and Plaza works. Stage 1 Infrastructure and Plaza construction tender awarded to BMD, works commenced. Ice Rink Prudential Review underway by KPMG. Negotiations progressing with developers for positive outcomes on allotments. Fremont Park Stage 1 Construction commenced, work being undertaken by Dig It.	New road and NCBD Allotments with frontage to Philip Highway and Main North Road ready for development. Ice Rink Prudential Review complete, a decision made by State Govt. whether to support the proposal. Negotiations progressing with developers for positive outcomes on allotments. Fremont Park Stage 1 construction 85% complete.	Northern CBD Stage 1 Infrastructure construction progressed. Works on Prince George Plaza phase of construction underway. Negotiations progressing with developers for positive outcomes on allotments. Fremont Park Stage 1 construction complete	Northern CBD Stage 1 Infrastructure and Plaza construction complete. Negotiations progressing with developers for positive outcomes on allotments. First building/s under construction.	
✓	✓			

SENIOR MANAGER

Fred Pinxteren

Smart Sport Program

Council has a long term vision to create the Playford City Sports Precinct, a fifty hectare development adjacent to the Elizabeth Regional Centre providing local community, state and national level sports facilities. The Smart Sport Program is about creating a focus on health communities and promoting greater participating in sport and physical activity. It will also support the renewal of adjoining suburbs.

Outcomes

5.1 Enhanced community pride and reputation
5.2 Health and socially connected community
5.3 Access to elite sporting facilities

The following section gives an update on the status of strategic or capital projects being undertaken as well as an update on the services that are undertaken in support of this Program.

There are currently no **services** undertaken in support of the Smart Sport Program:

The following **projects** are undertaken in support of the Smart Sport Program:

Angle Vale Sports Complex Carparking
Dauntsey Reserve Floodlighting
Playford City Sports Precinct

PROJECT

ANGLE VALE SPORTS COMPLEX CAR PARKING

SMART STRATEGY PROGRAM

5. Smart Sport; 1. Smart Service Delivery

Strategic Outcome

1.1. High quality services and amenities; 5.3. Access to elite sporting facilities

Project Description

The Angle Vale Community Sports Centre (AVCSC) is classified as a district level sportsground. The AVCSC is currently attracting participation beyond its intended catchment due to the limited supply of sportsgrounds across growth areas. In order to accommodate growth, Council intends to expand the community facilities at this site.

PROJECT OUTCOME

Utilise the existing master plan to create and produce a preliminary design for several stages with particular focus on the initiation of Stage 1 works this financial year. Proposed Stage 1 sealing of the existing netball court carpark extension to provide additional parking spaces.

THE LAST QUARTER

Highlights

Tonkin consulting was engaged to undertake detailed design and a concept plan was completed.

Issues and counter-measures

There was some difficulty accommodating the turning movement of a 12.5 m vehicle based on the masterplan; however the consultant has resolved this issue by adjusting the carpark layout.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Confirmation of scope of works and completion of design brief.	Appointment of design consultant. Completion of concept documentation and preliminary plans by consultant	Completion of detailed design. Appointment of civil contractor.	Practical completion of infrastructure works, including carpark and lighting.	
✓	✓			

SENIOR MANAGER

Paul Alberton

PROJECT

DAUNTSEY RESERVE FLOODLIGHTING

SMART STRATEGY PROGRAM
5. Smart Sport

Strategic Outcome
5.3. Access to elite sporting facilities

Project Description

Dauntsey Reserve is a district level sports ground and is the home of the Elizabeth Grove (Peckers) Soccer Club comprising of both senior and junior teams who play in the South Australian Amateur Soccer League (SUN) Premier A competition.
The current flood lights installed on site only allow the club to utilise a small portion of the ground for training during the week nights over the winter season, which creates issues with ground deterioration on the main pitch and risks to users who venture outside the lit area.
The addition of floodlighting will significantly increase the capacity of the ground and the safety of the users during the winter season.

PROJECT OUTCOME

The project deliverables involve the following works:

- Review of current energy demands to ensure power loads to the reserve meet demand requirements.
- Six towers will be installed with a total of 28 * 2Kw floodlights which can be switched from 50 lux to 100 lux over the whole reserve. This will enable the club to train and play practice matches under lights.
- Replacement of the mains SAPN transformer

THE LAST QUARTER

The project is on track with the following being completed:

- Eight towers with floodlights installed
- Electrical wiring 90% complete back to MSB
- MSB ordered to be installed in next four weeks
- Lights to be energized by end March

Issues and counter-measures

Nil

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Scope project Liaise with SAPN regarding replacement transformer Order flood lights Order addtional tower and cross arms	Develop RFQ for the installation of poles and associated infrastructure; Engagement of contractor to undertake the works	Installation of poles, cabling, flood-lights, switchboards testing and commissioning		
✓				

SENIOR MANAGER

Jonathan Roberts

PROJECT

PLAYFORD CITY SPORTS PRECINCT

SMART STRATEGY PROGRAM

5. Smart Sport

Strategic Outcome

2.2. Enhanced City presentation, community pride and reputation; 1.2. Improved service delivery; 1.1. High quality services and amenities; 1.4. Enhanced City presentation, community pride and reputation; 2.1. Smart development and urban renewal; 2.3. Livable neighbourhoods; 4.1. Expanded range of local services; 4.4. Increased social connections; 5.1. Enhanced community pride and reputation; 5.2. Healthy and socially connected community; 5.3. Access to elite sporting facilities

Project Description

Inclusive of:
PCSP – stage 1 (continuing from 2015/16)
PCSP Stage 2 – soccer and softball
PCSP Stage 2b - preliminary design (Strategic Project)
Penfield Reserve (continuing from 2015/16)
Penfield Reserve – district level sportsground

PROJECT OUTCOME

A Tennis Centre constructed and operated.
A Lawn Bowls Centre constructed and operated by a single club.
A district level sportsground constructed and utilised at Penfield Reserve

THE LAST QUARTER

Highlights

Construction of the Playford City Tennis Centre continues smoothly.
Direct negotiations for the management of the Playford City Tennis Centre have aborted with the SA Tennis Academy (the existing operator of the Bicentennial Tennis Centre) withdrawing.
Formal endorsement of the Playford City Lawn Bowls Centre redevelopment option has been provided with both clubs and the elected members voting in favour of the option.
Works are currently underway onsite to prepare the site of the Playford City Lawn Bowls centre for construction and negotiations over the design works in response to the endorsement are underway.

Issues and counter-measures

Lawn Bowls schedule/cost - Quantity Surveyors are being engaged heavily with the design and works are being monitored closely for schedule creep.

MILESTONES

Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
Process to establish Tennis Operator. Bowling Club Votes for Amalgamation Lawn Bowls Design. Completed as scoped	Endorsement of Lawn Bowls redevelopment and preparation of site for construction.	Issue DPA for Munno Para Bowls Site to Minister	Amalgamation / Establishment of Playford Bowling Club	
✓	✓			

SENIOR MANAGER

Fred Pinxteren

Smart Health Program

In the longer term Playford will see the expansion of the area around the Lyell McEwin Hospital into a key precinct featuring tertiary training, research, allied health facilities and residential accommodation, serving the needs of not only northern Adelaide, but regional areas beyond. The precinct will have potential links to advanced manufacturing in assistive devices in health, aged and disability.
The Smart Health Program is about Council raising the profile and amenity of the precinct and facilitating new investment.

Outcomes

6.1 Access to quality, local health services
6.2 Increased employment opportunities in health, disability and aged sectors

The following section gives an update on the status of strategic or capital projects being undertaken as well as an update on the services that are undertaken in support of this Program.

There are currently no **services** undertaken in support of the Smart Health Program:

The following **project** is undertaken in support of the Smart Health Program:

Lyell McEwin Health Precinct

PROJECT

LYELL MCEWIN HEALTH PRECINCT

SMART STRATEGY PROGRAM
6. Smart Health

Strategic Outcome
6.1. Access to quality, local health services; 6.2. Increased employment opportunities in health disability and aged sectors

Project Description
Health Precinct includes Lyell McEwin Health Precinct and Lyell McEwin Health Precinct (Strategic Project)

PROJECT OUTCOME

To facilitate the development of facilities, infrastructure and services around the Lyell McEwin Hospital (LMH) featuring tertiary training, research, allied health facilities, private hospital, redeveloped shopping facilities and residential accommodation.

THE LAST QUARTER

Highlights

- Completion of detailed site contamination assessment
- Completion of Bulldogs Roundabout upgrade work
- Brief for traffic and carpark study completed and commenced tender process to appoint traffic engineering consultant
- Lease agreement for the Mark Road carpark has been agreed to in principle by LMH Hospital
- Completion of re-instatement works for the Mark Road Carpark
- Completion of the masterplan process for the Vita North site by ACH Group

Issues and counter-measures

- Business case studies for carpark and land consolidation by Oryx to commence in January 2017
- LMH Streetscape design brief to be completed by end January 2017 and design team to be appointed in February.

MILESTONES

2015-16 Outcome	Quarter 1	Quarter 2	Quarter 3	Quarter 4	2016-17 Outcome
• Completion of detailed site survey and preliminary site contamination assessment • Master plan review - appointment of Oryx to provide strategic property advice for LMH Precinct • Preparation and agreement of Land-sale contract with ACH Group for ex-tennis site	All works completed	• Completion of detailed site contamination assessment • Prepare design brief and appoint design team for LMH streetscape upgrade project • Prepare brief and appoint traffic engineering consultant for traffic transport & carpark study for LMH precinct • Ongoing - masterplan process for ex-tennis site by ACH Group • Leasing of Mark Rd carpark site to Lyell McEwin Hospital • Commence business case studies for carpark options and land consolidation opportunities by Oryx • Strategic property advice	• Completion of masterplan and concept plan for ex-tennis site -ACH site • Council approval of masterplan for ACH site • Commence design phase for LMH streetscape upgrade • Submit Streetscape upgrade Capital works budget bid for FY 2017-18 • Commence development plan amendment (DPA) for LMH Precinct • Commence community land revocation for Lot 48 & 61 • Completion of business case studies Oryx • Completion of traffic. transport & carpark study	Lodgement of development application for Stage 1 by ACH Completion of design phase for LMH streetscape upgrade project	• LMH Precinct streetscape upgrade design • Approved masterplan and concept plan for ACH site • DA lodgement for Stage 1
	✓	✗			

SENIOR MANAGER

Fred Pinxteren

2016/17 STRATEGIC PROJECTS - QUARTER TWO STATUS SUMMARY

Strategic Projects are fixed–term projects that are undertaken to implement Council's strategic direction. Progress reports against each of the Strategic Projects are included in the main body of this Quarterly Organisational Performance Report. The following status table is provided in line with Council Resolution 1679 (February 2014), and summarises any major variations to the Strategic Projects that have been endorsed by Council to date this year.

Project	Original Strategic Projects Budget Allocation	Amended Strategic Projects Budget Allocation	Project Report Page	Major Variations this Quarter
Playford Projects – Infrastructure Negotiations	(120,000)	(0)	68	
City-wide Stormwater Management Planning	(150,000)	(150,000)	61	
Lyell McEwin Health Precinct	(30,000)	(30,000)	84	
Playford Open Space Strategy	(30,000)	(30,000)	67	
Playford City Sports Precinct Stage 2b Preliminary Design	(40,000)	(75,000)	81	
Stretton Centre Independent Governance Review	(50,000)	(0)		
Developing Greenhouses	(50,000)	(50,000)	74	
Road Safety Audits	(100,000)	(100,000)	52	
Adapting Northern Adelaide	(70,000)	(70,000)		
Social Housing: Exploring Council's Role and Opportunities	(75,000)	(0)		
SUBTOTAL – PROJECTS as per Original Budget	**(715,000)**	**(505,000)**		
Northern CBD Strategic Directions	-	(40,000)		
Ice Rink Prudential Review	-	(30,000)		
SUBTOTAL – NEW PROJECTS during Q1	**-**	**(70,000)**		
Main North Road Windbreaks Concept Planning		(77,000)		
SUBTOTAL – NEW PROJECTS during Q2	**-**	**(77,000)**		
UNALLOCATED - as at end Q2	**-**	**(63,000)**		
TOTAL	**(715,000)**	**(715,000)**		

During Quarter 1, a number of minor changes to the original Strategic Projects budget allocation have been made, predominantly to focus this budget more directly on the Smart Programs endorsed by Council in July in the updated Strategic Plan. Further minor changes were made during Quarter 2 for the same reason; however there were nil major variations.

The Strategic Projects budget originally allocated to Playford Projects – Infrastructure Negotiations formed part of the 1st Budget Review. The work is still continuing, but is no longer funded from this allocation. This allowed additional budget to be allocated to the Playford City Sports Precinct Preliminary Design work, as well the commencement of the Main North Road Windbreaks Concept Planning work. During this quarter the unallocated portion of the Strategic Projects budget increased slightly from $55,000 to $63,000.

CITY OF Playford

COMMITTEE WORKPLAN

8.1 Strategic Planning Committee Work Plan

Attachments : 1. Strategic Planning Committee Work Plan

Presenter: Mr Sam Green

Purpose: Committee to review the Strategic Planning Committee Work Plan.

Duration: 5 Minutes

City of Playford
Strategic Planning Committee

WORKPLAN

Meeting Date	Topic	Report Type
14/03/2017	Independent Member Policy & Allowance Review	Decision Report
11/04/2017	Draft Strategic Plan Delivery Program (inclusive of 2017/18 Annual Business Plan and Budget), Long Term Financial Plan and Asset Management Plan for Public Consultation	Decision Report
	LGA OGM – Playford Position Paper	Decision Report
09/05/2017	Nil	