NOTICE

of

STRATEGIC PLANNING COMMITTEE MEETING

Pursuant to the provisions of Section 84(1) of the Local Government Act 1999

TO BE HELD IN

COUNCIL CHAMBERS
PLAYFORD CIVIC CENTRE
10 PLAYFORD BOULEVARD, ELIZABETH

ON

TUESDAY, 12 MARCH 2019 AT 7:00PM

SAM GREEN
ACTING CHIEF EXECUTIVE OFFICER
Issue Date: Thursday, 7 March 2019

MEMBERSHIP

PRESIDING MEMBER - CR PETER RENTOULIS

Mayor Glenn Docherty  Cr Akram Arifi  Cr Marilyn Baker
Cr Stephen Coppins  Cr Andrew Craig  Cr Veronica Gossink
Cr Shirley Halls  Cr David Kerrison  Cr Clint Marsh
Cr Misty Norris  Cr Jane Onuzans  Cr Dennis Ryan
Cr Gay Smallwood-Smith  Cr Katrina Stroet  Cr Cathy-Jo Tame
## CITY OF PLAYFORD STRATEGIC PLAN

### 1. Smart Service Delivery Program

This program is about continuing to provide for the changing needs and expectations of our diverse community, delivering the services they require. It means making the most of our community’s existing strengths, talents and diversity, and working smarter to connect our community with each other to contribute to overall wellbeing and the economic life of the City.

**Outcomes**

1.1 High quality services and amenities
1.2 Improved service delivery
1.3 Working smarter with our community
1.4 Enhanced City presentation, community pride and reputation

### 2. Smart Living Program

This program is about Council playing its part to make the City more liveable and connected. As our older suburbs age and our population and urban footprint expands, we will find innovative ways to renew and ‘future proof’ the liveability of our neighbourhoods. It also means ensuring our community has access to smart technologies.

**Outcomes**

2.1 Smart development and urban renewal
2.2 Enhanced City presentation, community pride and reputation
2.3 Liveable neighbourhoods

### 3. Smart Jobs & Education Program

This program is about Council leading by example and advocating to other organisations to support the diversification of our local economy and improve the employment prospects for our community. This includes providing the right environment for investment and business attraction and connecting our community up with the right skills and education for the transitioning economy.

**Outcomes**

3.1 Growth and diversification of local jobs matched with relevant education and training
3.2 Commercial and industrial growth
3.3 Sustainable economic transformation
3.4 International market connections

### 4. Smart CBD Program

This program relates to Council’s long term strategy for the redevelopment and expansion of the Elizabeth Regional Centre. In the longer term Elizabeth can expect to be home to a number of facilities and services such as hospitals, a university, significant retail services, medium to high density commercial offices, peak business organisations and high density housing.

**Outcomes**

4.1 Expanded range of local services
4.2 Growth and diversification of local jobs in the CBD
4.3 Greater housing choice
4.4 Increased social connections
4.5 Commercial growth

### 5. Smart Sport Program

This program is about Council’s long term vision to create the Playford City Sports Precinct providing local community, state and national level sporting facilities. It will create a focus on healthy communities and promote greater participation in sport and physical activity. It will also support the renewal of adjoining suburbs.

**Outcomes**

5.1 Enhanced community pride and reputation
5.2 Healthy and socially connected community
5.3 Access to elite sporting facilities

### 6. Smart Health

In the longer term the Playford will see expansion of the area around the Lyell McEwin Hospital into a key precinct with tertiary training, research, allied health facilities and residential accommodation. It will have potential links to advanced manufacturing in assistive devices in health, aged and disability. This program is about raising the profile and amenity of the precinct and facilitating new investment.

**Outcomes**

6.1 Access to quality, local health services
6.2 Increased employment opportunities in health, disability and aged sectors
STRATEGIC PLANNING COMMITTEE CHARTER

1 Role

1.1 The Committee’s role is to:

1.1.1 Act in an advisory capacity to the Council regarding all high level strategy.

1.1.2 Act as per the requirements legislated by the Development Act.

1.1.3 Monitor the performance of the Council.

2 Terms of Reference

2.1 The Committee’s terms of reference are to consider all matters relating to Council’s strategic planning and performance.

2.1.1 To provide advice to the Council in relation to the extent to which the Council’s strategic planning and development policies accord with the Planning Strategy.

2.1.2 To assist the Council in undertaking strategic planning and monitoring directed at achieving the following as per section 101A2(b) of the Development Act:

   a. orderly and efficient development within the area of the council; and
   b. high levels of integration of transport and land-use planning; and
   c. relevant targets set out in the Planning Strategy within the area of the Council; and
   d. the implementation of affordable housing policies set out in the Planning Strategy within the area of the council.

2.1.3 To act as Council’s delegate in all matters relating to -

   a. Strategic Directions Report;
   b. Council-initiated Development Plan Amendment; or
   c. Ministerial initiated Development Plan Amendment.

2.1.4 To develop the Playford Plan, Annual Business Plan and Budget, Long Term Financial Plan and Asset Management Plans for Council consideration.

2.1.5 To consider on a regular basis reports on the performance of the Council.

2.1.6 Review and approve relevant policies where delegation permits.
3 Definitions

Act for the purpose of this policy means the Local Government Act 1999.

Chief Executive Officer (CEO) means the Chief Executive Officer of a council and includes a deputy or other person acting in the officer of Chief Executive Officer.

Committee includes Section 41 Committees, other Committees and Panels established by Council.

Elected Member means the principal member or a councillor of the Council.

Development Act 1993 is an Act to provide for planning and regulate development in the State; to regulate the use and management of land and buildings, and the design and construction of buildings; to make provision for the maintenance and conservation of land and buildings where appropriate; and for other purposes.

Executive Officer is a staff member appointed by the Chief Executive Officer to support a Section 41 Committee, other committee or advisory group.

Independent Members are members on a committee or panel who are not elected but have been appointed by the Council to undertake a similar role as Councillors on Council’s Section 41 Committees or the Council Development Assessment Panel. They are external appointees.

Mayor is the person elected as the Principal Member of the Council to represent the local government area as a whole.

Staff includes Council staff, contractors, volunteers and all others who perform work on behalf of Council.

4 Delegations

4.1 The Committee has delegation for the following:

4.1.1 Approve Committee’s Minutes as a true and accurate record of proceedings.

4.1.2 Develop and approve the Committee’s Work Plan.

4.1.3 Appoint a Presiding Member from within the Committee

4.1.4 Committee has the power pursuant to Section 87 (1) of the Act to determine the months of the year that the Committee meets.

4.1.5 Consider and provide a response to LGA Circulars or other business of a strategic nature, in line with the Committee’s role.

4.1.6 Determine all matters relating to Development Plan Amendments and Strategic Directions Reports as required by Section 25, 26 and 30 of the Development Act 1993.

4.1.7 Provide direction on Council responses to Ministerial correspondence in line with the Committee’s Role, Terms of Reference and delegations as required.
4.1.8 Provide direction on Council submissions to the State Planning Commission in line with the Committee's Role, Terms of Reference and delegations as required.

4.1.9 Determine the Playford Position on Notices of Motion for ALGA and LGA Meetings, in the case that timing of the release of the ALGA or LGA Agenda falls outside a Council Meeting.

4.1.10 Consider and approve relevant policies submitted to the Committee in line with the Committee’s Role and Terms of Reference. Nothing in this clause prevents the Committee from referring the policy to Council for consideration.

4.1.11 Hold Public Hearings associated with Development Plan Amendments.

4.2 Any other business referred to the Committee in accordance with its Role and Terms of Reference, or where the Committee does not hold the delegated authority, this business may be debated with a recommendation referred to the next Ordinary Council Meeting for consideration.

4.3 The Executive Officer in consultation with the Presiding Member may approve a deputation request for business that falls in-line with the Committee's Role and Terms of Reference. The Committee may resolve to seek further information on the business of a deputation, although no further resolution may be passed for the business of a deputation at the meeting the deputation was provided.

4.4 Petitions are not delegated to the Committee and are only to be presented to Council.

5 Meetings

5.1 The Committee Meeting will be held on the 2nd Tuesday of the month, starting at 7:00pm, with the months of the year to be determined and reviewed by the Committee.

5.2 The Committee Meeting will be held in Council Chambers at the Playford Civic Centre, 10 Playford Boulevard, Elizabeth, unless otherwise determined by the Committee prior to the meeting.

5.3 Committee Meetings may be called, amended or cancelled by the Committee’s Executive Officer of the Committee, in consultation with the Presiding Member.

5.4 The agenda will be prepared and distributed to all Committee Members on the Thursday prior to the meeting, with the preference being to distribute electronically.

5.5 Special Meetings of the Committee may be necessary from time to time and may be called in accordance with Section 82 of the Local Government Act 1999. Notice of a Special Committee Meeting may be at a minimum of four (4) hours notice, due to the urgency of the matters on the agenda.

6 Membership

6.1 The Committee shall comprise the Mayor and all Elected Members.

6.2 The Presiding Member will be determined by the Committee.
6.3 The term of the Presiding Member will be one (1) year, after which they may stand for re-election.

6.4 The term of the Council Committee Members’ appointment will be for a period not exceeding the next General Election.

7 Role of the Presiding Member

7.1 Oversee the conduct of Committee Meetings in accordance with the Local Government Act 1999 and Code of Practice for Council, Special and Committee Meetings.

7.2 Ensure all Committee Members have the opportunity to participate in debate and discussions in an open and encouraging manner.

7.3 Where a matter has been debated significantly and no new information is being discussed the Presiding Member may call the meeting to order and ask for the debate to be finalised and a motion be put forward.

8 Role of Committee Members

8.1 Actively participate in debate and discussion in a professional manner at all times.

8.2 Ensure the Member is prepared and informed of Committee Meeting matters prior to the meeting.

8.3 Utilise the skills and experience of the Committee Members to effectively carry out the Committee’s role.

9 Role of the Executive Officer and Administrative Support

9.1 The Executive Officer is appointed by the CEO to support the administration and operation of the Committee.

9.2 The Executive Officer and relevant staff may provide advice during the meeting in order to aid informed decision making.

9.3 The Committee is appointed a Minute Taker.

10 Reporting and Review

10.1 Council will assess the on-going role and effectiveness of the Committee as part of the Committee Review following a General Election or as required by Council.

10.2 As determined by the Committee, it may communicate with Council Members and staff on issues of importance to the Council. This communication may be delivered by the Presiding Member or Executive Officer in the form of a presentation to Council Members, a communiqué, a written memo or report to Council.
11 Supporting Documentation

- Local Government Act 1999
- Code of Practice for Council and Committee Meetings
- Code of Practice for Public Access to Meetings and Associated Meeting Documents
- Code of Conduct for Council Members
- Development Act 1993
- State Planning Strategy

12 Approval and Change History

<table>
<thead>
<tr>
<th>Approval Date</th>
<th>Approval by</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>25 Nov 2014</td>
<td>Council Resolution No. 1995</td>
<td>Alignment to Council Elections 2014, change to common format, meeting day changed to second Tuesday of month and other minor amendments; Presiding Member will no longer be Deputy Mayor and will be elected for a period of 12 months.</td>
</tr>
<tr>
<td>28 Jun 2016</td>
<td>Council Resolution No. 2604</td>
<td>Template &amp; Committee Structure Review</td>
</tr>
<tr>
<td>18 Dec 2018</td>
<td>Council Resolution No. 3361</td>
<td>Alignment to Council Elections 2018, and review of clause 2.1.4 and 2.1.5 with the inclusion of clauses 4.1.4 and 4.1.8 Terminology changed – Council Member replaced with Elected Member Definition of Elected Member updated Committee now delegated to determine meeting schedule</td>
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</table>
City of Playford
Strategic Planning Committee Meeting

AGENDA
TUESDAY, 12 MARCH 2019 AT 7:00PM

1 ATTENDANCE RECORD
1.1 Present
1.2 Apologies
   Cr Akram Arifi
1.3 Not Present

2 CONFIRMATION OF MINUTES

RECOMMENDATION
The Minutes of the Strategic Planning Committee Meeting held 12 February 2019 be confirmed as a true and accurate record of proceedings.

3 DECLARATIONS OF INTEREST

4 DEPUTATION / REPRESENTATIONS
   Nil

5 STAFF REPORTS
Matters to be considered by the Committee and referred to Council

Matters which cannot be delegated to a Committee or Staff.
5.1 Review of Council engagement with CALD Communities (Attachment)........12

Matters which can be delegated to a Committee or Staff but the Council has decided not to delegate them.
5.2 Impacts of Establishing an Urban Trees Fund Under Section 50B of the Development Act 1993 .................................................................22

6 INFORMAL DISCUSSION
   Nil

7 INFORMAL ACTIONS
8 COMMITTEE WORKPLAN

8.1 Strategic Planning Committee Work Plan (Attachment) ..........................26

9 CONFIDENTIAL MATTERS

Nil

10 CLOSURE
STAFF REPORTS

MATTERS TO BE CONSIDERED BY THE COMMITTEE AND REFERRED TO COUNCIL

Matters which cannot be delegated to a Committee or Staff.
5.1  REVIEW OF COUNCIL ENGAGEMENT WITH CALD COMMUNITIES

Responsible Executive Manager: Mr Greg Pattinson

Report Author: Ms Sara Hobbs

Delegated Authority: Matters which cannot be delegated to a Committee or Staff.

Attachments: 1. Attachment A: Multicultural Programs

PURPOSE

This report responds to the Resolution from the Ordinary Council Meeting on Tuesday 27 November 2018 regarding Council’s engagement with multicultural communities in Playford.

STAFF RECOMMENDATION

That Council considers options to improve its engagement with CALD communities as part of a broader review of Council Service Standards in the second half of 2019.

EXECUTIVE SUMMARY

In response to a Council Resolution at the 27 November 2018 Council meeting, this report outlines how Council currently engages with our Culturally and Linguistically Diverse (CALD) communities, the barriers that may be experienced and recommends that options to improve engagement with CALD communities are explored as part of a broader review of Council’s Service Standard framework in the second half of 2019.

1. BACKGROUND

Question without Notice

At the Ordinary Council Meeting on Tuesday 27 November 2018 the following Council Resolution was carried:

Following consultation with staff, that a report be provided to the Council that summarises and reviews our engagement with Culturally and Linguistically Diverse (CALD) communities to date and provides options or recommendations of the Chamber to progress community connections with CALD Communities.

City of Playford’s Cultural Profile

The City of Playford historically has had a strong British heritage but this has been changing over time. A snapshot of Playford’s cultural fabric is provided below, based on Australian Bureau of Statistics 2016 Census data.

- 21.1% of Playford’s population were born overseas compared with 26.3% in Greater Adelaide.

- Between the 2001 Census and 2016 Census, the proportion of overseas born decreased from 25.4% to 21.1%; conversely there was an increase within Greater Adelaide from 23.3% to 26.3%.
• The proportion of residents arriving from overseas between 1960 and 2016 has generally been lower compared with Greater Adelaide except during the period between 1960 and 1980. Between 1961 and 1970 in particular, it was 25.5% compared with only 15.2% in Greater Adelaide.

• The top six countries of birth for all overseas born residents (18,950 people) in Playford are: United Kingdom, Afghanistan, New Zealand, Philippines, Vietnam, Sudan and India. The UK born cohort is particularly large with over 8,000 people.

• The top six countries of birth for recent overseas arrivals (2,645 people) between 1 January 2011 and 9 August 2016 are: Afghanistan, Bhutan, Nepal, Syria, Philippines and Pakistan.

• In 2016 there were 11,131 non-English speakers living in the City of Playford. This includes all people who speak a language other than English at home but does not mean that this cohort cannot speak English.

• The unemployment status of non-English speakers was 17.5% in 2016 which was higher than the 12.7% for the Playford community as a whole. The unemployment rate for all non-English speakers within Greater Adelaide was 11.3% by comparison.

• Our horticultural region around Virginia has a long connection with Vietnamese, Italian and Greek communities and this is evident from the Census figures for the area where these cultural backgrounds are represented within the top five ancestries after English and Australian.

As the above snapshot illustrates, the City of Playford is home to diverse cultural groups who will all have very different experiences of living in Australia and in the City of Playford.

It is important to acknowledge that this report focuses on Playford’s CALD communities only. Engagement with our Aboriginal and Torres Strait Islander communities is not addressed as their needs must be approached differently due to the experiences and impacts of colonisation being very different to that of the migrant experience.

Existing engagement with CALD communities

CALD focused services

The City of Playford works with multi-cultural communities in a number of ways. Refer to Attachment A for details of CALD-focused community and library programs, noting that changes to programs may occur from time to time.

Further to these programs, in 2018 the Community Services team secured external funding for a CALD worker (and an Aboriginal and Torres Strait Islander worker) to assist individuals and families with the transition to the National Disability Insurance Scheme in acknowledgement of the additional barriers that are often experienced by these communities. (Barriers are explored in more detail later in this report).

Council’s environmental health team deliver the New Arrivals Immunisation Program for the northern Adelaide region 10-11 times a year. Translators are present to assist with the provision of information to participants.

CALD-specific programs have also been facilitated by Council in association with various partners to encourage participation in tennis (Playford Tennis Centre) and provide education
about safety in aquatic environments (Aquadome). Council will also be hosting a workshop for sporting clubs later in the year about the development of diversity within clubs.

General services

Council’s services, more generally, aim to be as welcoming and inclusive as possible for people from all backgrounds. Some examples where staff have identified good levels of engagement from the CALD community are detailed below:

- The Stretton Centre frequently engages with the CALD community through networking events, the co-working space, venue hire, business support services and inbound trade delegations. Stretton’s work with the horticultural industry involves regular contact with growers, many of whom are from CALD backgrounds.

- The incorporation of cultural expression forms part of many of Council’s community events (e.g. Fringe) and many of our events receive good attendance from CALD families (such as the recent outdoor cinema screening).

- Young people from CALD backgrounds are heavily represented in the NSS’s Check-1-2 rap recording and beat production sessions and are regular users of the NSS recording studio.

- There is strong representation from CALD communities at Council’s citizenship ceremonies (four major ceremonies and around four smaller ceremonies are held each year).

- Soccer has historically been a popular sport in Playford and this trend has continued amongst newer CALD residents, although the preference is for more informal but still structured participation outside of the club environment. Council works with groups to locate suitable match venues that do not conflict with formal club requirements.

With respect to the delivery of services for older people, Council must adhere to certain requirements that include providing cultural competency training for staff delivering Commonwealth Home Support services, which is reviewed every three years as part of the audit process. Training is also extended, where possible, to our volunteers who work with older persons.

Council must also adhere to the national Aged Care Quality Standards which require programs to be inclusive of diversity. This includes providing services that respond to cultural, language and religious needs in addition to a range of other needs. It also requires services to be ‘culturally safe’ through “understanding a consumer’s culture, acknowledging differences, and being actively aware and respectful of these differences in planning and delivering care and services”.

Translation and Interpretive services

Access to Council’s services by CALD communities is aided by the following:

- The Translating and Interpreting Services (TIS) is provided by the Department of Home Affairs and offers interpreting services for people who do not speak English and for agencies and businesses that need to communicate with their non-English speaking clients, 24 hours a day, 365 days a year. Playford customers can access this service for free by quoting a Playford-specific reference number.

- Council’s new look website was launched at the end of 2018 and has a ‘Translate this page’ option which translates the content into different languages.
Council departments also employ interpretative and translation services as required. For example the planning department engages these services to ensure proponents of development applications clearly understand what is required and the environmental health team similarly engages the assistance of translators to accompany them on inspections (primarily in relation to food premises) to ensure business owners understand the standards they must abide by.

Council workforce

Council’s Organisation Development team is currently exploring opportunities to enhance the City of Playford’s role as an inclusive employer and service provider. Initiatives identified for 2019 include the provision of cultural awareness training for front-line staff and celebration of Harmony Day.

Barriers to service accessibility for CALD communities

CALD communities are known to experience a number of barriers in accessing services in Australia, which is summarised below by the Australian Institute of Family Studies (https://aifs.gov.au/cfca/publications/enhancing-family-and-relationship-service-accessibility-and/barriers-service):

**cultural barriers:**

- language barriers: English proficiency, professional jargon and misinterpretation of body language;
- cultural norms that prohibit seeking extra-familial support, especially for women and children;
- traditional gender roles that prevent men from engaging with services or discussing family difficulties; and
- fear of authorities, such as child protection, police, courts, taxation, immigration and housing departments (although not strictly speaking a cultural barrier, it is a barrier that CALD families may face).

**structural barriers:**

- practical barriers accessing services; and
- lack of knowledge or understanding of services that are available.

**service-related barriers:**

- model of service is culturally inappropriate;
- service not perceived as relevant due to lack of cultural diversity in the workforce and marketing of services;
- service choice perceived as limited due to lack of cultural diversity in the workforce; and
- reluctance to engage with services because of concern they will not be understood, or that they will be stereotyped or judged.

Community staff are aware that some of the above barriers are experienced by our CALD community including structural barriers, such as access to child care and transport, which prevent attendance at programs. Additionally, even minimal costs of a few dollars to participate in programs can be prohibitive.

Strong cultural beliefs about interaction between genders can deter participation in programs. To this end, Council has actively recruited a female instructor for the Wheels in Motion program, which delivers driving lessons for young people, which is expected to improve participation from females from CALD backgrounds.
Many of Playford’s new overseas arrivals are coming to Australia via the humanitarian stream. The latest figures available from the Department of Social Services (between 1 July 2015 and 4 July 2016) show that out of the 549 people who settled in Playford, 45% arrived via the Humanitarian stream, 42% via the Family stream and 13% via the Skilled stream. It is likely that humanitarian settlers have experienced trauma in their home countries which, aside from potential personal impacts on health and wellbeing, may have fostered a fear or distrust of authorities that could also contribute to an unwillingness to engage with Council.

Anecdotally, it is also understood that some new arrivals have experienced negative stereotypes which has made them feel unwelcome in their neighbourhoods.

**Opportunities to enhance service provision**

Further research is required to better understand how Council can improve its engagement with our CALD communities and ensure the City of Playford is a welcoming place to live, work and play. This research should include engagement and feedback from culturally diverse community members, migrant and refugee services and front-line Council staff.

It is likely that any significant improvement in service provision for our CALD communities will necessitate an increase in operational resourcing. This would need to be considered as part of a review of Council’s Service Standard framework, as it potentially creates an increase to a number of existing standards (i.e. Community Inclusion, Community Development, Customer Contact, and Community Venues) or requires the development of a new standard.

2. **RELEVANCE TO STRATEGIC PLAN**

1: Smart Service Delivery Program
Outcome 1.1 High quality services and amenities
Outcome 1.2 Improved service delivery

An enhancement of Council’s engagement with CALD communities would be an improvement in our existing service delivery.

3. **PUBLIC CONSULTATION**

Formal consultation as outlined in the Public Consultation Policy is not required at this time, but may be necessary at a later date.

4. **DISCUSSION**

4.1 Engaging with our CALD community is important to:

- Encourage and facilitate access to Council services that create opportunities for social and community connections;
- Facilitate acceptance and understanding of other cultures within the community thereby contributing to a harmonious and liveable City; and
- Position Council as a welcoming, inclusive organisation which will help to attract the best and brightest workers.

• Culturally diverse workplaces increase creativity and innovation through interaction between different perspectives and experiences.

• Cultural diversity and tolerance are essential for attracting knowledge workers, who are critical in driving innovation, to cities.

• Cultural diversity has been found to increase tolerance and break down cultural stereotypes (activities and events relating to food can be particularly successful in bringing culturally diverse communities together).

• Direct economic benefits of cultural diversity are achieved through the introduction of new products/crafts/skills or from tourism related to culturally diverse precincts or cuisines. Indirect economic benefits are also achieved as a result of community vibrancy, resilience and adaptability.

4.3 Improving engagement with our CALD community would need to reflect the outcomes of further research. However, initiatives could, for example, include:

• Undertaking cultural awareness training for Council staff;

• Ensuring that Council’s communications incorporate culturally diverse images;

• Developing relationships with CALD community groups to better understand needs and form partnerships;

• Recognising and celebrating different cultures as part of Council events and through culturally-specific celebrations (e.g. Harmony Day, Vietnamese New Year etc); and

• Ensuring that the City of Playford is an employer of choice by providing a culturally welcome working environment.

5. OPTIONS

Recommendation

That Council considers options to improve its engagement with CALD communities as part of a broader review of Council Service Standards in the second half of 2019.

Option 2

Council does not consider engagement with CALD communities as part of a broader review of Council’s Service Standards in the second half of 2019.

6. ANALYSIS OF OPTIONS

6.1 Recommendation Analysis

6.1.1 Analysis & Implications of the Recommendation

Council has 25 external service standards. A service standard is an articulation of a service Council delivers as part of the Strategic Plan. It outlines the outcome the community receives as a result, investment made and provides employees with the level of service they are expected to deliver. By increasing its engagement with CALD communities, Council would likely need to increase a number of existing standards (i.e. Community Inclusion, Community
Development, Customer Contact, and Community Venues) or would need to develop a new standard altogether. This process is referred to as developing/implementing an aspirational standard, and should be undertaken in the context of other proposed changes to service standards. This process is proposed to occur in the second half of 2019.

Further research is required to better understand how Council can improve its engagement with our CALD communities. This research will need to be conducted to inform any changes in the service level and should include engagement the City of Playford’s culturally diverse community members, migrant and refugee services and front-line Council staff.

6.1.2 Financial Implications

There are no direct financial or resource implications associated with the Recommendation. The review of Service Standards in the second half of 2019 will outline any future financial implications related to increasing existing services or creating a new service.

6.2 Option 2 Analysis

6.2.1 Analysis & Implications of Option 2

This option will yield a ‘business as usual’ approach to service provision.

6.2.2 Financial Implications

There are no direct financial implications associated with Option 2.
Libraries

The libraries provide the following programs:

- Incorporations of a multicultural program into school holiday programs – recent school holidays featured a ‘Multicultural silent disco’ and Chinese art classes
- IT suite is utilised by numerous organisations to run English language classes
- Mobile Library visits Garden College Islamic R-12 School

Through the Onecard network we are able to source multicultural items for our community members at their request.

Youth Development

The youth development team partnered with other organisations to deliver a multicultural music event at NSS in Refugee Week 2018. Due to the success of this event it is now being planned as an annual event. However, following feedback from the community, the event will be held in March as part of Harmony Day celebrations.

“On the Same Wave” is a one day course at a metropolitan beach that teaches safe beach behaviour to newly arrived young people. The Youth Team partners with Surf Life Saving, local secondary schools and youth organisations to deliver this program.

Elizabeth Rise Community Centre

- Weekly English Chat group on Wednesdays provide a place for multi-cultural community members (many who have completed mandatory English language formal programs) to chat amongst themselves in English. The Rise coordinators and volunteers assist in the facilitation of the group as some members want more formal reading and writing practice.

- Harmony Day is celebrated annually; specific programming varies year to year however a constant feature is a shared (bring a plate) cultural lunch and activities.
- The Rise also has a world map on the wall which we encourage community members to place a pin on to record their home country/city.

Grenville Hub

Programs delivered at the Grenville Hub include:

- The Spanish Speaking Group – social activities, guest speakers and day trips.
- English Conversation Classes.
- Community Feasts – informal gatherings with live entertainment and shared food.
- Celebration of Harmony Day
- ‘Wall of Welcome’ with different tiles to celebrate different cultural groups (to be reinstated in the new centre facility).
- New life-skills group for new arrivals facilitated by United Care Wesley Bowden.

playford.sa.gov.au
Community Inclusion Programs

City of Playford’s Community Services team works in partnership with the community to encourage personal growth and development; offer quality services and choices; and increase active participation in community life.

Programs include:

- Two long running cultural friendship groups at the Virginia Institute, focused on the Greek and Italian community and delivered by culturally specific workers

- Recently formed Filipino Friendship Club at the Virginia Institute.

Within these programs

- Cultural holidays are observed and celebrated

- Programming includes regular shared dining experiences where participants are encouraged to bring their specialty dishes which celebrate their culture. As part of this shared experience the participants also exchange recipes afterwards.

Further information regarding other programs and upcoming events is available via the City of Playford website and Facebook page.

CALL
(08) 8256 0333

VISIT
Playford Civic Centre
10 Playford Boulevard
Elizabeth SA 5112

Stretton Centre
307 Peachey Road
Munno Para SA 5115

POST
12 Bishopstone Road
Davoren Park SA 5113

EMAIL
playford@playford.sa.gov.au
STAFF REPORTS

MATTERS TO BE CONSIDERED BY THE COMMITTEE AND REFERRED TO COUNCIL

Matters which can be delegated to a Committee or Staff but the Council has decided not to delegate them.
5.2 IMPACTS OF ESTABLISHING AN URBAN TREES FUND UNDER SECTION 50B OF THE DEVELOPMENT ACT 1993

Responsible Executive Manager: Mr Greg Pattinson

Report Author: Mr Gary Brinkworth

Delegated Authority: Matters which can be delegated to a Committee or Staff but the Council has decided not to delegate them.

PURPOSE

The purpose of this report is to respond to a Motion on Notice to investigate the impacts to Council in establishing an Urban Trees Fund (UTF) under Section 50B of the Development Act 1993 (the Act).

STAFF RECOMMENDATION

That Council seek the approval of the Minister for Planning to establish an Urban Trees Fund under Section 50B of the Development Act 1993.

EXECUTIVE SUMMARY

Over the previous 2 financial years a total of $24,847 was paid to DPTI for the removal of significant and regulated trees. If Council was to receive the approval of the Minister to establish an UTF then this money would be directly available for Council to utilise for the purposes of establishing landscaping to enhance the urban environment.

1. BACKGROUND

The following Motion on Notice was carried at the Ordinary Council on the 22 January 2019:

That a report be provided to Council on the impacts of establishing an Urban Tree Fund under Section 50B of the Development Act 1993.

When an application for the removal of a significant or regulated tree is approved, the applicant must plant replacement trees at the rate of 2 trees for each regulated tree (trunk circumference greater than 2 metres) or 3 trees for a significant tree (trunk circumference greater than 3 metres). Alternatively, the applicant may request that in lieu of planting replacement trees, payment of contributions under the Act of $89.50 per tree are to be paid into an UTF, or if one is not established, directly to the DPTI.

In the previous two financial years, development applications lodged required the following amounts to be paid to the Department for regulated or significant tree removals:

1. 2016/17 - $5,707.50
2. 2017/18 - $19,139.50
2. **RELEVANCE TO STRATEGIC PLAN**

2. Smart Living Program
Outcome 2.1 Smart development and urban renewal

The decision will impact on smart development and urban renewal as the UTF allows Council to enhance the amenity of the urban environment through appropriate landscaping.

3. **PUBLIC CONSULTATION**

There is no need to consult with the public on this matter.

4. **DISCUSSION**

4.1 The Council may, with the approval of the Minister, establish an UTF for an area designated by the Council. This designated area must be defined by reference to an area established by the relevant Development Plan. This will typically be defined by particular Zones of the Development Plan.

4.2 Money from the UTF can be used for the following purposes:

- To maintain or plant trees that will constitute significant trees when fully grown; or
- To purchase land within the designated area in order to maintain or plant significant trees.

4.3 As Council does not currently have an UTF established, there would be additional internal impacts as the fund would need to be administered through the following processes:

1. Invoice to be sent upon approval of development application;
2. Payment to be received; and
3. Fund to be administered in accordance with the Act.

5. **OPTIONS**

**Recommendation**

That Council seek the approval of the Minister for Planning to establish an Urban Trees Fund under Section 50B of the *Development Act 1993*.

**Option 2**

That Council does not seek the approval of the Minister to establish an Urban Trees Fund under Section 50B of the *Development Act 1993*.
6. ANALYSIS OF OPTIONS

6.1 Recommendation Analysis

6.1.1 Analysis & Implications of the Recommendation

Establishing the UTF would provide Council the ability to directly access funds for the purposes of enhancing the urban landscape. The ability to access funds will provide certainty in being able to use any amounts received for the planting of large trees, or the purchase of land, in the urban area. This provides the ability for Council to improve the urban environment beyond what is already provided.

6.1.2 Financial Implications

Based on the previous two financial years, a total of $24,847 would have been received by Council if an UTF had been established. The establishment and maintenance of the UTF to administer would have a minor cost in terms of staff time and resources.

The establishment of the UTF is sought by the Council writing a letter to the Minister with the proposal and identifying the designated areas where the UTF would be applicable. This could be accommodated by administration with minimal impact to the existing workloads.

It is estimated to be approximately 20 hours of staff time per year to maintain the UTF once established in invoicing, accounting for and auditing the payments made and funds utilised. This minor impact, again, can be absorbed into existing roles within Council.

6.2 Option 2 Analysis

6.2.1 Analysis & Implications of Option 2

There would be no impact to the current practices of Council with Option 2; however it is noted that this would reduce the ability of Council to be able to provide a higher standard of urban landscape.

6.2.2 Financial Implications

There would be no financial or resourcing impacts to the current practices of Council with Option 2; however it is noted that the payments would continue to be made to the DPTI and Council would have to apply to access any funds through them.
COMMITTEE WORKPLAN
8.1 Strategic Planning Committee Work Plan

Attachments: 1. Committee Work Plan

Presenter: Mr Greg Pattinson

Purpose: Committee to review the Strategic Planning Committee Work Plan.

Duration: 5 Minutes
### City of Playford

#### Strategic Planning Committee

#### WORK PLAN

Note: This Work Plan is subject to change.

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<td>2019 LGA OGM – Playford Position Paper</td>
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