

Fee for Service

Consumers are required to pay a fee for Positive Ageing services, you will be advised of the recommended fee at the time of booking. Please speak with our friendly staff if you are experiencing financial hardship.

Care Plans and Reviews

All customers receiving CHSP funded services will have a Care Plan developed in consultation with them, outlining their services, individual goals and needs.

Service & care plans are reviewed at least annually, or as required if there are identified changes to your circumstances or support requirements.

A copy of your individual care plan is available to you and you can request a review at any time.

Eligibility Criteria

Funded by the federal government (CHSP), the City of Playford can assist eligible residents to access services, which are designed to keep people connected, independent and active.

Positive Ageing services people 65 years & over and registered with My Aged Care are able to access Home Assist Services.

If you would like to receive Home Assist Services from the City of Playford, please contact **My Aged Care** on **1800 200 422** to arrange an assessment.



**6 Playford Blvd
Elizabeth**



www.playford.sa.gov.au



hacc@playford.sa.gov.au



**Positive Ageing
Community
Services**



8256 0355

Home Assist

The City of Playford Home Assist program offers services to eligible people to assist them to maintain their independence by providing the following services:

- Shopping, banking, medical appointments
- Home delivered frozen meals
- Transport to and from the City of Playford Social Support groups
- Providing transport eg for shopping within the City of Playford
- Social Support Individual which may include 1:1 support (eg technology, accompany to social activities)

All Home Assist services require a referral through My Aged Care.

Wait times may apply for some services.

Community Services

City of Playford provides a range of social support programs and services for older people. They are provided out and about in the community and from a number of centre based locations across the city including:

- **Grenville Hub**
6 Playford Boulevard, Elizabeth
- **John McVeity Centre**
182 Peachey Road, Smithfield Plains
- **One Tree Hill Institute**
One Tree Hill Road, One Tree Hill
- **Virginia Institute**
Old Port Wakefield Road, Virginia

Programs and services are provided with funding support from the Commonwealth Home Support Program (**CHSP**) to support older people to live independently and stay connected to their local community.

Eligibility criteria applies for these funded services.

Transport Services

The Northern Metro Community Passenger Network (**CPN**) provides transport to eligible residents of the City of Playford, City of Tea Tree Gully & City of Salisbury.

What **CPN** can help you with:

- Prearranged medical appointments within metropolitan Adelaide
- After hours and weekend emergency transport can be supported

To be eligible for **CPN**, you must be under 65 years of age, and experience transport disadvantage.

For transport outside of the Playford Council, please provide at least 2 business days notice.