



Application for Hardship Assistance

The City of Playford is committed to assisting customers who are experiencing financial hardship to manage their bills on an ongoing basis and make payments in a manner that is mutually acceptable. Council aims to help residents to clear their outstanding and ongoing rates debt in a planned and efficient manner.

The information provided is required to assist Council to assess your application.

Please note:

Hardship applications only apply to property that you own and occupy and is your main place of residence. Please refer to your Rates Notice(s) for this information.

Rate payers applying for hardship assistance are required to seek the assistance of an accredited Financial Counsellor.

The following documents will need to be submitted with this application:

- Authority to act for accredited Financial Counsellor.
- Income and expenditure statement completed by accredited Financial Counsellor
- Completed application and signed declaration

1. Applicant Details		
Title:	Given name:	Family name:
Postal address:		
		Post code:
Property location:		
Date of Birth:	Phone:	
Email:		
Please outline the reasons for your hardship assistance application.		

Application for Hardship Assistance

2. Declaration

Please complete the following declaration for hardship assistance.

- [] I understand the above application applies to hardship assistance
- [] If the grounds for this application cease to exist, I must advise Council
- [] I understand that any outstanding debt is payable in full at time of disposal or sale of the property
- [] I declare that the information I have provided in this application is true and correct to the best of my knowledge.
- [] I have attended an appointment with an accredited Financial Counsellor on

Applicants Name:

Applicants Signature:

Date of Application:

Accredited Financial
Counsellor Name:

Accredited Financial
Counsellors Signature:

Accredited Financial
Counselling Agency Name:

Agency Phone:

Agency Email:

3. Lodging your Application

Please fill in the essential details, attach requested documentation, and make sure forms are signed before returning the application form to Council.

Applications and enquiries to:

Email: Ratesassist@playford.sa.gov.au

Phone: Rates team 08 8254 4644

For more information

Call

8256 0333
playford@playford.sa.gov.au
playford.sa.gov.au

Post

12 Bishopstone Road
Davoren Park SA 5113

Visit

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