

# City of Playford Disability Access and Inclusion Plan 2025 - 2029

[www.playford.sa.gov.au](http://www.playford.sa.gov.au)

# About this book



City of Playford wrote this Plan.

When you see 'we' or 'us', it means City of Playford.

When you see the word "Council" it means the City of Playford.



This plan is about City of Playford's Disability Access and Inclusion Plan 2025 to 2029.

We will call it 'our Plan'.

**bold**

Some words are written in **bold**.

We explain what those words mean.

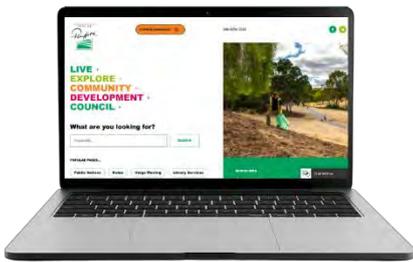


This is a shorter version of our Plan.

It includes the most important ideas.



You can ask someone you trust to help you read our Plan.



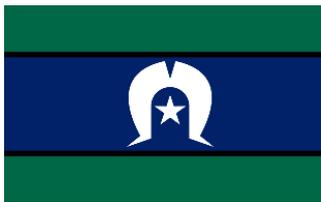
You can find the other version of the Plan on our website.

[www.playford.sa.gov.au/community/people/disability-and-accessibility](http://www.playford.sa.gov.au/community/people/disability-and-accessibility)

## Acknowledgement of country



The City of Playford is on the land of the Kurna people.



We respect the Kurna people's connection to their land.

We want to show respect to the Kurna Elders.

This includes Elders from:

- the past.
- Elders now.
- In the future.

## Recognition of Forebears

The City of Playford also acknowledges the people, our forebears, that have contributed to building and defending our great nation and way of life.

# How to use this Plan



This Plan helps:

- Council.
- Partners.
- The community.



It shows what we will do to:

- remove barriers.
- make Playford **inclusive**.

Inclusive means everyone can take part.



You can use this Plan to:

- Learn what the Council is doing to support people with disability.



- Share your ideas and feedback with the Council.



- Work together with the Council to make Playford more inclusive.



- Check progress each year when the Council reports on actions.

This Plan is for:

- People with disability.
- Families and carers.
- Council staff and Elected Members.
- Community groups and partners.
- Everyone in the community.

## What is in this book

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# About the City of Playford



The City of Playford is a local government area.



We are in the northern area of Adelaide.

People connect with the Council to:



- Ask questions or get help.



- Share ideas or concerns.



- Join community events or programs.



- Learn about services and support.

- Help make Playford more inclusive.

We look after things like:



- Roads and footpaths.



- Libraries and community centres.



- Parks and playgrounds.



- Community events and classes.

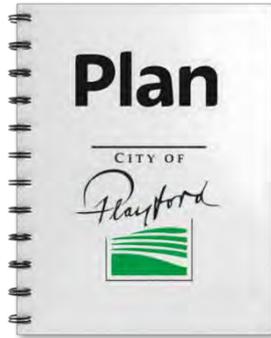


- Volunteers.



- Design of buildings.

# Disability Access and Inclusion Plan



This is the Disability Access and Inclusion Plan for the City of Playford Council.

The law says that all councils in South Australia need to have a Plan.

Our Plan explains how we will make the City of Playford more:



- **Accessible.**

This means everyone can use it.



- **Inclusive.**

This means everyone is included and feels like they belong.

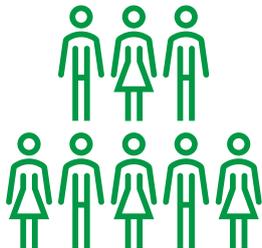


Our Plan has actions that the Council will do over the next 4 years.



We want the City of Playford to be a place where people:

- Feel included.
- Feel like they belong.
- Take part in the community.



In the City of Playford, 8,373 people in our community need help with daily living activities.



1 in 10 people in our community give unpaid care to people who:

- Live with disability.
- Have a health problem.
- Are older.



We thought about our other Council reports when writing our Plan like:

- Playford Community Vision 2043.
- Playford Strategic Plan 2025 - 2028.



You can find the reports on our website:

[www.playford.sa.gov.au/council/council-documents/vision-and-strategy](http://www.playford.sa.gov.au/council/council-documents/vision-and-strategy)

We thought about these laws and guidelines when writing our Plan:



- United Nations Convention on the Rights of Persons with Disabilities (UNCRPD).
- Disability Discrimination Act 1992.
- Australia’s Disability Strategy 2021 – 2031.
- Disability Inclusion Act 2018.
- South Australian Disability Inclusion Plan 2025-2029.
- South Australian Autism Strategy 2024-2029.

## Our last Plan



We have worked with people with disability on many projects in the community since our last Plan.

Some of the things we did were:



- Positive Futures Expo.

The expo happens every year.

The event is for:

- People with disability.
- Families and carers.

The expo helps people to connect with services in the community.



- Changing Places at Fremont Park.

This is an accessible change room.



- Projects that help build everyday skills like:
  - Look 'n Cook book.
  - Everyday Money Skills.
  - Right Track toolkit to help people with the NDIS.



You can find information about these projects on our website:

[www.playford.sa.gov.au/community/people/disability-and-accessibility](http://www.playford.sa.gov.au/community/people/disability-and-accessibility)

## How did we make our Plan?



We talked and listened to lots of people such as:



- People with disability.



- Carers and family.



- People that work to help people with disability.



- People in the community.

We asked them:



- What is important to them about disability access and inclusion in the City of Playford.



- Their big ideas on what to include in Council's Disability Access and Inclusion Plan.



The feedback we heard from the Playford community helped us write our Plan.

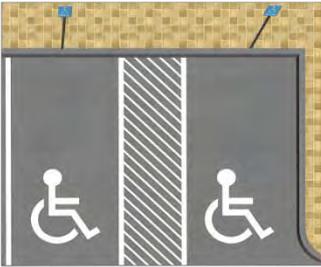
# What we heard



The people in the Playford community said that this is what they wanted to see:

1. Safe and accessible spaces:

- Footpaths.
- Parking.
- Crossings.



2. Accessible buildings.



3. More education about disability.



4. More inclusive events and programs.

5. Programs and services for different community groups.



## Who this plan is for



This plan is for all people with disability.

We thought about:

- People's lives
- People's feelings
- The challenges people face



### People we focused on

We made sure the plan supports:

- People from different **cultures** and languages

- Aboriginal and Torres Strait Islander people

- Women with disability

- Children with disability





## 5. LGBTQIA+ people with disability.

**LGBTQIA+** includes people who are:

- lesbian
- gay
- bisexual
- transgender
- intersex
- queer or questioning
- asexual

The + means people who belong to this community but use different words to describe themselves.



## 6. People with intellectual disability or who need extra support



## 7. People with disability living in **regional** and **remote** areas

This includes people who live a long way from cities and large towns.



8. Older people with disability



9. Carers of people with disability



10. People with disability who need **financial** help

## What we will focus on



The South Australian government has made 5 **domains** we must follow.

Domains means the main goals for our Plan.



1. Inclusive environments and communities.



2. Education and employment.



3. Personal and community support.



4. Health and wellbeing.



5. Safety, rights and justice.

We will go through each of the domains in the following pages.



## Domain 1: Inclusive environments and communities

### What is our goal?



To make the environment and community inclusive for everyone.

We want our community to be a place where people with disability feel safe and welcome.

### What we will do



- Have social events and programs where everyone can come.



- Make sure our Council staff and volunteers do training about disability access and inclusion.

This will help them understand the needs of people with disability.



- Make toilets better for everyone.

We plan to add new toilets or fix old ones.



- Use **universal design** when building or fixing building spaces.

Universal design means making places easy for everyone to use.

This includes:

- Ramps.
- Clear signs.
- Footpaths.



- Talk with others to make transport safer and more accessible.



- Make sure information about the Council's community spaces is easy to find.

We will have information online and in paper form.

This will help people with different communication needs and access.



- We will support local businesses and community groups to learn about being inclusive and accessible.



- We will continue to involve the Access and Social Inclusion Advisory Group.

This means members can share their ideas and help shape Council projects.



## Domain 2 – Education and employment

### What is our goal?



To make sure everyone has the same chance to learn and work.

We want to make it easier for people with disability to find and keep good jobs.

### What we will do

- Create more **volunteering** opportunities.



Volunteering means learning and experiencing work without being paid.



- Have events to give information about how people can:
  - Learn.
  - Work.
  - Volunteer.



- Make sure there is support in the workplace for people with disability.

We will make sure everyone will get:

- Clear information.
- Good support.
- Fair rules.



- We will create learning opportunities for everyone.

This means people with disability of all ages and from all communities can join and keep learning throughout their lives.



## Domain 3 – Personal and community support



### What is our goal?

To make sure that people with disability have access to personal and community support.

### What we will do

- Help people with disability connect with the Council and other local services.



We make sure information is easy to read online and on paper.

- Talk to community experts to learn what people with disability need.



We will design programs and services for people with disability.



- We will review Council **grants** to include access and inclusion.

A grant is money for community projects.

This means people with disability are:

- Included.
- Have a fair chance.

This also means we can create grants that make accessibility and inclusion better.



## Domain 4 – Health and wellbeing

### What is our goal?



To have health services that are easy to access for people with disability in the community.

### What we will do

- Make sure health services are easy to use for people with disability



We will work with:

- Government.
- Health services.
- Disability experts.



- Create health and wellbeing programs that are inclusive for people with disability.



- Make it easier for people with intellectual disability to get dental care.

We will work with:

- Dental schools.
- Dentists.
- Disability groups.

We want to help people learn how to keep their teeth and mouth healthy.



## Domain 5 – Safety, rights and justice



### What is our goal?

People with disability have the right to a safe experience when they use emergency services.

### Emergency services.

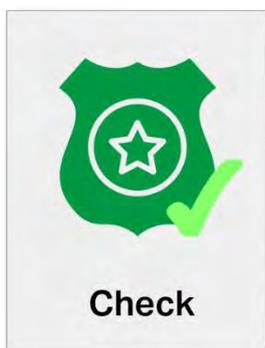
Emergency services include:

- Police.
- Fire.
- Ambulance services and workers.

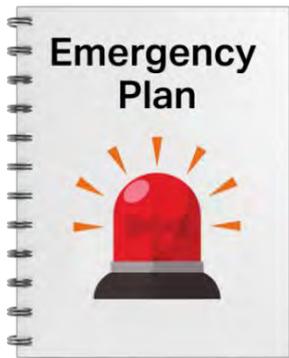


### What we will do

- Make sure that our staff have the right checks to be able to work with people with disability.



This will help people with disability to be safe.



- Use the **Person-Centred Emergency Preparedness** framework for Council's emergency planning.

Person Centred Emergency Preparedness is a way to plan for emergencies for people with disability.



We will make sure that our staff are trained in emergency planning.

# How we will make our Plan work well



Our Plan will last for 4 years.

It will start in 2025 and end in 2029.



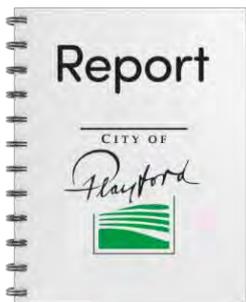
We will keep track of how well our Plan is going.

We will keep track by:

- Asking for feedback from:
  - Our staff.
  - Community Leaders.
  - Other groups.



- Making changes when the community gives feedback.



We will write a report each year.

## Where to contact us



If you have any questions or comments about our Plan, you can contact us.



- Phone us on  
08 08256 0333



- Email us at  
[playford@playford.sa.gov.au](mailto:playford@playford.sa.gov.au)



- Visit us at the Playford Civic Centre at  
10 Playford Boulevard Elizabeth SA 5112

# Words list



## Accessible

Accessible means everyone can use it.



## Domains

Domains means the main goals for our Plan.



## Cultures

The way people live, communicate, celebrate, and share traditions and beliefs.



## Emergency services

Emergency services include:

- Police.
- Fire.
- Ambulance services and workers.



## **LGBTQIA+**

A group of words that describe how people feel about others or see themselves, including lesbian, gay, bisexual, transgender, intersex, queer or questioning, asexual, and others.



## **Grant**

A grant is money for community projects.



## **Inclusive**

Inclusive means everyone can take part.



## **Person Centred Emergency Preparedness**

Person Centred Emergency Preparedness is a way to plan for emergencies for people with disability.



### **Regional and remote**

Places far from big cities where towns are small and services may be harder to get



### **Universal design**

Universal design means making places easy for everyone to use.



### **Volunteering**

Volunteering means learning and experiencing work without being paid.



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This document was tested by people with intellectual disability.

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