

# WHAT'S HAPPENING AT GRENVILLE HUB? FAQ



## GRENVILLE HUB'S TEMPORARY HOME AT CIVIC CENTRE

### Where is the Grenville Hub?

The Grenville Hub is currently located within the Playford Civic Centre on Playford Boulevard, near to where the Grenville has operated for 35 years, and right next to the site where the new Grenville will be built. A new home for the Grenville Hub will commence construction in mid-2019. The new building will be located at the top of Prince George Plaza, adjacent to the Civic Centre. While the new building is being constructed, Grenville Hub services will operate from the temporary location so that programs and activities can continue uninterrupted.

### How do I get to the temporary Grenville Hub?

The Grenville Hub is located in the function rooms in the South East corner of the Civic Centre. Entry is via the two main entrances to the Civic Centre on Playford Boulevard and from Prince George Plaza. If you have not visited the Grenville before, there is a helpful map and information page at [playford.sa.gov.au/visitplayfordcbd](http://playford.sa.gov.au/visitplayfordcbd)

### What if it is difficult for me to get to these entrances?

Grenville patrons who have mobility issues can also enter from the rear staff access door adjacent to the car parking areas along Prince Charles Street. This is also the drop-off location for taxis and buses taking visitors to the Grenville. The door is locked for security reasons, so those arriving at this door need to press the intercom button and wait for a volunteer to respond and open the door.

### Will all of the same services and activities be provided?

Yes. It will be business as usual. The Playford Civic Centre function rooms include a fully-functioning commercial kitchen and a large space for dining. There is a stage and wooden dance floor area and various activity spaces to cater for all of the usual Grenville activities. If you have been a regular participant in Grenville events and activities in the past, rest assured the same friendly group is continuing to live life to the fullest within the Civic Centre as we look forward to seeing the new Grenville take shape.

### What about staff and volunteers?

Our friendly team of staff and volunteers will continue to look after customers and deliver the usual services now that the temporary home is established.

### Where will Home Assist operate from?

Home Assist is now based at The Precinct at 112 Coventry Road, Smithfield Plains. The Precinct is Playford's new home for a range of community services such as the recently launched Healthy Food Co. It will also be the future home for



Playford's Men's Shed and a number of other future community focussed services. Rest assured you will still be able to access the full range of Home Assist services. Home Assist's contact number remains the same (8256 0355) for booking services, accepting eftpos payments and answering your queries. A Home Assist staff member will also be on-hand every Tuesday and Thursday at the Civic Centre location, and of course, you can always enquire about their services with staff at the Grenville.

### **Where can we park?**

Grenville Hub members and Grenville volunteers are eligible for free parking at the new Windsor Carpark, providing they are attending the Grenville Hub and have their ticket validated at the Grenville. For full details about the new Windsor Carpark, ask for a copy of the Windsor Carpark FAQs available at the Grenville, Civic Centre and other City of Playford locations. The FAQ is also available online at [playford.sa.gov.au/parking](http://playford.sa.gov.au/parking)

For a full range of parking options including the accessible drop off point and other disability parking options there is a comprehensive 'Visiting the Playford CBD' web page with printable map at [playford.sa.gov.au/visitplayfordcbd](http://playford.sa.gov.au/visitplayfordcbd)

### **What facilities are available at the Civic Centre for use by Grenville patrons?**

During the lead-up to the construction and opening of the new Grenville, patrons will be sharing amenities with Civic Centre customers. To help make this run smoothly, please note the following:

- The Civic Centre amenities include toilets which are for use by everyone visiting the Civic Centre and Grenville Hub. Please be aware that many young families visit the Library and Shedley and use the parents and baby change facilities regularly. If you do not have a young child in your care, please use the other amenities.
- Grenville reception staff will be available during opening hours for all queries related to Grenville activities. The Customer Service and Planning counter staff will direct all Grenville queries to the Grenville reception desk.

*Current as of April 2019.*

#### **CONTACT**

Grenville Hub

(08) 8256 0377

#### **VISIT**

Playford Civic Centre and  
Grenville Hub  
10 Playford Boulevard  
Elizabeth SA 5112

#### **POST**

12 Bishopstone Road  
Davoren Park SA 5112

#### **EMAIL**

[playford@playford.sa.gov.au](mailto:playford@playford.sa.gov.au)  
[gvolunteers@playford.sa.gov.au](mailto:gvolunteers@playford.sa.gov.au)

