

## I've received a food or health expiation notice, what do I do now?

If you have received a health or food expiation notice, you will have 28 days to make full payment to City of Playford.

You can pay a number of ways including via:

- [Our website](#) (quote your Notice Number)
- Call our Customer Care Centre on 8256 0333
- In person:
  - Playford Civic Centre, 10 Playford Boulevard, Elizabeth SA 5112; or
  - Stretton Centre (EFTPOS & cheque only), 307 Peachey Road, Munno Para SA 5115
- Mail money orders or cheques to:  
City of Playford  
12 Bishopstone Road  
Davoren Park SA 5113

## What happens if I don't pay?

Infringements that have not been paid by the due date will be issued with a reminder notice, which has will have a new due date and additional fees. If an expiation is not paid after the reminder notice due date, it is referred by Council to the Fines Enforcement and Recovery Unit (FERU) for collection. Once a food or health expiation notice has been referred to FERU, any dispute or payment arrangement can only be arranged directly with FERU.

## I want to make payment but can't afford it yet

City of Playford can provide a once-off extension of 14 days to assist you in making payment to avoid receiving a reminder notice with additional fees. You will need to make contact with Council prior to the due date of your notice.

If you need a longer period of time to pay for your infringement or would like to pay in instalments, you can apply directly with the Fines Enforcement and Recovery Unit (FERU) **at any stage** to set up a payment arrangement.

You can contact FERU via:

Website: [Fines Enforcement Unit Website](#)

Email: [fines@sa.gov.au](mailto:fines@sa.gov.au)

Phone: 1800 659 538

You can also set up a [payment arrangement with FERU](#).

## I want to dispute my food or health expiation notice

All requests for reviews of food and health expiation notices **must be requested in writing or via email** – infringements will **not** be waived based on verbal communication.

If you wish to take the matter to court then you may 'elect to be prosecuted' for the offence before the due date by completing the appropriate section on the back of the expiation notice. Once completed, post to:

City of Playford, 12 Bishopstone Road Davoren Park SA 5113.

You will receive a summons to attend Court.

*NB: If you chose to elect to be prosecuted, additional court fees may apply.*



### **What are the chances my fine will be waived?**

The following questions will help guide you as to whether you have reasonable circumstances that may support you in your appeal and what evidence you should submit to support your request for review.

### **Does the expiation notice which issued to you, contain errors or incorrect information, such as wrong location or address, proprietor, business name, time or date?**

If yes, please provide a written statement outlining the errors or incorrect information and details of why you believe the information is incorrect.

### **Is the offence trifling?**

If yes, please provide a written statement outlining why you believe the offence was trifling.

If you answered NO to the question above, you are still entitled to submit a dispute in writing, however please note it is unlikely the expiation notice will be waived.

#### **CONTACT**

Environmental Health Team  
(08) 8256 0333  
[eho@playford.sa.gov.au](mailto:eho@playford.sa.gov.au)

#### **CALL**

(08) 8256 0333

#### **VISIT**

Playford Civic Centre  
10 Playford Boulevard  
Elizabeth SA 5112

Stretton Centre  
307 Peachey Road  
Munno Para SA 5115

#### **POST**

12 Bishopstone Road  
Davoren Park SA 5113

#### **EMAIL**

[playford@playford.sa.gov.au](mailto:playford@playford.sa.gov.au)

