

If you have chosen to build your new home in a non-sewered area (not serviced by SA Water sewer network) such as our townships Angle Vale, Virginia or One Tree Hill, or our rural or horticultural areas, it is most likely that you will need to install an approved onsite wastewater system.

### How do I get a wastewater system installed on my property?

1. For a new wastewater system installation, you will need to contact a suitably-qualified wastewater engineer to undertake assessment of the site and determine a suitable system based on the site conditions and proposed use. *NB: A wastewater engineer is not required for applications for 'sanitary drainage', ie, underfloor plumbing*

2. Once the engineer has completed a report and site plan for the proposed system (where applicable), you will need to engage a registered plumber to undertake the design of the underfloor plumbing and main drain and to assist you completing a *Wastewater Application Form* ([found on our website](#))

3. Submit the completed application form, along with (where applicable) the engineers report, site plan and an underfloor plumbing plan showing proposed sanitary drainage to the City of Playford through the following methods:

- **In person:** Playford Civic Centre or Stretton Centre (Please note Stretton Centre does not accept cash payments)
- **By email:** [eho@playford.sa.gov.au](mailto:eho@playford.sa.gov.au)
- **By post:** City of Playford, 12 Bishopstone Road, Davoren Park SA 5113

4. Once your application is lodged with Council, an application fee invoice will be sent to you (unless payment is made via cheque at lodgement). Your invoice will contain a payment reference number and amount payable, along with payment instructions. Approval of your application cannot be granted until fee payment is made

5. Council will assess your application and, if satisfactory, grant approval. During the application assessment, Council may request further information be provided by the applicant before approval can be granted

6. Once approval is granted, installation of the wastewater system may proceed in accordance with the conditions of the approval and the approved design

A list of known suitably-qualified wastewater engineers who have undertaken assessments within the City of Playford [can be found on our website.](#)

## What is the setback distances associated with an onsite wastewater system?

Setback distances are specified in the [On-Site Wastewater Systems Code](#) (Appendix B – Page 62)

## What are the fees involved with lodging an application?

Application fees for various application types can be [found on our website](#).

## How long does the application process take?

Assessment of your application will typically occur within one week of lodgement to Council. If any further information is required then the applicant or owner will be notified in writing in this time. Approval is granted only when all required information has been received by Council.

## If I want to change the location of my system in the future, is this possible?

Typically, the location of a wastewater system, once installed, can't be changed without significant cost. An above-ground irrigation for an aerobic wastewater treatment system may be able to be changed once Council approval is sought. Any changes to a wastewater system location may require consultation with a wastewater engineer and the submission of an application to amend the wastewater approval.

It is recommended you contact Council to discuss what is required if you are considering altering any part of a wastewater system.

*This FAQ is provided as a guide only and is intended to provide our customers with information that will assist Council to make accurate and timely assessments of Development Applications. This information is subject to frequent change and so it is in the best interest of applicants to engage the services of a building professional or speak with Council directly for advice.*

### CONTACT

Environmental Health Team  
8256 0333  
[eho@playford.sa.gov.au](mailto:eho@playford.sa.gov.au)

### CALL

(08) 8256 0333

### VISIT

Playford Civic Centre  
10 Playford Boulevard  
Elizabeth SA 5112

Stretton Centre  
307 Peachey Road  
Munno Para SA 5115

### POST

12 Bishopstone Road  
Davoren Park SA 5113

### EMAIL

[playford@playford.sa.gov.au](mailto:playford@playford.sa.gov.au)

Pursuant to Regulation 11 of the *South Australian Public Health (wastewater) Regulations 2013*, no wastewater works, including underfloor plumbing, are to be undertaken without the City of Playford's approval. Delays to the construction of the dwelling / structure may occur if a wastewater application is not submitted.