City of Playford recognises the important role that animals play in day to day to life, and the stress that can occur when your four legged friend wanders. We work with the Animal Welfare League to make sure all animals are cared for until they are reunited with their owners.

Council’s Community Inspectors will collect lost and wandering dogs and take lost dogs to the Animal Welfare League (AWL) at Edinburgh North to ensure they are safely contained and cared for until they are claimed by their owners.

Why has my dog been impounded?
If a dog is found in a public or private place without the consent of the occupier and nobody is exercising effective control over the dog, it is considered to be ‘wandering at large’. This is an offence under the Dog and Cat Management Act 1995.

If a dog is currently registered and wearing a current registration tag, Community Inspectors will make every effort to contact the registered owner to quickly return the dog to their owner.

How can I confirm my dog has been impounded?
Contact our Customer Care team on 8256 0333 as soon as you become aware that your dog is missing. You are also able to visit the AWL's What to do if I lose my dog? webpage. Photos of all impounded dogs are uploaded daily.

How can I reclaim my dog?
To reclaim your dog, visit our Customer Care team at Playford Civic Centre, 10 Playford Boulevard, Elizabeth between 9am-5pm, Monday to Friday.

Our Customer Care officers will process release fees and provide you with a release form to present at the Animal Welfare League. Please take your Driver’s Licence or other type of photographic identification with you.

If your dog is impounded over the weekend, release fees will be processed by the Animal Welfare League.

The Animal Welfare League is unable to release your dog without approval from Council.
How much does it cost to reclaim my dog?
You will be required to pay an impounding fee and additional fees to cover the time your pet has spent at the Animal Welfare League.

This includes:
- $60 impoundment fee for the first 24 hours
- $15 per day for care and feeding

All fees must be paid before your dog can be released into your care. You will also be required to register your dog if not already registered.

Will I receive any other fines?
Dog owners who have had a dog impounded for ‘wandering at large’ may receive an expiation (fine) from Council.

This will be sent to your home address once you have been reunited with your dog.

Where is the Animal Welfare League located?
The Animal Welfare League is located at 4 Hewittson Road, Edinburgh North.

They are open 10am-4pm, 7 days per week and can be contacted on 8256 0000.

Finding out more…
Information is easily available to assist you to be a responsible dog owner. To obtain additional information please visit:

www.gooddog.sa.com