



Kerbside Waste Collection Policy

Kerbside Waste Collection Policy

This policy is set by Council for use by the community and council administration

ECM Document Set No.: 3059126

Version No.: 2.0

Date of Current Version: 23 May 2018

Responsible Team: Environment and Waste

Other Key Internal Stakeholders:

Initial Date of Adoption: 25 October 2016

Last Reviewed: 25 October 2016

Authorised By: Council

Resolution No.: 3160

Legal Requirement:

Date of Next Review: October 2020

1. Purpose

This document sets out the entitlement of properties to kerbside waste and recycling collection services.

2. Scope

This document applies to kerbside waste and recycling collection services and provides for:

- Weekly domestic waste collection
- Fortnightly mixed recyclables collection
- Fortnightly green organics collection
- Hard waste collection

The service is available to residential dwellings, business, industrial and commercial premises, lessees of Council owned properties and other premises.

3. Legislation and References

Under the Act, the functions of a council include waste collection services. Council may impose an annual service charge on land within its area, to which it makes available the collection, treatment or disposal (including by recycling) of waste.

4. Definitions

Act for the purpose of this policy the “Act” means the Local Government Act 1999.

NAWMA means the Northern Adelaide Waste Management Authority.

Rateable property is defined as per the Act.

Staff includes Council staff, contractors, volunteers and all others who perform work on behalf of Council.

Vacant lot is defined as one which does not contain an occupied building. For the purpose of this policy, rural properties with activity on them are not considered vacant lots.

5. Policy

Service provision

Each rateable property is entitled to the following for the purpose of waste collection:

- 1 red lidded general waste bin (140 litre)
- 1 yellow lidded recycling bin (240 litre)
- Collection of 1 green lidded organics bin (240 litre) (bin must be purchased by the resident)

Rural allotments designated as primary production and which are not vacant (ie. activity is occurring) may obtain the standard service provision of bins by request.

Bin collection and delivery

Red lidded bins are collected weekly. Yellow and green lidded bins are collected fortnightly on alternate weeks. Bins are collected and emptied from the property kerbside.

For elderly, infirm or persons with a disability, NAWMA can offer a service whereby the bin collection driver will manually empty bins from inside the property boundary. To apply, residents need to contact NAWMA.

New red and yellow lidded bins will not be delivered to vacant lots. Bins will not be delivered to a property where a building is under construction, unless the building is at lock-up stage. Bins will be delivered to new properties upon the resident contacting NAWMA.

Green organics collection

Residents must first purchase a green lidded bin for green organics collection, with annual collection provided free of charge for the first green bin.

Green lidded bins must be registered with NAWMA and have a sticker placed on the front of the bin, facing the roadside, before collection will occur.

Additional bins

Residents may purchase upgraded or additional bins. The options are:

- Red lid - Upgrade of 140L to 240L
- Red lid – Additional 240L bin
- Yellow lid – Additional 240L bin
- Green lid – Additional 240L bin

Large quantities of heavy wastes cannot be collected. A maximum of 6 green lidded bins per rural property can be purchased at standard charges.

NAWMA determines and administers the cost (at cost of service) of additional bins at NAWMA's discretion, aiming for the income from additional bins to cover the cost of service provision with no net cost to the community.

Schools

These are school-based educational institutions only (pre-school to year 12). Schools are allocated 1 red lidded general waste bin, 1 green lidded organics waste collection service (bin must be purchased by the school) and may request up to 5 yellow lidded recycling bins free of charge. Additional bins can be purchased at standard charges.

Charity and Not for profit organisations

Registered charities and incorporated not for profit organisations may apply for a 25% discount on the first additional bin collection of each type (red, yellow or green lidded). Any further bin collections are charged at the standard price.

Medical conditions

Eligible residents may apply for a 25% discount on the first additional red lidded bin collection, to assist with removal of additional items due to a medical condition. Any further bin collections are charged at the standard price. Discounts based on medical conditions must be applied for annually.

Advice on items suitable for general waste collection can be obtained from NAWMA. Medical waste, including syringes, cannot be disposed of in general waste collection.

Eligible residents must submit a written application that includes:

- Medical certificate confirming need for disposal of items on an ongoing basis;
- Photo identification with current address; and
- Current Australian Government Pension Card matching the photo identification.

Replacement bins

Red or yellow lidded bins that are broken, stolen or burnt are replaced or repaired by NAWMA. Green lidded bins that are broken will be repaired up to a maximum of 10 years of

Electronic version is the controlled version. Printed copies are considered uncontrolled. Before using a printed copy, verify that it is the current version.

age. Green lidded bins that are burnt or stolen are not replaced as they are the property of the resident.

Hard Waste Collection

A Hard Waste collection service is available for residential properties. Each rateable residential property is entitled to access the service twice per financial year on an at-call basis, with the choice of a home collection and/or disposal voucher. This service requires booking through NAWMA four weeks in advance and is provided free of charge.

NAWMA provides advice on volume limits and acceptable items for disposal.

Rear End Lift skip bins

NAWMA offer a shared service for multi unit dwellings, such as high density housing developments. Waste bins are Rear End Lift (REL) skip bins, in either 1100 or 660 litre size. The REL size and number is based on the number of dwellings multiplied by 140 litres. Standard 240 litre recycling bins are used but at a ratio of one for every three residences.

This service may also be available for community title developments, however due to potential access and design restrictions, these applications are treated on an individual basis. Contact NAWMA for further advice.

Refusal of service

Contamination of any bins with inappropriate items may result in loss of the service. Advice on items suitable for recycling, green organics or Hard Waste collection can be obtained from NAWMA.

Bin Placement

The resident is responsible for placing bins out at the correct times and returning them to the premises after collection. Bins may not be placed out more than 24hrs prior to collection and must be returned to the property within 24hrs of collection. In unusual circumstances written permission to have bins out may be sought from Council.

Bins should be placed in a manner to allow uninhibited movement by pedestrians and vehicles. Bins should not restrict clear access to pathways, footpaths or vehicular access.

6. Responsibilities

Health, Environment and Regulatory Services is responsible for communicating, implementing and monitoring compliance with this policy. City Services, through the Customer Care team, will assist in communicating information to customers.

7. Relevance to Strategic Plan

A core function of Council is to provide a waste collection service to ratepayers.

8. Accessibility

This Policy and supporting documentation is available on CLICK, which is also reflected on the Council Website.

9. Feedback

We invite your feedback on this policy which can be directed to Kaarina Sarac (Manager - Environment & Waste) to ksarac@playford.sa.gov.au.

10. Approval and Change History

Electronic version is the controlled version. Printed copies are considered uncontrolled. Before using a printed copy, verify that it is the current version.

Version	Approval Date	Approval by	Change
1.0	25/10/16	Council	New Policy
2.0	22/05/18	Council	Hard Waste Service Changes effective 1 July 2018