

AQUADOME MANAGEMENT FAQ

WELCOME ABOARD BLUEFIT!



What you need to know about the Aquadome's new operators.

City of Playford is excited to announce leisure facility specialist BlueFit has been awarded the management contract for the Aquadome.

BlueFit will commence management operations from 1 July 2019, taking over from the YMCA.

In almost all cases, it will be 'business as usual' for members and users of the Aquadome. You can expect the same prices, same class schedules and the same staff. The big changes from July 1 will be in the form of new equipment in the gym and new branding and signage.

Who is BlueFit?

BlueFit is a leisure facility management specialist established in Sydney in 2007. Their motto is 'Inspiring Community Activity' and the BlueFit family are committed in facilitating a culture, environment and their services to support this.

Currently, BlueFit operate 30 facilities across Australia, and the Aquadome will be their first facility in South Australia! The team at BlueFit have a proven hard-working track record which has led to many significant achievements in community participation at leisure centres, country pools, stadiums and golf courses.

You can learn more about the BlueFit family here: www.BlueFit.com.au

Why has this change occurred?

The Aquadome is owned by the City of Playford and management is contracted out to leisure facility specialists.

The YMCA has operated the Aquadome for the past decade, and with the existing



contract expiring this year an open tender process was conducted as part of Council's standard practice.

The open tender procurement process enabled the market to be tested to ensure Council delivers value for money and the best possible outcomes for the community in terms of accessible services and program delivery.

We would like to use this opportunity to thank the YMCA for their long-term partnership and management of the Aquadome over the years. Their presence in our community will continue as the YMCA continues to manage Council's other recreational facility, John McVeity Centre on Peachey Road.

What happens to the current Aquadome staff?

Approximately 100 people are employed at the Aquadome by the YMCA. BlueFit anticipates almost total retention of the existing staff, so you will be seeing the same faces at the Aquadome on 1 July 2019.

It has been a personal decision for staff members to continue employment either at

the Aquadome or at another YMCA-managed facility.

The YMCA, Council and BlueFit have been committed to the full support of staff over this transition.

What immediate change will be apparent on from 1 July 2019?

Apart from some new equipment and new branding and signage, members and users will not see any significant change on 1 July. All existing programs and timetables will remain in place initially, and any 'YMCA owned' programs will be replaced with 'like' BlueFit ones.

Over time BlueFit may implement enhancements to the current offer, and this would be communicated directly with members and users and via the [new Aquadome website](#).

Will fees and charges increase?

On 1 July all existing fees and charges will remain the same.

As has always been the case with the Aquadome, the manager may review fees and charges annually and any increase above the CPI requires Council approval.

Will my membership automatically roll-over?

BlueFit will contact all existing members directly with information regarding the transfer of memberships from YMCA.

What about existing tenant user-groups?

BlueFit has been communicating with all existing user groups of the Aquadome directly, again with the expectation of 'business as usual'.

What about bookings made beyond 30 June?

All existing bookings will be honoured by BlueFit.

What happens to the reciprocal rights access between the Aquadome and John McVeity Centre?

Reciprocal rights access is a YMCA member benefit across sites managed by the YMCA.

Further Information

Website: playfordaquadome.com.au

Email: aquadome@bluefit.com.au

